



**McHenry Western Lake County EMS System
System Memo #26-2**

To: MWLC EMSS PERSONNEL
From: MWLC EMSS
Date: 3/11/26
RE: LifeNet Software Down

Purpose: Communicate a problem with LifeNet Software effecting 12-lead transmission.

Goal: Communicate patient care and transport implications until LifeNet Software is restored.

LifeNet software is down until further notice. **Until further notice, suspend all 12-lead transmissions.** Patient assessment, treatment and transport orders in SOP remain in effect other than transmitting a 12-lead for evaluation in the Emergency Department. Please be sure to:

1. Report your 12-Lead interpretation in the radio report.
2. Activate a STEMI alert when indicated.
3. Print each 12-lead (if able) and deliver to ED upon arrival.

This memo will also be made available in EMS Ops (hamburger menu – additional documents) for reference.

Please direct questions and concerns to the EMS Office, 815-759-8040.

John Pacini, Medical Director
Elizabeth DePouw, EMS Coordinator
Cindy Tabert, Associate EMS Coordinator

Chris Kopera, EMS Educator
Valerie Zage, EMS Educator
Rhianna Brinkmann, Paramedic Lead Instructor
Diane Klier, Administrative Assistant