



4.7 ★★★★★

1720 Ratings

Alan G. Shepard, MD

Northwestern Medical Group

Primary Specialty

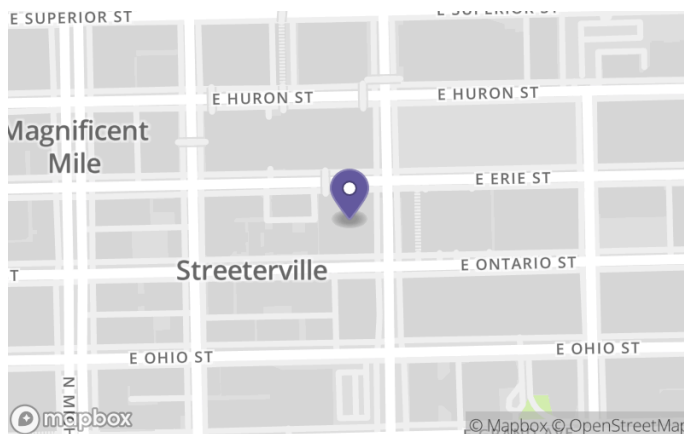
Neurology

Secondary Specialties

Headache

● Accepts New Patients

Location



Northwestern Medicine Primary & Specialty Care

259 E Erie St Ste 2200
Lavin Family Pavilion
Chicago, IL 60611
📍 0.06 mi

312.926.6000
f 312.926.6344

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Physician Category Northwestern Medicine Physician Network

On Medical Staff At Northwestern Memorial Hospital

Education

Medical Education MD, Loyola University Stritch School of Medicine - 1988

Internship Louis A Weiss Memorial Hospital - 1989

Residency McGaw Medical Center of Northwestern University - 1992

Fellowship Rush University Medical Center - 1993

Board Certifications

American Board of Psychiatry and Neurology - Neurology (Certified)

Practice Focus Areas

Headache	Numbness
Neuropathy	Weakness

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.7



1720 Ratings

Reviews From Patients

444 Reviews

MARCH 29 2022

Seemed knowledgeable but a little abrupt.

MARCH 29 2022

Dr. Shepard has been my neurologist for many years now, providing expert care for a concerning diagnosis. He is the best!

MARCH 29 2022

He examine to full detail

MARCH 29 2022

I like the way they treated me.

MARCH 28 2022

Spend time to talk and listen. Some timeâ€™s hard to find.

MARCH 28 2022

Not much time was aloud with doctor.

MARCH 27 2022

He dismisses problems vs trying to find out what the problem is.

MARCH 27 2022

I appreciate the time and attention Dr Shepard gives me because I never feel like he is in a hurry to complete our visits and I appreciate the personal interest he takes in me. I will always appreciate how he worked with me to resolve a side effect I was experiencing from a medication that was new to me, while making sure my neurological issue was also addressed. To make a long story short, the result was not only did the side effect end, but the seizures I was experiencing came to an end also. It has now been eleven years since I have been seizure free.

MARCH 24 2022

El no me revisÃ³ fue el estudiante el solo entro 2 minutos ni hablÃ³ conmigo ni me dijo un diagnÃ³stico ni siquiera me dijo si podÃ­a ir a casa fatal la atenciÃ³n de este neurÃ³logo no escuchÃ³ sobre el dolor q tenÃ­a ni me pregunto nada

MARCH 24 2022

Great listener. I felt like I mattered. If what he does most of the time is meet with and evaluate post-COVID patients, he is doing an exceptional job.

MARCH 24 2022

Didnâ€™t spend a lot of time with him, yet seemed thorough.

MARCH 24 2022

Calming presence, good listener, genuine, obviously very intelligent and talented

MARCH 24 2022

He is professional and knowledgeable and a straight shooter.

MARCH 22 2022

Amazing, card about his parents

MARCH 22 2022

Gave great recommendations on medications, but lacked in creating a good patient-doctor rapport.

MARCH 21 2022

Really felt the doctor didn't care at all about what I was experiencing.

MARCH 21 2022

I have been with Dr. Shepherd since the beginning of my neurological disorder he diagnosed me and has been working with me ever since. He helps me stay in tune with any new treatment that might be a possibility for me

MARCH 21 2022

Honest and caring to my needs. Educated and willing to share knowledge.

MARCH 18 2022

He is very compassionate and takes your care a main issue

MARCH 18 2022

While knowledgeable, the tone seemed dismissive. I know they see patients like me routinely, but I only see doctors infrequently. Bedside manner left something to be desired.

MARCH 18 2022

Dr. Shepard is the best doctor I have had between Northwestern and Mayo Clinic.

MARCH 17 2022

-Extremely knowledgeable, thorough, willing to speak to my psychiatrist.

MARCH 17 2022

I feel like I am getting results.

MARCH 16 2022

He was very patient and clear in explaining the entire situation and how to treat.

MARCH 16 2022

Seems like a nice guy but The appt was not thorough, went too fast, the doctor seemed rushed and already had mind premade about my diagnosis which may or may not be correct. I felt like I had more questions but didn't get the opportunity to ask. Also referral for PT is very generalized I wish he recommended someone specifically.

MARCH 16 2022

I believe he needs to be more Caring to people. I have seen him twice and will not recommend anyone to see him. Not a nice doctor. There is two type of doctors one that cares for their patients and to who looks for the paycheck. He is not the caring type

MARCH 15 2022

great care

MARCH 11 2022

Seen promptly for my appointment. Clear follow up. Thorough exam.

MARCH 8 2022

It was my first appointment with Dr. Sheperd. He didn't know why I was there, even though his office asked me to set up an appointment so I could have my prescription renewed. Maybe that's standard procedure. I liked Dr. Aggarwal better.

MARCH 8 2022

Explained everything so I could understand. Answered all my questions

MARCH 7 2022

While he may be knowledgeable, he is very condescending, impatient and arrogant. He presents himself as an expert in all areas and gets upset if his opinions are questioned.

MARCH 7 2022

The doctor was dismissing all my concerns.

MARCH 7 2022

Dr Shepard was very professional and to the point on my situation

MARCH 4 2022

Listened to me and discussed my concerns. I felt like he was concerned and cared

MARCH 4 2022

Very caring.

MARCH 4 2022

The appointment was on time with good information

FEBRUARY 28 2022

Outstanding medical doctor

FEBRUARY 28 2022

Dr. Alan Shepard made me feel comfortable, answered my questions and gave me the confidence that I was receiving the best possible care.

FEBRUARY 26 2022

Dr. Shepard was helpful and compassionate about my health concerns.

FEBRUARY 26 2022

Thoughtful and helpful thanks thanks

FEBRUARY 25 2022

Very kind. Answered all my questions. Felt like he listened to me and didn't rush. He kindly escorted me to the lab (vs sending me to find my own way). I felt cared for and respected.

FEBRUARY 24 2022

He listens and addresses all my concerns

FEBRUARY 21 2022

I've been seeing Dr Shepard for a number of years and he has always been very responsive to my issues and concerns. I feel that he has been a true advocate for me and has helped me managed my chronic conditions.

FEBRUARY 17 2022

Takes time to listen and very knowledgeable.

FEBRUARY 15 2022

Very knowledgeable and interested in his patients.

FEBRUARY 15 2022

Dr. Shepard was informative and does not use medication as the solution to the problem.

FEBRUARY 14 2022

One of the best in the field of Neurology.

FEBRUARY 12 2022

Personal care

FEBRUARY 11 2022

He listened calmly and patiently to my long list of symptoms.

FEBRUARY 11 2022

Great care.

FEBRUARY 11 2022

I have been a patient of Dr Shepard for many years and have always received the best care.

FEBRUARY 9 2022

Very helpful

FEBRUARY 8 2022

Very nice and professional he listens to me

FEBRUARY 7 2022

Dr Shepard is attentive, cordial and thoughtful. The information and analysis he provided was clear and easily understood. He expressed care for my concerns and provided excellent care.

FEBRUARY 7 2022

Great doctor

FEBRUARY 4 2022

He was very pleasant and thorough, giving me options.

FEBRUARY 4 2022

My appointment was for an annual evaluation. Dr. Shepard was thorough and professional, and

answered all my questions.

FEBRUARY 2 2022

He is a great provider and works with my other healthcare providers.

FEBRUARY 2 2022

Great Service!

FEBRUARY 2 2022

Very nice very succinct and seems very good at his job haha

FEBRUARY 2 2022

he listened and took his time

JANUARY 31 2022

Great physician because he knows how important it is to listen.

JANUARY 31 2022

Doctor seems great! But I scheduled this appt in October, and when I had a pretty important conflict my only choice was this appointment or one in April. Seriously. Thatâ€™s insane.

JANUARY 30 2022

He saved my husbands life and now helping me with my health issues.

JANUARY 30 2022

His disposition was not well. He did not explain things to me or really tell me what was going on with my health. He was short in conversation and not very personable. Did not appear to really care about my issues and did little to help.

JANUARY 27 2022

Felt the care I received was excellent, that Dr. Shepard listens and responds sincerely, and that Dr. Shepard is open to exploring all possible treatment options.

JANUARY 26 2022

Explained procedure, answered all my questions.

JANUARY 25 2022

Very satisfied.

JANUARY 25 2022

I found Dr. Shepard to be professional and thorough in my initial visit. He asked plenty of questions and listen to what I was saying. I truly appreciate Dr. Shepard making time to see me in very short notice.

JANUARY 24 2022

Dr Shepard is a great doctor. Helping me feel better

JANUARY 24 2022

I have been seeing Dr. Shepard for years and I am happy with my care

JANUARY 18 2022

? I was expecting more

JANUARY 11 2022

the best in Chicago!

JANUARY 11 2022

Professional

JANUARY 7 2022

The statement from the Dr. "Be Happy To Be Alive" hurt me. When I asked about what I can do to regain my taste, smell, orientation skills, short-term & long-term memory, he told me "Be Happy To Be Alive." He informed me that every TBI, brain injury is different and heals differently even if they are of the same type and he cannot recommend any therapies or treatments. I do not need to take the tests, MRI or CT for a while, but I should see him in 1-year. When he asked me for the type of therapies that I currently do " he replied to my therapy information with his suggestion: just continue with acupuncture and other therapies as I have been doing. I wanted to share with him my thought, just thought that it might be considered inappropriate: Let us assume you own a sports car that drives max. 40 miles/hour. You bring it for maintenance to your garage. When you pick your car up after you paid for their services, its maximum speed is still 40 miles/hour. You return to the garage and remind them that you brought your car for maintenance and repair. But nothing appeared to have improved when you picked it up and after their job was done. Their reply "The tires are rolling, the vehicle is moving, so everything is okay." The answer is equivalent to my question what I kind of therapy or treatment I need to regain my taste, smell, orientation skills, short-term & long-term memory his "you are okay the way you are" and "Be Happy To Be Alive".

JANUARY 3 2022

He's very kind and explains things clearly.

JANUARY 3 2022

Dr. Shepard gives his undivided attention to patient care

JANUARY 2 2022

He was nice and seems to know what he is doing

JANUARY 1 2022

Dr. Shepard takes the time to diagnose my issue and attempt to relieve it.

DECEMBER 31 2021

Overall very professional and a great listener.

DECEMBER 31 2021

He's concerned about my well being of going forward in being healed

DECEMBER 30 2021

DECEMBER 20 2021

Very caring Doctor

DECEMBER 20 2021

He's easy to talk to.

DECEMBER 16 2021

Outstanding doctor

DECEMBER 15 2021

Dr. Shepard has always been compassionate and caring, during a very difficult time in my life.

DECEMBER 15 2021

I really appreciate the "rule out the worst case" first approach. I've been seeking care for my headaches for a month now and today was the first time I felt like I had a doctor who was looking out for me completely.

DECEMBER 14 2021

gave me answers to my issues and alternatives

DECEMBER 14 2021

Dr Sheppard made recommendations to me not covered by previous physicians

DECEMBER 13 2021

Prompt, efficient and kindly care and evaluation. Dr Shepard considered my symptoms carefully and came up with additional tests to investigate them further.

DECEMBER 13 2021

Dr. Shepard was incredibly knowledgeable and helpful.

DECEMBER 12 2021

Dr. Shepard takes his time in explaining the details and result of his evaluation, and offer alternatives of care

DECEMBER 12 2021

He goes above and beyond. So knowledgeable. I have more life back under his care.

DECEMBER 10 2021

I think he's a thorough and cares about his patients

DECEMBER 9 2021

Dr. Shepard is amazing! He attentively listens to your concerns and addresses any issues. He is professional and compassionate -- the BEST!

DECEMBER 7 2021

Probably very qualified. Personality issue.

DECEMBER 7 2021

He is very knowledgeable and asks the right questions

DECEMBER 6 2021

When Dr Shepard came into the examination room I was sitting in the chair by the door, he spoke, went to the computer and asked perfunctory questions from that distance (muffled at times by his mask) never asking me to get on the examination table. He tested my strength from the chair. I can only assume he based his "exam" on the input from the medical student's exam.. I felt quite uncomfortable and thrown-off by this impersonal doctor visit. Dr Shepard had stated I should take an over the counter supplement but I had to contact his office, via MyChart, after reviewing the "After Visit Summary" that did state the dosage. Everything about this visit was unusual and not one I've ever experienced in my many years of coming to NW.

DECEMBER 6 2021

This doctor is fantastic he doesn't mince words he gets to the point he's very professional and has excellent bedside manner. Even though there was no bed involved.

AUGUST 31 2021

nice doctor

AUGUST 30 2021

He listens.

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=13292>