



4.9 ★★★★★

164 Ratings

## Andrew D. Carlo, MD, MPH

Northwestern Medical Group

Primary Specialty

**Psychiatry**

● Accepts New Patients

### Location



#### Northwestern Medicine Department of Outpatient Psychiatry

676 N St Clair St Ste 1100

Arkes Pavilion

Chicago, IL 60611

📍 0.09 mi

312.695.5060

f 312.695.5010

### Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

### Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Alignment Category

Northwestern Medicine Physician Network

On Medical Staff At

Northwestern Memorial Hospital

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## Education

Medical Education	MD, MPH, Georgetown University School of Medicine - 2013
Professional Education	MPH, University of Washington School of Public Health - 2019
Residency	Massachusetts General Hospital/McLean Hospital - 2017

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## Board Certifications

American Board of Psychiatry and Neurology - Psychiatry (Certified)

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## Practice Focus Areas

adult psychiatric services  
Psychopharmacology

consultation-liaison psychiatry

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## Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

### Care Provider Ratings

#### Overall rating

4.9



164 Ratings

### Reviews From Patients

85 Reviews

MARCH 31 2022

#### Professional and caring

MARCH 30 2022

**Dr. Carlo is an awesome physician and I'm really happy I was able to connect with him for my psychiatric needs.**

MARCH 29 2022

**This is a great psychiatrist. Professional and caring. Responsive and thorough.**

MARCH 15 2022

**Dr. Carlo is professional, empathetic, knowledgeable, relatable, respectful, kind, and his questions are on point.**

MARCH 8 2022

**Dr Carlo is smart and takes good notes so he remembers what I told him and we can pickup where we left off. And he brings up stuff that reminds me of what we talked about in last appt.**

FEBRUARY 22 2022

**His expertise and compassion**

JANUARY 25 2022

**Caring**

JANUARY 11 2022

**He's very caring, patient, and helpful.**

DECEMBER 22 2021

**He listens without labels and he does not push drugs on you**

DECEMBER 20 2021

**Dr. Is caring and answers questions and he is very knowagable.**

DECEMBER 14 2021

**A kind person with a better heart**

DECEMBER 11 2021

**Very capable**

NOVEMBER 30 2021

**He has help me a lot and he is very knowledgeable and professional**

NOVEMBER 30 2021

**Dr Carlo is so compassionate and caring. He seems to remember everything about me and my history. Greatly appreciated.**

NOVEMBER 16 2021

**Takes alot of time and pays close attention in order to provide me with the best solutions.**

OCTOBER 19 2021

**Compassionate, knowledgeable, and thorough doctor.**

OCTOBER 16 2021

**Dr Carlo is brilliant, efficient, caring.**

OCTOBER 13 2021

**He is kind and knowledgeable .**

SEPTEMBER 30 2021

**Bright. Caring.**

SEPTEMBER 20 2021

**He is very knowledgeable**

SEPTEMBER 20 2021

**Very good – good communicator, remembers stuff, but I never give 10 – 10's**

SEPTEMBER 16 2021

**Very good to work with**

SEPTEMBER 15 2021

**having this arrangement to talk with Dr. Carlo is so easy and convenient. He shows concern for my issues and wants to continue to help me.**

SEPTEMBER 14 2021

**He is very knowledgeable and helpful.**

AUGUST 31 2021

**Intelligent, caring, patient**

AUGUST 24 2021

**Dr. Carlos is easy to talk to and a good listener!**

AUGUST 10 2021

**Approachable, relatable, thorough, thoughtful, knowledgeable**

JUNE 29 2021

**In addition to the above comments, Dr. Carlos suggested additional resources in the Northwestern network and offered to work with my insurance company and Medicare to attempt to get coverage for medications. I appreciated that outreach.**

JUNE 29 2021

**I found the experience average. First impressions was he was thoughtful but we had challenges in communicating.**

JUNE 16 2021

**Dr. Carlo makes our conversations approachable and has always been kind and understanding to my issues.**

JUNE 16 2021

**Brilliant doctor but only available once a month!**

JUNE 15 2021

**Doctor is a good listener and is clearly very competent.**

JUNE 10 2021

**I feel like he genuinely cares about my mental health**

JUNE 9 2021

**He is very caring Doctor, Im glad to have him help me**

MAY 28 2021

**I have found that Dr. Carlo is one of those rare physicians who expresses genuine care and empathy for his patients.**

MAY 27 2021

**I really felt like I was being listened to, and he explained the reasons why he chose the new medication, along with side effects**

MAY 23 2021

**I will be looking into an alternative psychiatrist.**

MAY 14 2021

**Dr Carlo its a great doctor, he cares a lot about his patients and provides the best care possible**

MAY 4 2021

**He was very interested in my health**

MAY 4 2021

**Good listener.**

MAY 1 2021

**Felt very rushed, especially at beginning of visit. Didn't feel provider was very invested in my care due to being rushed.**

APRIL 28 2021

**Great experience all around**

APRIL 24 2021

**Very competent psychiatrist: Listened. Understood. Displayed empathy. Explained. Shared relevant knowledge. Presented his recommendation. Asked me for my OK in implementing his recommendation. It was a very refreshing experience!**

APRIL 14 2021

**He was very professional and also knowledgeable. Made me feel extremely comfortable to talk to.**

APRIL 14 2021

**He is a very smart and professional Dr. and also caring about his patients**

APRIL 7 2021

**I just liked his personality.**



## **He is patient with my ramblings**

DECEMBER 1 2020

**Dr. Carlo is great! He answers questions, provides feedback, and discusses issues and concerns. And hes compassionate. I feel comfortable speaking with him and I feel he is listening to my concerns and Im not just a number on a scale of 1-5.**

NOVEMBER 25 2020

**Always great work and I'm very appreciative of his open door policy.**

NOVEMBER 24 2020

**Kind, caring, thorough, professional**

NOVEMBER 12 2020

**Very good personal and thorough Doctor!**

NOVEMBER 12 2020

**Very knowledgeable and professional Doctor who was not only easy to talk to but also took the time with me to explain everything leaving me feeling that he truly cares and is compassionate and for his patients.**

NOVEMBER 10 2020

**Exceedingly, Dr. Carlo is to be recommended. Unquestionably he will parse through the essential details of future appointments and construct the proper culture to make great progress.**

NOVEMBER 10 2020

**DR. Carlo was very attentive and cognizant of the reasons for a recommended appointment, also conducive to create a reciprocal environment. I am very appreciative for his amiable manners that inferred diligent availability.**

NOVEMBER 5 2020

**He was great. Listened carefully and in my opinion gave an accurate assessment. Very professional.**

NOVEMBER 3 2020

**He is very knowledgeable and kind.**

NOVEMBER 1 2020

**Dr Carlo was extremely professional, thorough, kind, knowledgeable, and flexible. I felt very comfortable with him and would definitely recommend him to a friend or family member.**

NOVEMBER 1 2020

**Easy to call and ask questions because someone actually answered the phone rather than having to go through series of prompts to talk to someone. It was a little confusing though how the Tele appointment was going to go and the receptionist could have been a little more patient and thorough with helping me understand the process**

OCTOBER 27 2020

**Dr. Carlo was kind and compassionate and took time to ask me follow up questions, explain terms, and discuss pros & cons of medications. He gave direct, helpful answers to my questions, and did not seem judgemental. He was also patient with telehealth technical issues.**

OCTOBER 27 2020

**Took time to ask me follow up questions and explain terms; also the ability to directly communicate with my GP is incredibly helpful.**

OCTOBER 20 2020

**He listens.**

OCTOBER 20 2020

**Very professional**

OCTOBER 13 2020

**The physician was vet thourfh**

SEPTEMBER 22 2020

**Dr Carlo really seems to listen to what I say.**

SEPTEMBER 22 2020

**Dr Carlo is very kind, always gets back to me, and tries his best to help me.**

SEPTEMBER 15 2020

**Dr Carlo ultimately helped me majorly with my mental health and has helped me to take a lot less medication on a regular basis. He's very personable and has an excellent bedside manner.**

SEPTEMBER 15 2020

**Dr Carlo was very helpful to me and basically completely fixed my catatonic state.**

SEPTEMBER 8 2020

**Great understanding patient doctor.**

SEPTEMBER 8 2020

**Perfect staff almost, some doctors need to be open and fluid with their patients more. My doctor however is perfect. Dr. A. Carlo**

SEPTEMBER 1 2020

**Attentive and answers questions**

SEPTEMBER 1 2020

**Good psychiatry**

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## **Faculty Profile**

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=49312>