



**McHenry Western Lake County EMS System
System Memo #26-5**

To: MWLC EMSS PERSONNEL
From: MWLC EMSS
Date: 7/21/26
RE: Language Interpreter Service

Purpose: Communicate the availability for language interpretation in the field.

Goal: Provide a means for EMS Personnel to access an interpreter to facilitate effective communication.

NM-McHenry is providing a language interpreter service to EMS Personnel in the field. The service is accessed using a phone number and Client ID. To access the service: open EMS Ops, Contacts, and scroll down to "Language Line / Interpreter". When contacting this service, provide the Client ID listed in the contact information.

Please direct questions and concerns to the EMS Office, 815-759-8040.

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