

# Guidelines for Inpatient Visitors

Patient safety is our top priority. We understand the comfort that visitors provide for patients. Here are reminders to protect everyone's health:

- Two visitors at a time may be in a patient's room during visiting hours for inpatients not being treated for COVID-19.
  - Visiting hours are 10 am to 8 pm.
- Two family members 18 or older will be allowed to stay with patients younger than 18.
- Visitors must be screened at the information desk and provided a visitor pass.
- After visiting hours, exceptions will be made based on compassionate care guidelines.
- Visitors must be masked at all times, including in the patient's room. Visitors are not permitted to eat or drink in patient rooms, as it would require periodic unmasking. Visitors who do not comply with the masking policy may be asked to leave.
- No visitors are allowed for patients being evaluated for COVID-19 until a COVID-19 infection is ruled out.
- All visitors must be 18 or older. Exceptions will be made if a patient's parent is younger than 18.
- Visiting on the grounds is allowed with Nursing approval. Patients and visitors must be masked while visiting outside.

## Visiting in common areas

- Visiting in the cafeteria is not allowed due to physical distancing requirements.
- Visiting in the Enable Garden is allowed on the **weekends only** within physical distancing limits.
- Visiting in the labyrinth is allowed within physical distancing limits.
- **No visiting is allowed in therapy gyms**, except for pre-arranged family education.

Our visitor policies are subject to change during the COVID-19 pandemic and flu season. Please consult [nm.org/visitors](http://nm.org/visitors) for current policies at each Northwestern Medicine hospital and outpatient facility.

Thank you for your help to keep everyone safe and healthy.