



4.8 ★★★★★

253 Ratings

Jennifer H. Gong, MD

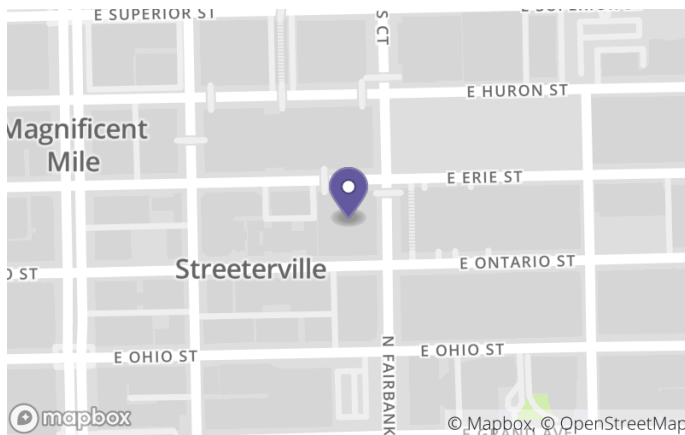
Northwestern Medical Group

Primary Specialty

Endocrinology

● Accepts New Patients

Location



Northwestern Medicine Primary & Specialty Care

259 E Erie St Ste 2200
Lavin Family Pavilion
Chicago, IL 60611
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312.926.6000
f 312.926.6344

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group	Northwestern Medical Group
Physician Category	Northwestern Medicine Physician Network
On Medical Staff At	Northwestern Memorial Hospital

Education

Medical Education

University of Michigan Medical School - 2005

Residency

McGaw Medical Center of Northwestern University - 2008

Fellowship

Beth Israel Deaconess Medical Center - 2011

Board Certifications

American Board of Internal Medicine - Endocrinology, Diabetes & Metabolism (Certified)

Practice Focus Areas

Diabetes

Gestational Diabetes

Insulin Pump

Osteoporosis

Parathyroid Disease

Pituitary Disorders

Thyroid Disease

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.8



253 Ratings

Friendly & Courteous

4.8 / 5.0 (249 reviews)

Clear Explanations

4.8 / 5.0 (249 reviews)

Includes You In Decisions

4.8 / 5.0 (242 reviews)

Follow-Up Instructions

4.8 / 5.0 (237 reviews)

Time Spent With Patient

4.7 / 5.0 (249 reviews)

Will Recommend to Others

4.8 / 5.0 (246 reviews)

Shows Concern

4.8 / 5.0 (247 reviews)

Explains Medications

4.8 / 5.0 (235 reviews)

Easy to Understand

4.9 / 5.0 (248 reviews)

Confidence in Doctor

4.8 / 5.0 (249 reviews)

Reviews From Patients

38 Reviews

FEBRUARY 21 2018

good

APRIL 13 2018

Dr Gong was efficient, thorough, and pleasant. I came in with several questions about treatment direction. She covered them before I could even ask. I had a concern about a medication and she took action on ways to evaluate whether or not I still needed to take it. I left with a plan to move forward in dealing with osteoporosis. She was prepared for the appointment and I am feeling pretty confident that I made a really good choice in Dr. Gong. It was a really productive appointment.

APRIL 21 2018

very happy w doctor

APRIL 26 2018

She was very professional, attentive and knowledgeable.

APRIL 28 2018

Dr. Gong is the best. I have recommended her to others.

MAY 1 2018

Dr Gong = awesome.

MAY 14 2018

I'm 51 and have never had a doctor take as much time to explain and offer solutions to my problem. Super impressed.

JUNE 13 2018

Dr. Gong is very professional and knowledgeable on Type 1 care.

JUNE 18 2018

Dr. Gong seems very knowledgeable, on top of latest treatments,etc. Studies charts and graphs thoroughly. Not much empathy for condition.Wish she had warned me about drawbacks of upgraded insulin pump before writing prescription for it.

JULY 15 2018

I am very pleased with my visit

JULY 30 2018

I have been seeing Dr. Gong for nearly six years now and I feel that we have developed a productive doctor-patient relationship. It took me a while to find her, and it is likely that if she were to move, I would follow her. She provides the space I need to explain what I have observed (good listener) and she provides succinct yet respectful responses (good explainer).

JULY 31 2018

I trust Dr Gong and I do tell others about her and her services

AUGUST 6 2018

Dr. Jennifer Gong is extremely good.

AUGUST 13 2018

I had a very good experience --- no complaints.

SEPTEMBER 2 2018

Dr. Gong is an excellent doctor who takes time to explain options for providing the best care.

SEPTEMBER 3 2018

this was my first time with Dr Jennifer Gong. she was terrific, compassionate, informed and direct.

SEPTEMBER 21 2018

Dr. Gong is excellent, both in her knowledge of my issues and her manor.

SEPTEMBER 26 2018

Very quick to respond to any email question. Great experience with Dr. Gong.

OCTOBER 1 2018

The doctor was very knowledgeable and pleasant.

OCTOBER 8 2018

good

NOVEMBER 17 2018

All good.

DECEMBER 14 2018

She seems competent and friendly but not very personable.

JANUARY 22 2019

Cannot say enough good things about *Dr. Gong. She was very attentive & approachable. She was a great listener & explained various treatments in an understandable manner. I implicitly trust her.

JANUARY 25 2019

Dr. Gong was patient and addressed my concerns regarding my kidney functioning and issues I was experiencing with my low blood sugar levels in the evenings.

JANUARY 26 2019

dr gong was very nice. when she came into the room it was clear she had taken the time to review my history. I found her to be extremely professional and yet relatable.

JANUARY 28 2019

This was a routine visit. I appreciate Dr. Gong seeing me regularly to check on my progress with an ongoing medication.

FEBRUARY 18 2019

Dr. Gong is one of the best doctors I have ever had. She listens to all of my concerns, answers my questions in a detailed and appropriate manner, and tries to help me through my problems with diabetes. She is nonjudgmental and has great bedside manner.

MARCH 4 2019

Dr Gong was courteous, on time and on top of my condition

MARCH 15 2019

Dr. Gong appears a bit distant in conversations, though she is good at providing information

MARCH 18 2019

Seemed a bit rushed.

MARCH 19 2019

I'm here because of this doctor. if she were to leave, I'd probably follow her.

MARCH 29 2019

very good and caring Dr Gong.

APRIL 2 2019

Good experience

APRIL 9 2019

good

MAY 6 2019

good

MAY 13 2019

felt a bit being rushed through

MAY 19 2019

Dr. Gong is wonderful.

JUNE 28 2019

Dr. Gong spent a significant amount of time listening to me and asking follow-up questions. She took note of all my symptoms and gave feedback as to possible diagnoses / things to rule out rather than just jumping straight to a single conclusion. I felt very informed leaving her office, as well as hopeful that we would figure out what was wrong with me together. She also gave excellent tips on some lifestyle changes that I could start making to help me feel better as well. I felt heard, helped and hopeful when I left her office--something that doesn't always happen when seeing a new doctor. Thanks Dr. Gong!

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=23643>