What to Expect During Your Outpatient X-ray Visit

Our goal is to provide you with exceptional care and service. If at any point during your visit you have questions or concerns, please let us know.

1. After your registration is complete, you will be informed of the estimated wait time until your exam. To protect your privacy, you will be given a number. When it is time for your exam, an X-ray staff member will come out and call your number and you will be escorted to a changing room.

2. In the changing room, the X-ray staff member will instruct you on the articles of clothing required to be removed for the exam, and you will be given a gown to change into. Assigned lockers will be provided for the safe keeping of your belongings.

3. After you change, we will ask you to wait in a gowned waiting area. The gowned waiting area is shared between all exam types, as well as scheduled and non-scheduled appointments. Therefore you may see other patients come and go before you. Our team will keep you updated about wait times.

4. When it is time for your exam, a technologist will come to the gowned waiting area and call your number. They will again ask you a few patient identification questions before explaining and performing your exam.

Thank you for choosing Northwestern Memorial Hospital for your Imaging needs.

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