



4.9 ★★★★★

274 Ratings

Akihiro Joseph Matsuoka, MD

Northwestern Medical Group

Primary Specialty

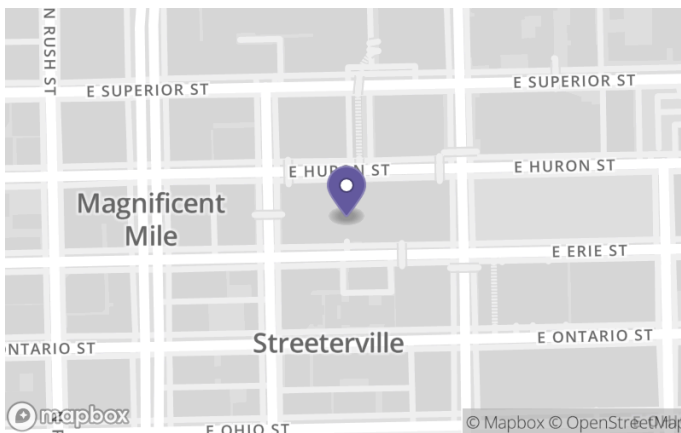
Otolaryngology

Secondary Specialties

Neurotology

● Accepts New Patients

Location



Northwestern Medicine Department of Otolaryngology

675 N St Clair St Ste 15-200
Galter Pavilion
Chicago, IL 60611
📍 0.03 mi

312.695.8182
f 312.695.4303

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Physician Category Northwestern Medicine Physician Network

On Medical Staff At Northwestern Memorial Hospital

Education

Medical Education MD, Kitasato University School of Medicine - 1987

Residency Indiana University School of Medicine - 2010

Fellowship University of California (San Diego) Medical Center - 2012

Board Certifications

American Board of Otolaryngology-Head and Neck Surgery - Neurotology (Certified)

American Board of Otolaryngology-Head and Neck Surgery - Otolaryngology - Head and Neck Surgery (Certified)

Practice Focus Areas

Audiovestibular Testing

Cochlear Implants

Auditory Implants

Ear Surgery

Hearing Aids

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.9



274 Ratings

Reviews From Patients

157 Reviews

AUGUST 20 2021

Hes caring, intelligent and kind.

AUGUST 16 2021

Always takes time and listens, answers your questions and give good options for treatment.

AUGUST 10 2021

Dr. Matsuoka was great. He exceeded every expectation.

AUGUST 9 2021

The best

AUGUST 9 2021

Dr. Matsuoka is a confident, caring provider that I have complete faith and trust in. I recommend Dr. Matsuoka any chance I can. He has a very good staff backing him. I would like to compliment Joann Shih, PA. She has been so kind, empathetic, capable and instructive. I really appreciate her caring attitude!

AUGUST 6 2021

Extremely professional

AUGUST 2 2021

Thorough, thoughtful care. Always explains and answers questions.

AUGUST 2 2021

Great communication, friendly, and wonderful listener!!!!

JULY 20 2021

Very smart doctor

JULY 19 2021

Wonderful and terrific doctor. Cant say enough good things about him. He does the best!

JULY 19 2021

I came to him for a second opinion because I felt brushed off by my previous specialist at Elmhurst. The way he sat down in the visitor chair made me feel like I was in his home. I could see the gears turning in his head as he worked through every possible explanation for my hearing loss. He said many ideas aloud and helped me understand why it may or may not explain. He even mapped out a flow chart for what would happen next, depending on different results. I actually burst into tears because I was so relieved I was in the hands of someone who really truly cared about me as a human.

JULY 19 2021

He listened, is expert on the subject, and was positive.

JULY 19 2021

Dr matsuoka always gives me kind

JULY 18 2021

Professional. Took time to figure my issue out,

JULY 16 2021

This is an excellent ENT group.

JULY 28 2021

JUNE 28 2021

Very good "bedside " manner Explains situation in a way that is easy to understand

JUNE 25 2021

Very thorough

JUNE 21 2021

Wonderful Doctor who took time to talk with me and greatly help me

JUNE 18 2021

Great care

JUNE 4 2021

He was kind and understanding of my issues. He answered my questions. Was very pleasant and did not rush me out of his office.

MAY 28 2021

He is very conscientious about my continuity of care.

MAY 28 2021

Amazon physician!!

MAY 21 2021

Very knowledgeable and experienced.

MAY 21 2021

Por su excelencia como profesional de la salud.

MAY 21 2021

Fantastic physician!

MAY 17 2021

He's THE BEST ENT.

MAY 17 2021

He listens. I don't feel like many other Drs on my team do. He helped me tremendously.

MAY 14 2021

Dr. Matsuoka is top doctor, cares about patients , and extremely knowledgeable.

MAY 10 2021

Very thorough and exudes high degree of confidence.

MAY 10 2021

He was kind, knowledgeable, cared for my concern and best of all, he understood my problem and was able to help me!

MAY 7 2021

Excellent care!!!

MAY 3 2021

Kind, knowledgable, thorough & gentle. Every patients dream for a doctor. Did not feel rushed.

MAY 3 2021

Experienced Doctor. Things were explained in an understanding format

APRIL 30 2021

He was thinking outside of the box trying to figure out what possibly could be wrong.

APRIL 29 2021

Dr. Matsuoka is very professional, respectful and kind-hearted. He does really care!

APRIL 27 2021

o date the care and attention has been excellent

APRIL 27 2021

Care is ALWAYS great

APRIL 26 2021

He's THE BEST ENT in Chicago!! I will Never go to another one!

APRIL 23 2021

Northwestern hospital has been "my" hospital for a number of years and I have always received the best of care from every one I have conta

APRIL 20 2021

Dr. Matsuoka is continuing to help me solve my hearing problem. I have confidence that he will eventually be able to get it under control.

APRIL 17 2021

Very thorough, trys very hard to help.

APRIL 16 2021

Dr Matsuoka repaired my perforated eardrum which was damaged from radiation and subsequent hyperbaric treatments. I was told by other physicians that due to the lack of blood flow and scar tissue there was no hope I am forever grateful for the treatment I received and for dr Matsuokas expertise in rejuvenating my tissues which resulted in total hearing return and repair of the hole

APRIL 13 2021

Excellent to date

APRIL 12 2021

Very responsive. Caring. Clear explanations of complicated issues I face

APRIL 9 2021

⌵

I rust and kindness

APRIL 6 2021

Hes a great kind individual

APRIL 5 2021

Helped control my dizziness

APRIL 2 2021

Liked is care, concern, taking info in and the process in eliminating items. Explained things as we went along. Answered questions.

APRIL 2 2021

Intelligent, knowledgeable and caring doctor who does everything he can for his patients.

APRIL 2 2021

Dr. Akihiro Joseph Matsuoka is one of the most kind, thorough physicians I have met. He and Joanne are incredibly patient and truly care about the service they are providing, explaining every step along the way.

MARCH 29 2021

He was genuinely wonderful in his knowledge and mannerism. What a gem of a person.

MARCH 29 2021

Dr. Matsuoka is the ONLY ENT in the city of Chicago to have cured my ear infections consistently. He is the only one that knows how to treat it and get it done.

MARCH 28 2021

Efficient, friendly and knowledgeable

MARCH 26 2021

Again I like dr Matsuoka very much. He is always on time for appointment and remembers everything about my health.

MARCH 24 2021

Best Otolaryngologist ever! Highly qualified.

MARCH 23 2021

Seemed very well versed & explained topics well

MARCH 22 2021

I experienced a year of problems with my ears. Bounced from department to department at NW with no results. Dr Matsuoka listened to me and helped me. And it worked. My tubes were a blessing and as I fly for a living, very functional.

MARCH 22 2021

Great doctor

MARCH 15 2021

Since my first appointment with Dr. Matsouka, I have been cured of chronic ear infections that other supposed TOP ENT's in Chicago were not able to diagnose or cure. Dr. Matsouka is the ONLY ENT I will ever be going to again.

MARCH 15 2021

His comprehensive analysis and careful explanation of the problem is impressive.

MARCH 9 2021

Kindness

MARCH 7 2021

Also he suspected vitamin d deficiency even though I take a supplement every day...and he was correct. Within normal limits but at the very low end.

MARCH 1 2021

Very nice M.D. Explained everything in terms I could understand. I felt like he actually cared about my health.

MARCH 1 2021

Dr is highest professional knowledge, On time, thorough, A privilege

FEBRUARY 19 2021

he is the very best!

FEBRUARY 16 2021

He is very knowledgeable and caring.

FEBRUARY 15 2021

He is one of the most competent and knowledgeable drs I have

FEBRUARY 9 2021

Es un profesional excelente , soy paciente desde el año 2013 y estoy muy complacida con su trabajo , el alivio es inmediato vivimos en la Florida y me dió trabajo encontrar un Doctor como el Doctor Masuoka , para mi es un excelente Otorrino.

FEBRUARY 8 2021

Very thoughtful and caring

JANUARY 17 2021

Dr Matsuoka has the best bedside manner and he helped me to understand what exactly is happening to me. He answered questions that Ive had since 2018.

JANUARY 9 2021

Highly recommended by my internist

JANUARY 9 2021

JANUARY 6 2021

Doctor Akihiro Joseph Matsuoka is great , he really cares about his patients . He does not rush patients out . He give a person plenty of time to ask important questions regarding their medical condition. He is very knowledgeable .

JANUARY 5 2021

Genuine care and service

JANUARY 4 2021

Very professional and gentle. Explains things well

JANUARY 4 2021

He is thorough and compassionate.

DECEMBER 21 2020

Excellent Doctor. Took great care to help me

DECEMBER 18 2020

Best service

DECEMBER 15 2020

Dr. Matsuoka and his PA, JoAnn, are extremely knowledgeable and friendly. Additionally, whenever I have an issue, they always manage to squeeze me in to their calendar.

DECEMBER 7 2020

I am 66 and have war problems my whole life. Dr. Matsuoko is the best ENT I have encountered.

DECEMBER 7 2020

Dr. Matsuoka is one of the smartest, most caring doctors I have ever encountered. Northwestern is lucky to have him.

DECEMBER 2 2020

It was a pleasure to speak with doctor Dr Akihiro Matsuoka . I had originally went to him for a little more knowledge about tinnitus . During are conversation he knew a lot about Patulous Eustachian tube dysfunction . He has had many patients throughout the years . He is a very patient person . Sincerely interested in his patients concerns .Taking the time to listen . I did not want to take up his time . I was thrown off a bit . Because this was something , I had not expected . I was not prepared with questions , I wanted to ask . I did the the best that , I could for the moment . I was impressed . He does know the Doctor's at Rush Otolaryngology department . Dr michealides & Dr wiet . He agreed that , I should have been given more time with Dr michealides . Not the 5 to 15 minute maxim he gave me , & does not let patients ask questions , or respond to them in my chart . Also Dr michealides never explained anything to me about my condition . Other than a diagnosis . He said the tube is open , if I do surgery it may not work . Gave me a piece of paper with the word Patulend . He said research as much as you can , take product once a day , see me in 6 weeks . He did not care about the other problems associated with this condition . He is a Patulous surgeon , tinnitus expert , neck surgeon & cochlear implant expert . After speaking with Dr Matsuoka . I left with a lot more answers to my questions , that I have been wanting to know from the beginning of this condition . He said my situation is very promising . Dr michealides could

from the beginning of the condition. He said my condition is very promising. Dr Michealides could have taken the time to explain the condition & care to me on the first day. I will say even though, I am shocked & disappointed by Dr Michealides' dark, cold hearted way, rude, insulting, arrogant person. I have a few expletives describing my experience with him \$#@&+(/. Although he saved me from a possible tube dilation surgery at UIC, that would have made the Patulous worse or unable to resolve. I do thank him for this. A life saver. I still wish him we'll. I'll continue to pray for him. I did explain to Dr Matsuoka that I will go back to see Dr Michealides for a bit more information. With the assistance of a mediator. Dr Matsuoka told me that, I should have come to him in the first place. I wish, I did. I am happy to be under his care. He suggested that, I continue to take the Patulend for 3 months & come back to see him. Then we can go from there. Dr Smith never said anything to me about him. I just wanted to say', when I received my referral for northwestern. I went through the Otolaryngology team of specialists. When I saw Dr Matsuoka face, I knew this is the person that I wanted to see. That I would have a good experience with him. I have an unusual sixth sense about faces, something that, I have never been wrong about. When I made the appointment in August, Dr Matsuoka was not available until November. I was desperate, so I was given 3 options from northwesterns, Otolaryngology department appointment call center. Dr Mica, Dr Shintani, Dr Matsuoka. I was told they have only 3 Eustachian tube doctors. I asked them about Patulous surgeon's. They told me all 3 perform that surgery. My instinct thought different. Later to find out 5 weeks later there is only two Patulous cartilage surgeon's in the United States. Dr Elias Michealides at Rush & Dr Dennis Poe in Boston. The call center should be more trained about this matter. Rush hospital Otolaryngology department is trained in more medical knowledge. But not the other departments. Hopefully things continue to go well under Dr Matsuoka. I just have to keep in mind about, not rushing to fast to complement, because people do change or I caught them on a good day. Dr Matsuoka's nurse was a bit abrupt. I came to the visit with the intention of saying the least amount of words, to make the information simple for them. I felt that the nurse may have heard a few things. She "asked", what was I there for. I said tinnitus information. That's all! She said she didn't want to hear about the problems with other doctors. I told her, I didn't say anything "did" I'. She said no. I take it that either someone discussed me or she read the report. Anyway it does not matter to me. I made it as brief as possible 2-3 minutes. I rate her a 5 out of 10 just fair. I did have some more questions for Dr Matsuoka, I haven't yet decided to make another appointment.

NOVEMBER 30 2020

He's great -- a good diagnostician, generous with his time, and very clear.

NOVEMBER 30 2020

Friendly. Professional

NOVEMBER 30 2020

Dr Matsuoka is a very knowledgeable physician. He has a pleasant disposition and clearly explains my condition and treatment plan which has been extremely successful. I am so thankful for him and his knowledge that helped me hear again.

NOVEMBER 27 2020

He is simply the best doctor I have ever had. He is the epitome of an outstanding physician; intelligent, knowledgeable, informative, caring, polite, excellent bedside manner, and truly only wants to help people.

NOVEMBER 27 2020

Dr. went above and beyond to get in touch with me and help me through my medical issue.

NOVEMBER 27 2020

Dr. Matsuoka has listened, evaluated, been my doctor for several years. He helped me through a very bad downward spiral. I am grateful to him and his staff for continuing to look for answers for me. With his extreme knowledge I am moving in the right direction.

NOVEMBER 23 2020

He is thorough

NOVEMBER 17 2020

He is expert of his field and everything went smoothly with my surgery. Nice and responsive with any questions very next day in the morning.

NOVEMBER 17 2020

Excelente medicina Lo mejor para mi

NOVEMBER 17 2020

Best service and diagnosis

NOVEMBER 15 2020

He's ability & competence of care

NOVEMBER 15 2020

Wonderful Doctor & competent staff

NOVEMBER 9 2020

Again he is caring thoughtful, intelligent, keeps me informed.

NOVEMBER 9 2020

Thoughtful, informed, accessible care. Works well as team.

NOVEMBER 9 2020

He is caring, understanding and listens to you.

NOVEMBER 9 2020

Best doctors are here

NOVEMBER 3 2020

Ushered in immediately. Doc came into exam room in 3 minutes. He was knowledgeable and communicated well. Refilled my scrip while I was there. Scrip was ready within 3 hours. Excellent experience

NOVEMBER 3 2020

The doctor was informative, answered all my questions, procedure was done quickly with little waiting.

NOVEMBER 3 2020

Easy to schedule, responsive team.

Languages Spoken

Japanese

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=25740>