INTRODUCING YOUR NEW Northwestern Medicine Statement

On June 7, 2015, we are combining your Northwestern Memorial Hospital, Northwestern Medicine Lake Forest Hospital and Northwestern Medical Group statements into a single consolidated statement so that it’s easier for you to understand and pay for your healthcare. This guide offers details on your new statement and how to pay your bill.

**Account Summary:** Your account summary will show combined charges for care received at Northwestern Medical Group, as well as care received at Northwestern Memorial and Lake Forest hospitals starting June 7.*

**Balance:** Your balance will reflect the total amount you owe for care received at Northwestern Medical Group, as well as care received at Northwestern Memorial and Lake Forest hospitals starting June 7.*

**Statement of Services:** Your statement of services will show your Northwestern Medical Group, and Northwestern Memorial and Lake Forest hospital care on the same statement.*

**Pay Online:** Pay your bill online at mybill.nm.org. Login to MyNM's MyChart to view statements and pay your bill, or make a one time payment using our secure online payment portal.

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### Account Summary

<table>
<thead>
<tr>
<th>Paid to</th>
<th>All Charges</th>
<th>Insurance</th>
<th>Patient</th>
<th>Amount Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northwestern Medicine</td>
<td>$234.40</td>
<td>$0.00</td>
<td>$234.40</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>$234.40</td>
<td>$0.00</td>
<td>$234.40</td>
<td></td>
</tr>
</tbody>
</table>

### Statement of Services

- **Date of Service:** June 7, 2015
- **Description of Services:**
  - General Radiology
  - CT Angiography
  - CT Scan of Abdomen
  - CT Scan of Chest
  - CT Scan of Head
  - CT Scan of Spine
  - CT Scan ofPresentation
  - Hospital Stay
  - CT Scan of Whole Body
  - CT Scan of Pelvis
  - CT Scan of Neck
  - CT Scan of Spine
  - MRI of Spine
  - MRI of Brain
  - MRI of Head
  - MRI of Spine
  - MRI of Neck
  - MRI of Brain
  - MRI of Head
  - MRI of Spine
  - MRI of Neck
  - CT Scan of Brain
  - CT Scan of Head
  - CT Scan of Neck
  - CT Scan of Spine
  - CT Scan of Chest
  - CT Scan of Abdomen
  - CT Scan of Pelvis
  - CT Scan of Whole Body
  - CT Scan of Presentation

### Pay Online

- **Pay bill online at mybill.nm.org.**
- **Call us at 844-6-MYBILL (844-669-2455) for billing help or to update your address or insurance information.**

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**Billing Help:** If you need help or have questions about your bill, call 844-6-MYBILL (844-669-2455), Monday through Friday, 8 a.m. to 5 p.m., or visit mybill.nm.org.

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*Important Information About Your New Statement*

Starting June 7, 2015, your statement will include charges for care received at most Northwestern Medicine hospitals and clinics, specifically: Northwestern Memorial Hospital, Northwestern Medicine Lake Forest Hospital, Northwestern Medical Group clinics and Northwestern Medical Group professional charges. You may continue to receive separate statements for care received before June 7, and statements from Northwestern Medicine Central DuPage Hospital, Northwestern Medicine Delnor Hospital and Cadence Physician Group, in addition to independent physician practices not associated with Northwestern Medicine. We will be adding care received at Northwestern Medicine Central Dupage and Delnor hospitals and Cadence Physician Group soon.