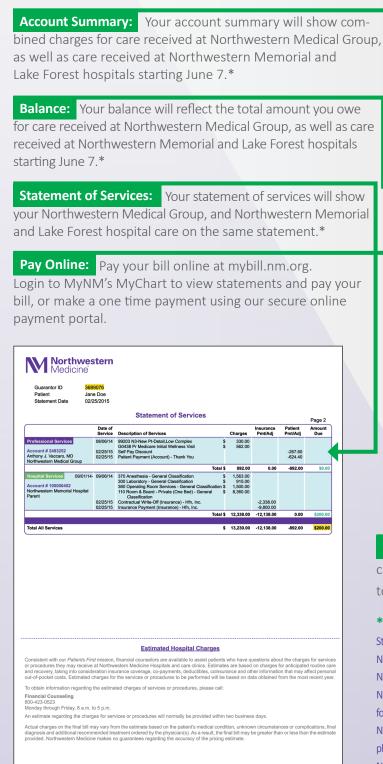
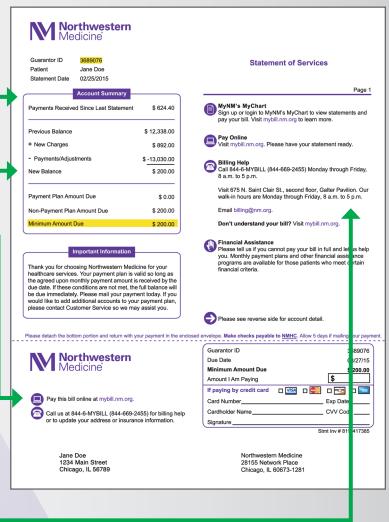
INTRODUCING YOUR NEW

Northwestern Medicine Statement

On June 7, 2015, we are combining your Northwestern Memorial Hospital, Northwestern Medicine Lake Forest Hospital and Northwestern Medical Group statements into a single consolidated statement so that it's easier for you to understand and pay for your healthcare. **This guide offers details on your new statement and how to pay your bill.**





Billing Help: If you need help or have questions about your bill, call 844-6-MYBILL (844-669-2455), Monday through Friday, 8 a.m. to 5 p.m., or **visit mybill.nm.org.**

*Important Information About Your New Statement

Starting June 7, 2015, your statement will include charges for care received at most

Northwestern Medicine hospitals and clinics, specifically: Northwestern Memorial Hospital,

Northwestern Medicine Lake Forest Hospital, Northwestern Medical Group clinics and

Northwestern Medical Group professional charges. You may continue to receive separate statements for care received before June 7, and statements from Northwestern Medicine Central DuPage Hospital,

Northwestern Medicine Delnor Hospital and Cadence Physician Group, in addition to independent physician practices not associated with Northwestern Medicine. We will be adding care received at Northwestern Medicine Central Dupage and Delnor hospitals and Cadence Physican Group soon.