



Information from Inpatient Pediatrics and the PICU at Northwestern Medicine Central DuPage Hospital

To the parents and guardians of our very special patients...

We know this is a difficult and anxious time for you. The entire staff of Northwestern Medicine Central DuPage Hospital is committed to providing thorough and compassionate care for your child, and we encourage you to be as involved as possible in that care.

To help you feel as comfortable as possible, we'd like to inform you about some of our policies and procedures. We also offer many resources for you and your child. If there is anything further we can do to meet your needs, please let us know.

Visiting hours and safety

To allow time for rest, general visiting hours are from 8:00 am-8:00 pm (although parents and guardians may visit at any time). Visiting hours may be individualized and based on the patient's physical, social, emotional and spiritual needs, and clinical status. For your child's safety and wellness we have the following visiting guidelines in place:

Inpatient pediatric units allow four visitors at one time. PICU patients are allowed only two visitors at one time.

Two parents or guardians may spend the night in the patient's room. Children under 18 (including siblings) may not spend the night at the hospital.

Pediatric units are locked at all times for safety. All visitors are required to sign in and out on the visitors' log at the nurse's station.

Visitation guidelines may be altered at the discretion of the nurse and charge nurse based on individual patient/family needs.

Parking

Free valet parking is available at the Women and Children's entrance 24 hours a day. The closest visitor parking lot is located off Winfield Road at Entrance 3.

Infection control

We are committed to providing a safe, infection-free environment while your child is in our care. Please follow these procedures to safeguard your child's health:

Visitors who are ill will not be allowed to visit. Child visitors will be screened for signs and symptoms of illness.

We ask that all visitors adhere to all isolation precautions when necessary. The nurse will educate visitors when these precautions are necessary.

Parents, guardians and visitors must wash their hands before entering the child's room. Good hand washing is the best defense against the spread of infection.

Hand sanitizer is available outside and inside every patient room.

Feel free to bring a special toy or blanket for your child, although we offer many activities to our patients.

Phone numbers

Pediatric Intensive Care Unit.....	630.933.2350
Inpatient Pediatrics	630.933.2340
Toll-free.....	877.933.6428
TTY for the hearing impaired	630.933.4833

Ronald McDonald House® near Central DuPage Hospital

Offers private rooms where families can get a good night's rest knowing their children are close by. The facility also gives guests the opportunity to connect with others going through similar experiences. Volunteers go the extra mile by providing warm meals and cleaning services to make it truly feel like a home away from home. If you would like to learn more about the services at the Ronald McDonald House, please speak with your nurse and he/she will connect you with a social worker. To learn more, visit rmhccni.org/cdh.

