

Bluhm Cardiovascular Institute

# Your Travel Guide to Northwestern Memorial Hospital in Chicago



# 01

## World-class cardiovascular care, here, in the heart of Chicago

Having treated patients from all 50 states and 40 countries, we are a leading destination for specialized heart and vascular care.

Along with advanced resources, our specialists offer expertise for a wide range of heart care needs—including complex, hard-to-treat issues. Our comprehensive approach puts you at the center of your care team. Here, we'll work with you to create a treatment plan tailored to your unique needs.

We strive to provide world-class care for our patients. That's why we're nationally ranked for cardiology, heart and vascular surgery<sup>1</sup> and among the top 20 heart surgery programs in the world.<sup>2</sup>

No matter where you travel from, we're committed to providing a seamless patient experience at every step.



This guide has helpful information about:

- › Our FAST intake process
- › What to expect while at Northwestern Memorial Hospital
- › Travel and lodging options

Welcome to better heart and vascular care.

<sup>1</sup> Northwestern Memorial Hospital, *U.S. News & World Report*, 2025–2026

<sup>2</sup> *Newsweek*, 2025

# 02

## FAST access in a heartbeat

Our experts are here for every step of your heart care journey. To streamline your experience, we use a program called FAST, or Facilitating Access and Scheduling Throughput.



Patient Contact

Nurse Navigator

Telehealth Visit

Scheduling Request

Procedure

With FAST, we will schedule your virtual intake visit with a nurse coordinator within days of your first contact with us. They will:

- › Recommend a physician.
- › Help collect your medical records.
- › Schedule your appointments and any tests and procedures.
- › Facilitate hotel and transportation arrangements, if needed.

After your intake visit, our physicians will review your case. They will offer recommendations tailored to your specific needs. Then, you will meet with a physician to discuss your options and develop a care plan.

We offer virtual visits so you can get expert guidance from the comfort of your own home. If you need any tests before surgery, we will set them up near where you live so you don't need to visit Northwestern Medicine until your surgery.

After you leave the hospital and return home, we will monitor your health remotely.

To contact a FAST nurse coordinator, please call **312.695.FAST** (312.695.3278) or visit [nm.org/heart](http://nm.org/heart) to complete the intake form.

# 03

## Your guide to our campus in the heart of downtown Chicago

Your care will likely take place at Northwestern Medicine Bluhm Heart Hospital in the Galter Pavilion of Northwestern Memorial Hospital in downtown Chicago. Chicago is a global aviation hub with nonstop flights from many cities.

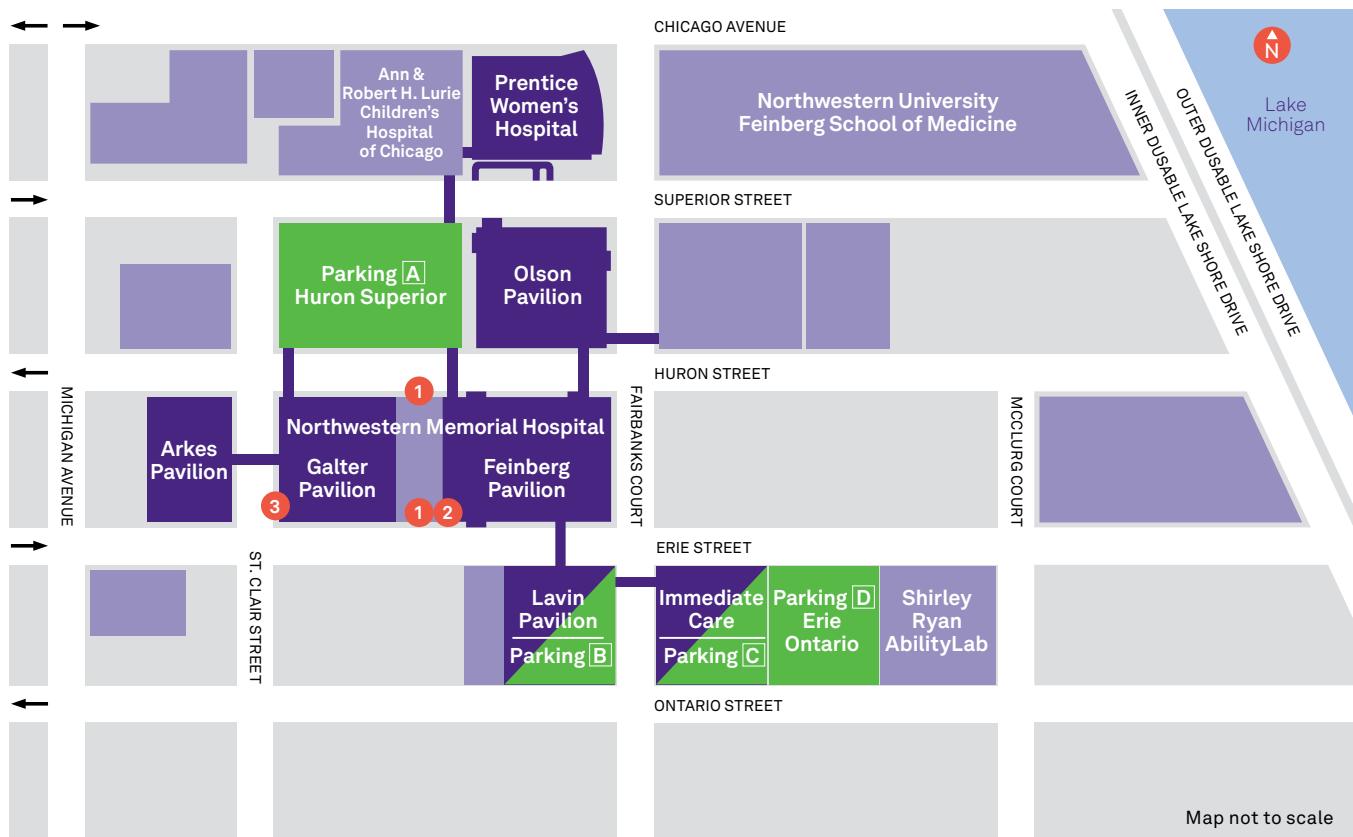
### **Our goal is for your visit to be as convenient as possible. That's why we offer:**

- › Quick access to parking, including valet parking
- › A variety of dining options in our food court and near the hospital
- › Indoor skybridges connecting our buildings
- › Convenient, on-site pharmacy
- › Discounted rates at nearby hotels



Visiting hours are 10 am to 8 pm every day. Patients may have up to 2 visitors at a time. Visitors must be 12 or older.

# Guide to the Downtown Chicago Medical Campus



**Key** ■ Northwestern Memorial Hospital ■ Northwestern Medicine-linked facilities ■ Parking

## Northwestern Memorial Hospital

### Feinberg and Galter Pavilions

- ① Main drive-through entrance  
251 East Huron Street
- ② Emergency Department  
250 East Erie Street

## Galter Pavilion

- ③ Bluhm Heart Hospital  
675 North St. Clair Street  
19th Floor, Suite 100  
Chicago, Illinois 60611

# How to reach Northwestern Memorial Hospital by plane

With its prime location in the central part of the U.S., Chicago is easily accessible and home to two major airports:

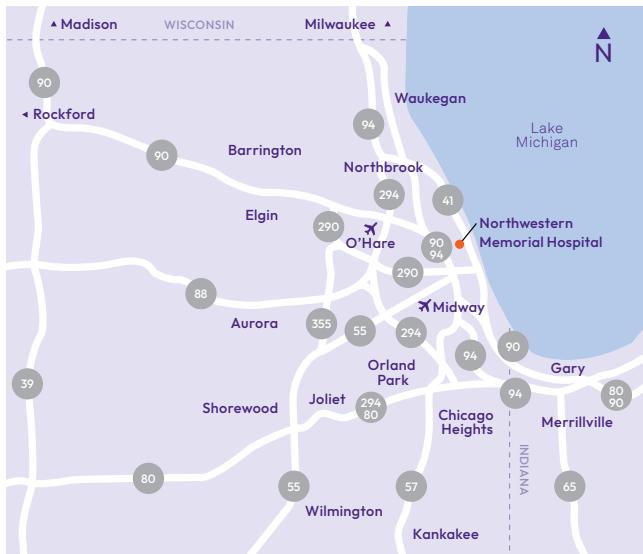
- O'Hare International Airport (ORD), a 45-minute drive from downtown Chicago
- Midway International Airport (MDW), a 35-minute drive from downtown Chicago

Each airport is connected to public transportation that can bring you into downtown Chicago.

Rideshare apps, taxis and private car services serve both airports. If you have questions, please ask a member of our staff.



# Driving directions to Northwestern Memorial Hospital



## From the North:

**Option One:** I-94 east to the junction of I-94 and I-294; east on I-90/I-94; I-90/I-94 east to Ohio Street exit; Ohio Street east to Fairbanks Court; north (left) on Fairbanks to Northwestern Memorial Hospital.

**Option Two:** Sheridan Road south to DuSable Lake Shore Drive; DuSable Lake Shore Drive to Chestnut Street (stop light); right turn, then immediate left turn onto southbound Inner Lake Shore Drive; south to Huron Street; west (right) on Huron to Northwestern Memorial Hospital.

## From the Northwest:

I-90/I-94 east to Ohio Street exit; Ohio Street east to Columbus Drive/Fairbanks Court; north (left) on Fairbanks to Northwestern Memorial Hospital.

## From the West:

I-88 east to I-290; I-290 east to I-90/I-94; I-90/I-94 west to Ohio Street exit; Ohio Street east to Fairbanks Court; north (left) on Fairbanks to Northwestern Memorial Hospital.

## From the Southwest:

I-55 north to DuSable Lake Shore Drive; north on DuSable Lake Shore Drive to Illinois Street/Grand Avenue exit; west (left) on Grand to Columbus Drive (becomes Fairbanks Court); north (right) on Columbus Drive to Northwestern Memorial Hospital.

## From the South:

**Option One:** I-57 north to I-94; I-94 west to Ohio Street exit; Ohio Street east to Fairbanks Court; north (left) on Fairbanks to Northwestern Memorial Hospital.

**Option Two:** DuSable Lake Shore Drive (Route 41) north to Illinois Street/Grand Avenue exit; west on Grand to Columbus Drive (becomes Fairbanks Court); north (right) on Columbus Drive to Northwestern Memorial Hospital.

## From Indiana:

**Option One:** I-80 west to I-94; I-94 west to Ohio Street exit; Ohio Street east to Fairbanks Court; north (left) on Fairbanks to Northwestern Memorial Hospital.

**Option Two:** I-90 west to I-94; I-94 west to Ohio Street exit; Ohio Street east to Fairbanks Court; north (left) on Fairbanks to Northwestern Memorial Hospital.

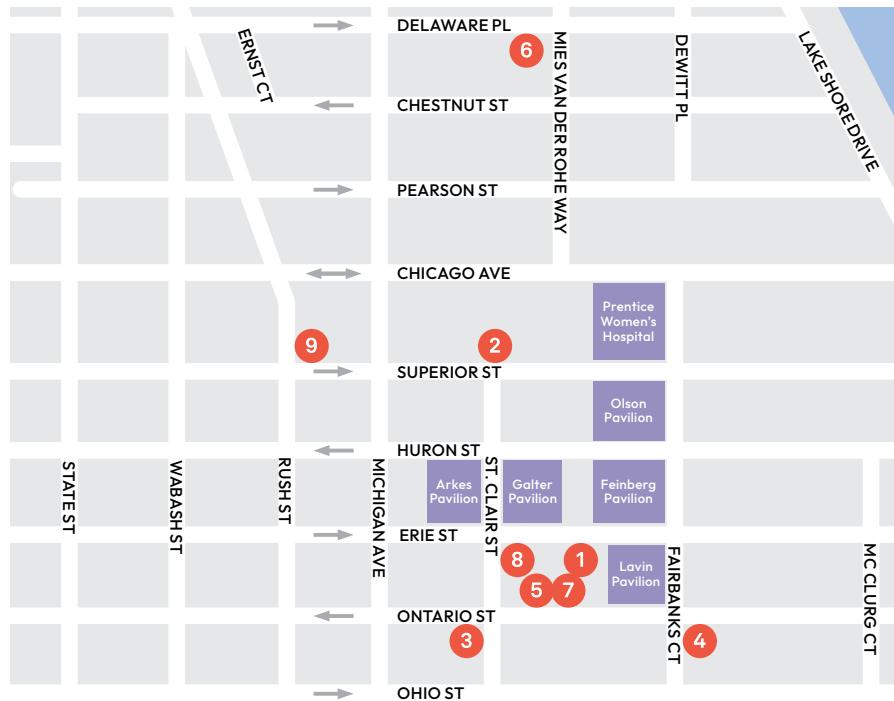
# 04

## Hotels and lodging

The following hotels are located in the heart of downtown Chicago, within blocks of the Northwestern Memorial Hospital campus, a variety of restaurants, public transportation and the “Magnificent Mile,” Chicago’s premier shopping district.

### Short-term stays

- 1 [Aloft Hotel](#)  
243 East Ontario Street  
312.429.6600
- 2 [The Chicago Hotel Collection Magnificent Mile](#)  
166 East Superior Street  
312.523.0912
- 3 [Courtyard by Marriott Chicago Downtown Magnificent Mile](#)  
165 East Ontario Street  
312.660.2402
- 4 [Doubletree, Chicago Magnificent Mile](#)  
300 East Ohio Street  
312.787.6100
- 5 [Fairfield Inn & Suites by Marriott](#)  
216 East Ontario Street  
312.787.3777
- 6 [Hilton Chicago Magnificent Mile](#)  
198 East Delaware Place  
312.664.1100
- 7 [Hotel EMC2](#)  
228 East Ontario Street  
312.915.0000
- 8 [Hyatt Centric Hotel](#)  
633 North St. Clair Street  
312.787.1234
- 9 [Peninsula Chicago](#)  
108 East Superior Street  
312.337.2888



## Long-term stays

### 10 Embassy Suites

511 North Columbus Drive  
312.836.5900

### 11 Homewood Suites

152 East Huron Street  
312.585.9333

### 12 Ivy Hotel

233 East Ontario Street  
312.440.1500

### 13 Sonesta Extended Stay Hotel Suites

201 East Walton Place  
312.943.9800



These locations are not affiliated with Northwestern Medicine. This information is being provided as a courtesy to our patients and is subject to change.

## Apartments near Northwestern Memorial Hospital

### 14 Axis Apartments & Lofts

441 East Erie Street  
312.642.6003

### 15 Corporate Rent Chicago

30 East Huron Street  
773.559.6570

#### Exclusive Furnished Suites

30 East Huron Street  
312.656.8500

### 16 Gold Coast City Club Apartments

860 North Dewitt Place  
312.288.2394

### 17 McClurg Court

333 East Ontario Street  
312.943.5220

### 18 Optima Signature

220 East Illinois Street  
312.971.0400

### 19 Pinnacle Furnished Suites

1327 West Washington Boulevard  
312.579.0784



## Liaison services

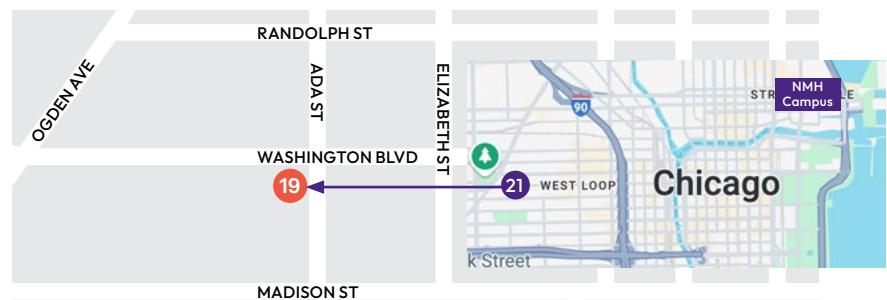
### Manilow Suites

Liaison service to pair you with available apartments near Northwestern Memorial Hospital  
312.819.0050

### Suite Home Chicago

Liaison service to pair you with available apartments near Northwestern Memorial Hospital  
312.638.0891

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# 05

## Thank you for choosing Northwestern Medicine Bluhm Cardiovascular Institute

We're committed to providing you with world-class cardiovascular care and a seamless patient experience.

**Contact our team  
to schedule an  
appointment or  
learn more**

To contact a nurse coordinator, please call  
**312.695.FAST** (312.695.3278) or visit [heart.nm.org](http://heart.nm.org)  
to complete the intake form. They will contact you  
in approximately 24 hours.





**Northwestern Medicine Bluhm Cardiovascular Institute**

Northwestern Memorial Hospital

Galter Pavilion

675 North St. Clair Street

Chicago, Illinois 60611

312.NM.Heart (312.664.3278)

TTY for those who are deaf or hard of hearing: 711

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[nm.org/heart](http://nm.org/heart)



For healthcare information at your fingertips,  
download the MyNM® app today.

