



Northwestern Medicine Delnor Hospital

Perinatal and Pediatric **Family Advisory Council**



Northwestern Medicine Delnor Hospital
300 Randall Road
Geneva, Illinois 60134
630.208.3000

TTY for those who are deaf or hard of hearing: 711

nm.org

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Insight into **your experiences**

The Perinatal and Pediatric Family Advisory Council provides insight into patient and family experiences. Our goal is to promote the highest quality of care.



To learn more or apply to join the Perinatal and Pediatric Family Advisory Council, visit nm.org/delnorppfac or use this QR code.



Help improve care for women and children

The Perinatal and Pediatric Family Advisory Council (PPFAC) comprises parents/legal guardians, patients in Obstetrics and hospital representatives who work together. They help evaluate hospital services, provide feedback and advocate for patient- and family-centered care across Northwestern Medicine Delnor Hospital.

Your input makes us better

Through the PPFAC at Delnor Hospital, advisor members can:

- › Help plan and assess hospital services
- › Suggest changes to improve quality and safety
- › Be a voice for patients and families served across the hospital
- › Support lobbying for women’s and children’s healthcare issues

Who PPFAC members are

Parents, legal guardians and patients in Obstetrics serve as advisor members. They should have recently spent a lot of time in inpatient or outpatient settings in Obstetrics at Delnor Hospital.

Council members attend meetings and meet basic volunteer requirements. They do not get paid.

Members should:

- › Listen to and accept input from others
- › Ask questions when they need more information
- › Keep the council’s work private
- › Commit to one year of service

Diversity is key

We seek members who represent all:

- › Races
- › Ethnicities
- › Nationalities
- › Religions
- › Cultures
- › Languages
- › Abilities
- › Income levels
- › Sexes
- › Sexual orientations
- › Gender identities or expressions

We can provide accommodations that members may need to fully participate in meetings.

What to expect

The PPFAC meets once every three months. It may meet more often if needed. Meetings follow an agenda and allow time for discussion.

PPFAC is...	PPFAC is not...
An advisory council	A support group
A group of people who work together	A focus group
Driven to improve the hospital for all patients	Driven to make the hospital better for members or their loved ones

