



**McHenry Western Lake County EMS System
System Memo #25-16**

To: MWLC EMSS PERSONNEL
From: MWLC EMSS
Date: 12/3/2025
RE: Mercy – Crystal Lake

Purpose: Communicate operational considerations for Mercy – Crystal Lake.

Goal: Ensure patients receive appropriate levels of care.

Mercy – Crystal Lake is a participating hospital in the McHenry Western Lake County EMS System providing BASIC Emergency Treatment Services as noted in Illinois Administrative Code Section 250.710.

As a participating hospital, Mercy – Crystal Lake **shall not** operate as Online Medical Control (OLMC). MWLC EMSS personnel obtain medical direction from MWLC EMSS Resource Hospital (NM-McHenry). While operating under IL Region IX, MWLC EMSS Standard Operating Procedures (SOP), prehospital personnel may consider transport to Mercy – Crystal Lake for:

1. BLS transports.
2. Inability to maintain an airway with any patient when Mercy – Crystal Lake is the closest hospital.
3. ALS transports that have been approved by MWLC EMSS OLMC for transport to Mercy – Crystal Lake.

Please direct questions to the Beth DePouw, elizabeth.depouw@nm.org, 815-759-8042.

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