



McHenry Western Lake County EMS System System Memo #11

To: MWLC EMSS PROVIDERS

From: MWLC EMS SYSTEM

Date: 9/22/2023

RE: NM-NWR Psychiatric/Medical Emergency Service Diversion Guidelines

NM-NWR Psychiatric/Medical Emergency Service Diversion shall be in compliance with Region IX and MWLC EMSS Standard Operating Procedures (SOP).

Per MWLC EMSS SOP, automatic diversion is supported for:

- Level 1 & 2 trauma (transport to appropriate trauma center)
- Cardiac chest pain and/or STEMI (transport to PCI hospital/STEMI-Receiving Center)
- OB deliveries and OB emergencies (transport to hospital with OB services)

SOP outlines transporting to the nearest licensed facility by travel time unless preexisting transport patterns exist (the automatic diversion supported conditions above), or as ordered by online medical control (OLMC). OLMC has the latitude to deviate from these guidelines if it is believed that deviation is in the best interest of the patient.

All patient care reports shall be called in to the nearest MWLC EMSS Resource or Associate Hospital OLMC.

Patient requests for transport to a facility other than the closest by travel time requires OLMC approval from the nearest MWLC EMSS Resource or Associate Hospital OLMC.

OLMC (ECRN) who approves and/or orders diversion from the closest facility by travel time must call the report to the receiving facility and complete an ECRN communication log.