Northwest Region Nursing Strategic Roadmap FY19-21

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| **Deliver Exceptional Care** | **Quality & Safety** Exemplary Professional Practice | * Minimize care variation
* Adopt and enculturate Safety Always
* Achieve year over year improvement in quality performance and nurse sensitive outcomes in all settings throughout the continuum of care to achieve top decile performance
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| **Patient Experience**Exemplary ProfessionalPractice | * Advance the Patients First mission to achieve top decile patient engagement as

demonstrated by top quartile performance in “Likelihood to Recommend” (LTR) metric and supporting unit based metrics |
| **Advance Medical Science and Knowledge** | **Research/Evidence Based Practice**New Knowledge and Innovation | * Promote, implement and disseminate nursing led inter-professional research and evidence based practice
* Collaborate with NM partners on research and EBP to streamline efforts and maximize outcomes
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| **Education**Structural Empowerment | * Advance towards IOM standard of 80% BSN prepared nurses in the workforce
* Encourage advanced nursing degrees at the bedside
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| **Develop People, Culture and Resources** | **Engagement** Exemplary Professional Practice TransformationalLeadership | * Outperform the national benchmark in nursing satisfaction
* Advocate and support enculturation of the Relationship Based Care Professional Practice Model into the daily practice
* Recruit and retain top talent of clinical nurses and practice partners
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| **Growth**Structural Empowerment | * Promote a culture of lifelong learning as demonstrated through increased rates of professional nursing specialty certification and individualized professional development opportunities
* Improve fiscal stewardship through clinical nurse involvement in financial planning and resource utilization including staffing
* Support professional growth through mentoring and succession planning within all levels of nursing
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| **Investments/IT Infrastructure**New Knowledge andInnovations | * Support nursing involvement in the innovative planning and implementation of technology workflow and space design to facilitate improved patient outcomes

o Transition to Epic platform* Optimize current technology: interoperability, EMR, and communication
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| Community Outreach**Structural****Empowerment** | * Promote nursing volunteer partnership in local and regional community healthcare and

wellness initiatives that align with HealthyPeople 2020/2030 or United Nation’s Sustainable Development goals. |