Hello,

We are happy to announce that you will now be able to send messages directly to your transplant nurse coordinator through your MyChart account. Here are the steps to follow:

1. There is a new part of MyChart in the Health folder called My Conditions. Look to the top of the webpage (near your name) and find the Health Icon.
2. Hover (move your cursor) over the Health Icon and click on My Conditions
3. Look for a tab labeled “Coordinator”. This is where you will find the name of your transplant coordinator
4. Under you Coordinator’s name you will be able to click the Send Message button to send a message.

We have included some screenshots also.

If it has been a year since your transplant surgery, you are not assigned to a specific coordinator and will have access to communicate with a team of transplant coordinators using this same tool in MyChart. You will see an option to send a message to Transplant Nurse Coordinator, which sends the message to a team of nurses.

If you are not currently signed up for MyChart, please visit https://myc.nm.org/MyChart/accesscheck.asp to enroll. Sincerely,

Your Transplant Team