

MCHENRY WESTERN LAKE COUNTY EMS SYSTEM

TIER II CRITICAL CARE ALS TRANSPORT

QUALITY ASSURANCE POLICY

Policy:

In order to assure quality patient care of the Tier II Critical Care ALS Transport patient, and compliance with all policies and procedures this written policy which outlines The McHenry Western Lake county EMS system Tier II Critical Care ALS Transport Quality Assurance Program will be in effect. This QA program will be overseen by the medical director.

Quality Assurance Program:

- The purpose of the QA plan is to evaluate all expanded scope of practice activity for medical appropriateness and thoroughness of documentation. It shall include:
 1. Review of transferring physician orders and evidence of compliance with those orders.
 2. Review of transfer report sheet to ensure patient met the criteria for an Expanded Scope Transport Patient as set forth by the McHenry Western Lake County EMS System.
 3. Review of the EMS record assuring documentation of vital signs and frequency, and evidence that abnormal vital signs or trends suggesting an unstable patient were appropriately detected and managed.
 4. Review of the EMS record to ensure proper procedures were followed when approved transport medications for infusion and approved transport equipment were used.
 5. Review of the EMS record for documentation of any side effects/complications including hypotension, extreme bradycardia or tachycardia, increasing chest pain, dysrhythmia, altered mental status and/or changes in neuro exam, and evidence that interventions were appropriate for these events.
 6. Review of the EMS record for documentation of any unanticipated discontinuation of an IV catheter or rate adjustments of infusions along with rationale and outcome
 7. Review of the EMS record for any unanticipated change in the management of the patient during transport.
 8. Review of any Medical Control contact for further direction.
- Unusual occurrences shall be communicated promptly to the EMS system
- A root cause analysis of any untoward event or care inconsistent with standards shall be conducted. Educational needs shall be assessed and carried out by the educator.
- Reports summarizing QA activity, identified trends, and resolutions shall be provided to the participating Provider and IDPH by the EMS System on a quarterly basis

A copy of the transfer order and report sheet will be submitted to Cindy Tabert within 24 hours of call