CALL 9-1-1 IF YOU’RE EXPERIENCING A MEDICAL EMERGENCY, SUCH AS:

- Severe bleeding
- Severe chest pain or shortness of breath
- Severe injury
- Heart attack symptoms: severe chest pain with nausea, shortness of breath, dizziness, fatigue or cold sweat
- Symptoms of stroke: Facial drooping, arm weakness or speech difficulties
- Suicidal behavior that causes an immediate threat to safety
- Impaired vision

YOU SHOULD BE TREATED IN THE EMERGENCY DEPARTMENT FOR:

- Asthma – moderate to severe
- Head injuries with loss of consciousness or seizures
- Abdominal pain that doesn’t go away after a few hours
- Seizure
- Amputations, deep wounds or severe burns
- Poisoning or overdose
- Severe allergic reaction
- Persistent head pain
- Altered mental state
- Vaginal bleeding with pregnancy
- Fever with a rash
- Multiple injuries
- Physical or sexual assault
- Severe depression

YOU SHOULD BE TREATED IN THE IMMEDIATE CARE CENTER FOR:

- Cold and flu symptoms
- Broken bones and dislocated joints
- Minor cuts, sprains and burns
- Pink eye
- Persistent diarrhea or profuse vomiting
- Animal bites or insect stings
- Urinary tract infections
- Skin problems
- Foreign objects in the eyes, nose or ears
- Earache
- Fever without a rash
- Tetanus shots
- Back or joint pain

Sources:
Northwestern Memorial Hospital Emergency Department
Northwestern Medicine Immediate Care Centers