

Northwestern Medicine Specialty Pharmacy

A Shared Commitment to Excellence



Contact Northwestern
Medicine Specialty
Pharmacy at
312.926.9365

TTY for the hearing
impaired
312.926.6363



Northwestern Medicine Specialty Pharmacy

251 East Huron Street
Galter 12-130

Chicago, Illinois 60611
312.926.9365

Toll-Free 855.NMH.SPRX (664.7779)

TTY for the hearing impaired
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Hours: Monday-Friday 7:30 am-5:00 pm

specialtypharmacy.nm.org

Specialty Pharmacy

Northwestern Medicine Specialty Pharmacy offers convenient access to your specialty medications. Our staff of pharmacists and patient care advocates work closely with your medical team to optimize your care.

Our pharmacy assists you by offering:

Communication

Our team of pharmacists and patient care advocates are able to communicate directly with your medical team and monitor your treatment using the same systems your physician uses to document your medical care. We are committed to making sure your treatment is monitored closely to help you achieve the best possible outcome.

Our pharmacists are in direct contact with your healthcare team. We monitor your laboratory results and review healthcare provider progress notes to optimize your drug therapy.

We review your medications to avoid potential drug interactions and communicate any issues to you and your healthcare team.

Our pharmacists are available 24 hours a day to address your concerns and communicate them back to your healthcare team.

Access

We have patient care advocates available to help you every step of the way. Obtaining specialty medications is not always easy. Our pharmacy can coordinate with your private insurance, Medicare or Medicaid to make sure you have access to your medications when you need them.

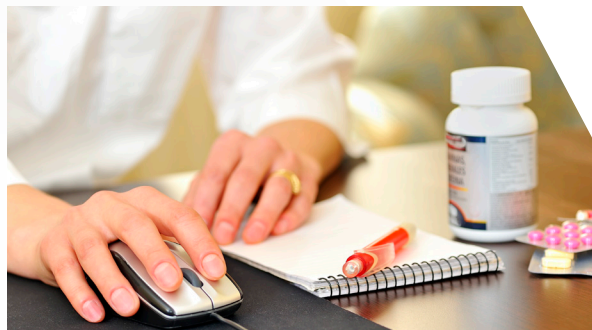
Our pharmacy can deliver medications to you while you are on campus or coordinate delivery to your home.

Patient care advocates help take care of the complicated billing process for your specialty medications while working closely with your private insurance, Medicare or Medicaid.

Resources

Specialty medications can be costly and are not always completely covered by your prescription drug plan. We can help you make the most of your healthcare dollar.

If you have co-pays you cannot afford or are prescribed medications that are not covered by your private insurance, our patient care advocates can help. We are able to enroll qualifying patients in co-pay or patient assistance programs to help you obtain your medications as cost-effectively as possible.



Expertise

Our pharmacists work directly with Northwestern Medicine specialty clinics. We are here to counsel you, monitor your medications and help you adhere to your treatment.

When you start a new medication, one of our pharmacists counsels you in person or via phone and regularly follows up with you to monitor your treatment.

We have a vast collection of educational materials to assist you in learning about your medications.

Our goal is to help you adhere to your medications so that you can improve your overall health.
