



4.8 ★★★★★
112 Ratings

Andrew D. Carlo, MD, MPH

Northwestern Medical Group

Primary Specialty
Psychiatry

● Accepts New Patients

Location



Northwestern Medical Group

676 N St Clair St Ste 1100
Arkes Pavilion
Chicago, IL 60611
📍 0.09 mi

312.695.5060
f 312.695.5010

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Physician Category

Northwestern Medicine Physician Network

On Medical Staff At

Northwestern Memorial Hospital

Education

Medical Education	MD, MPH, Georgetown University School of Medicine - 2013
Professional Education	MPH, University of Washington School of Public Health - 2019
Residency	Massachusetts General Hospital/McLean Hospital - 2017

Board Certifications

American Board of Psychiatry and Neurology - Psychiatry (Certified)

Practice Focus Areas

Adult Psychiatric Services
Psychopharmacology

Consultation-Liaison Psychiatry

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.8



112 Ratings

Reviews From Patients

61 Reviews

AUGUST 31 2021

Intelligent, caring, patient

AUGUST 24 2021

Dr. Carlos is easy to talk to and a good listener!

AUGUST 10 2021

Approachable, relatable, thorough, thoughtful, knowledgeable

JUNE 29 2021

In addition to the above comments, Dr. Carlos suggested additional resources in the Northwestern network and offered to work with my insurance company and Medicare to attempt to get coverage for medications. I appreciated that outreach.

JUNE 29 2021

I found the experience average. First impressions was he was thoughtful but we had challenges in communicating.

JUNE 16 2021

Dr. Carlo makes our conversations approachable and has always been kind and understanding to my issues.

JUNE 16 2021

Brilliant doctor but only available once a month!

JUNE 15 2021

Doctor is a good listener and is clearly very competent.

JUNE 10 2021

I feel like he genuinely cares about my mental health

JUNE 9 2021

He is very caring Doctor, Im glad to have him help me

MAY 28 2021

I have found that Dr. Carlo is one of those rare physicians who expresses genuine care and empathy for his patients.

MAY 27 2021

I really felt like I was being listened to, and he explained the reasons why he chose the new medication, along with side effects

MAY 23 2021

I will be looking into an alternative psychiatrist.

MAY 14 2021

Dr Carlo its a great doctor, he cares a lot about his patients and provides the best care possible

MAY 4 2021

He was very interested in my health

MAY 4 2021

Good listener.

MAY 1 2021

Felt very rushed, especially at beginning of visit. Didn't feel provider was very invested in my care due to being rushed.

APRIL 28 2021

Great experience all around

APRIL 24 2021

Very competent psychiatrist: Listened. Understood. Displayed empathy. Explained. Shared relevant knowledge. Presented his recommendation. Asked me for my OK in implementing his recommendation. It was a very refreshing experience!

APRIL 14 2021

He was very professional and also knowledgeable. Made me feel extremely comfortable to talk to.

APRIL 14 2021

He is a very smart and professional Dr. and also caring about his patients

APRIL 7 2021

I just liked his personality.

APRIL 7 2021

He was understanding and I hope to be able to continue care with him eventually.

APRIL 6 2021

The doctor listens

APRIL 6 2021

He seems genuine and really cares, its nice.

APRIL 1 2021

Very empathetic and thorough.

APRIL 1 2021

He is knowledgeable and seems to care about my well-being.

MARCH 15 2021

He is an excellent doctor

MARCH 8 2021

Dr. Carlo is good at solidly acknowledging your updates, then dispensing advice that feels compassionate and thought-out

FEBRUARY 22 2021

Dr. Carlo is a great doctor who was incredibly helpful, but also very kind and approachable.

FEBRUARY 17 2021

He made me feel comfortable from the beginning.

FEBRUARY 16 2021

Overall a good doctor

Overall a good doctor.

FEBRUARY 12 2021

He seems like he cares about my mental well-being. I like that he tries to educate me on the various outcomes of my medication

FEBRUARY 2 2021

I gave him a 10 because he really had a warmness about his voice ,and it was easy for me to open up about my feelings and concerns

JANUARY 19 2021

He listen to all that I had to say and gave Credence to my previous experiences with certain medications that had negative side effects for me. His tone and demeanor were validating.

JANUARY 7 2021

Professional, takes time to talk about concerns & answer questions, never acts like hes in a hurry

DECEMBER 29 2020

He is patient with my ramblings

DECEMBER 1 2020

Dr. Carlo is great! He answers questions, provides feedback, and discusses issues and concerns. And hes compassionate. I feel comfortable speaking with him and I feel he is listening to my concerns and Im not just a number on a scale of 1-5.

NOVEMBER 25 2020

Always great work and I'm very appreciative of his open door policy.

NOVEMBER 24 2020

Kind, caring, thorough, professional

NOVEMBER 12 2020

Very good personal and thorough Doctor!

NOVEMBER 12 2020

Very knowledgeable and professional Doctor who was not only easy to talk to but also took the time with me to explain everything leaving me feeling that he truly cares and is compassionate and for his patients.

NOVEMBER 10 2020

Exceedingly, Dr. Carlo is to be recommended. Unquestionably he will parse through the essential details of future appointments and construct the proper culture to make great progress.

NOVEMBER 10 2020

DR. Carlo was very attentive and cognizant of the reasons for a recommended appointment, also conducive to create a reciprocal environment. I am very appreciative for his amiable manners that inferred diligent availability.

NOVEMBER 5 2020

He was great. Listened carefully and in my opinion gave an accurate assessment. Very professional.

NOVEMBER 3 2020

He is very knowledgeable and kind.

NOVEMBER 1 2020

Dr Carlo was extremely professional, thorough, kind, knowledgeable, and flexible. I felt very comfortable with him and would definitely recommend him to a friend or family member.

NOVEMBER 1 2020

Easy to call and ask questions because someone actually answered the phone rather than having to go through series of prompts to talk to someone. It was a little confusing though how the Tele appointment was going to go and the receptionist could have been a little more patient and thorough with helping me understand the process

OCTOBER 27 2020

Dr. Carlo was kind and compassionate and took time to ask me follow up questions, explain terms, and discuss pros & cons of medications. He gave direct, helpful answers to my questions, and did not seem judgemental. He was also patient with telehealth technical issues.

OCTOBER 27 2020

Took time to ask me follow up questions and explain terms; also the ability to directly communicate with my GP is incredibly helpful.

OCTOBER 20 2020

He listens.

OCTOBER 20 2020

Very professional

OCTOBER 13 2020

The physician was vet thourfh

SEPTEMBER 22 2020

Dr Carlo really seems to listen to what I say.

SEPTEMBER 22 2020

Dr Carlo is very kind, always gets back to me, and tries his best to help me.

SEPTEMBER 15 2020

Dr Carlo ultimately helped me majorly with my mental health and has helped me to take a lot less medication on a regular basis. He's very personable and has an excellent bedside manner.

SEPTEMBER 15 2020

Dr Carlo was very helpful to me and basically completely fixed my catatonic state.

SEPTEMBER 8 2020

Great understanding patient doctor.

SEPTEMBER 8 2020

Perfect staff almost, some doctors need to be open and fluid with their patients more. My doctor however is perfect. Dr. A. Carlo

SEPTEMBER 1 2020

Attentive and answers questions

SEPTEMBER 1 2020

Good psychiatry

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=49312>