Northwest Region Nursing Strategic Roadmap FY19-21

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| **Deliver Exceptional Care** | **Quality & Safety** Exemplary Professional Practice | * Minimize care variation * Adopt and enculturate Safety Always * Achieve year over year improvement in quality performance and nurse sensitive outcomes in all settings throughout the continuum of care to achieve top decile performance |
| **Patient Experience**  Exemplary Professional  Practice | * Advance the Patients First mission to achieve top decile patient engagement as   demonstrated by top quartile performance in “Likelihood to Recommend” (LTR) metric and supporting unit based metrics |
| **Advance Medical Science and Knowledge** | **Research/Evidence Based Practice**  New Knowledge and Innovation | * Promote, implement and disseminate nursing led inter-professional research and evidence based practice * Collaborate with NM partners on research and EBP to streamline efforts and maximize outcomes |
| **Education**  Structural Empowerment | * Advance towards IOM standard of 80% BSN prepared nurses in the workforce * Encourage advanced nursing degrees at the bedside |
| **Develop People, Culture and Resources** | **Engagement** Exemplary Professional Practice Transformational  Leadership | * Outperform the national benchmark in nursing satisfaction * Advocate and support enculturation of the Relationship Based Care Professional Practice Model into the daily practice * Recruit and retain top talent of clinical nurses and practice partners |
| **Growth**  Structural Empowerment | * Promote a culture of lifelong learning as demonstrated through increased rates of professional nursing specialty certification and individualized professional development opportunities * Improve fiscal stewardship through clinical nurse involvement in financial planning and resource utilization including staffing * Support professional growth through mentoring and succession planning within all levels of nursing |
| **Investments/IT Infrastructure**  New Knowledge and  Innovations | * Support nursing involvement in the innovative planning and implementation of technology workflow and space design to facilitate improved patient outcomes   o Transition to Epic platform   * Optimize current technology: interoperability, EMR, and communication |
| Community Outreach  **Structural**  **Empowerment** | * Promote nursing volunteer partnership in local and regional community healthcare and   wellness initiatives that align with HealthyPeople 2020/2030 or United Nation’s Sustainable Development goals. |