



5.0 ★★★★★

277 Ratings

Matthew B. Potts, MD

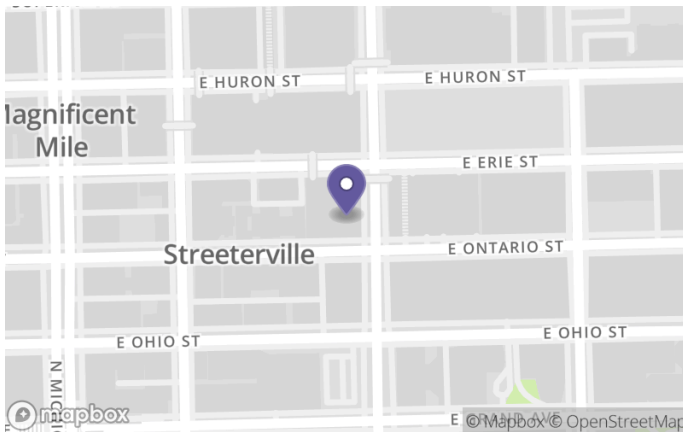
Northwestern Medical Group

Primary Specialty

Neurological Surgery

● Accepts New Patients

Locations



Northwestern Memorial Hospital Neurosurgery

259 E Erie St Ste 1950
Lavin Family Pavilion
Chicago, IL 60611
📍 0.07 mi

312.695.8143
f 312.695.4430



Northwestern Medical Group

12255 S 80th Ave Ste 203
Palos Heights, IL 60463
708.827.2021

📍 18.46 mi

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician

group.

Practice Groups and Affiliations

Medical Group	Northwestern Medical Group
Physician Category	Northwestern Medicine Physician Network
On Medical Staff At	Central DuPage Hospital Delnor Hospital Huntley Hospital McHenry Hospital Northwestern Lake Forest Hospital Northwestern Memorial Hospital Palos Hospital Woodstock Hospital

Education

Medical Education	MD, University of California San Francisco School of Medicine - 2007
Internship	University of California (San Francisco) - 2008
Residency	University of California (San Francisco) - 2013
Fellowship	NYU Grossman School of Medicine - 2015

Board Certifications

American Board of Neurological Surgery - Neurological Surgery (Certified)

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

5.0



277 Ratings

Reviews From Patients

144 Reviews

AUGUST 31 2021

Had a procedure done by Dr Potts and I was very pleaser with the result and care I received

AUGUST 28 2021

Yes I have no problem recommending him to anyone he did my aneurysm surgery and I have no problem with it

AUGUST 24 2021

Very detailed, understandable explanation of the results of tests and observations.

AUGUST 23 2021

Friendly, informative. Didn't feel rushed. Answered questions.

AUGUST 17 2021

Very knowledgeable, patient, great bedside manner. Didnt feel rushed and felt like like he genuinely cared about my well being.

AUGUST 16 2021

Empathize with the patient.

JULY 31 2021

He is a good doctor and he cares and listens.

JULY 26 2021

Very professional

JULY 19 2021

Amazing physician!!!

JULY 16 2021

Dr. Potts was attentive and explained the treatment protocol to me in language I could understand.

JULY 16 2021

Again, good explanations, answers all questions

JULY 12 2021

Friendly staff. Thorough discussion. Put me at ease.

JULY 12 2021

Quick and courteous professional communications

JUNE 29 2021

He is amazing! He knows and shows his education and knowledge of the brain and recommendations for his patients and the families. Very welcoming and explains things in ways that you can understand.

JUNE 28 2021

I like him He did a very delicate surgery well

JUNE 22 2021

I have an unusual aneurysm case and feel that he is addressing it in the best possible manner.

JUNE 21 2021

Saved my daughter-in-law's life.

JUNE 21 2021

He is direct and gives me a sense of confidence.

JUNE 18 2021

Dr. Potts explained things in language I could understand and answered the questions I had.

JUNE 14 2021

Dr. Potts is awesome!! He was very thorough as well as reassuring in his explanations. Excellent!!

JUNE 14 2021

He's extremely passionate about his job and discusses things in a way that is understandable.

JUNE 13 2021

Very detailed in his explanations

JUNE 7 2021

He took a lot of time to explain my condition and how he would treat it. Although very intelligent, he spoke in terms we could easily understand.

JUNE 7 2021

his reputation and based on my short interaction over remote visit.

JUNE 7 2021

Dr. Potts is very compassionate & helpful with the health problems I have. He is such a great doctor explaining things.

JUNE 7 2021

He's a great doctor and very knowledgeable. Patient and listens to you with questions and concerns.

JUNE 7 2021

My interactions with Dr. Potts have been exceptional. He is confident but not arrogant; compassionate and thorough; never rushed or dismissive, but rather sincere, interested, and always insures I understand what is happening.

MAY 26 2021

He spoke calmly, professionally and answered all my questions without rushing me. He was knowledgeable, put me at ease quickly. He even spelled some medical terms for me and laughed at my jokes. Some doctors I've met would say "google it". Not this doctor. He also has a good sense of humor.

The only comment I have was he is busy w surgery , appt. got cancelled 2x . It was worth the wait tho.

MAY 24 2021

Dr. Potts has been great about clearly explaining what is going on in my brain and risks and options. He has been compassionate and so helpful through this stressful time.

MAY 24 2021

His knowledge, professionalism and outstanding skill as a surgeon.

MAY 17 2021

I appreciate that Dr. Potts is an expert in his field, listens to my concerns and is patient when I ask questions.

MAY 17 2021

He knows what he's talking about. I'm not worried like I was at first.

MAY 14 2021

Very skilled and kind person.

MAY 9 2021

My first visit but seems like a really good doctor.. very knowledgable, kind, understanding, and he listened and offered me potential solutions to my issues.

MAY 4 2021

Dr Potts and his staff talk to me like a friend who cares about me. They r helpful, caring, understanding. They take time to b sure I understand the situation.

APRIL 26 2021

Clear communication, thorough, and knowledgeable.

APRIL 26 2021

Very patient and answered all of my questions. Was thorough.

APRIL 13 2021

Dr Potts presents himself as a professional that he is, and treats his patients with thoughtfulness and care I'd expect from a person that many people entrust their lives to. He is friendly, listens to patient's concerns and tailors his recommendations and treatments in a manner that is reassuring and effective.

APRIL 12 2021

Very knowledgeable, he had my best interest at heart.

APRIL 12 2021

His educational background, experience, knowledge, and comforting manner illicit trust. He explains everything clearly and has been available to answer concerns outside of appointments. I trust this team and their team approach.

APRIL 12 2021

Amable

APRIL 12 2021

Very well trained and nice mannered.

APRIL 11 2021

Personable and professional.

APRIL 5 2021

Dr. Potts has been very thorough and helpful.

MARCH 29 2021

I feel he is a wonderful doctor

MARCH 23 2021

I like the fact that, even though I had to do all of my imaging elsewhere because of the type of insurance I have. He was able to schedule me a read of the images that I took pretty quickly.

MARCH 18 2021

Dr Potts is a great doctor taking the time to help me better understand my medical situation explaining everything in an understandable manner. He did a great job put in place the first steps in my health plan which will help him arrive at and recommend a course of action that we need to consider. He also took the time to answer all our questions which was comforting. I also meet Kirsten PA, very professional and also great at helping me understand my medical problem.

MARCH 15 2021

Bien amable

MARCH 15 2021

Very helpful, compassionate

MARCH 15 2021

Thorough, personable, caring, considerate, relatable doctor. A rare combination in a doctor

MARCH 1 2021

One of the best doctors out there. Very informative knows what he's doing and talking about

FEBRUARY 22 2021

He is clearly a professional and friendly and explains everything clearly

FEBRUARY 22 2021

Very caring and knowledgeable

FEBRUARY 22 2021

Very detailed with explaining diagnosis and follow up.

FEBRUARY 19 2021

Great doctor

Great doctor

FEBRUARY 15 2021

Dr. Potts and his Nurse Christa always answer all my questions. They explain my diagnosis to me so I understand it. They are very compassionate people that really care.

FEBRUARY 8 2021

He is very knowledgeable.

FEBRUARY 1 2021

The quality of service was very good and friendly

FEBRUARY 1 2021

Dr Potts is very professional and knowledgeable in his field.

JANUARY 25 2021

Dr Potts is very professional and well experienced. He takes the time to explain and answer all questions clearly.

JANUARY 25 2021

Knowledgeable

JANUARY 11 2021

Friendly and helpful. Very knowledgeable

JANUARY 11 2021

Dr. Potts explained everything so I could understand what & why things were happening.

JANUARY 11 2021

Dr. Potts takes the time to explain the medicine and answer questions.

JANUARY 11 2021

What's an honor and a pleasure to have Dr Potts work on me.

DECEMBER 27 2020

Great quality service

DECEMBER 18 2020

I have confidence in him and would recommend him to anyone

DECEMBER 18 2020

He is kind and caring. A good doctor

DECEMBER 15 2020

Excellent communication.

DECEMBER 14 2020

Very professional, and knowledgeable.

DECEMBER 14 2020

He seems caring and kind. I trust his judgement and protocol for my care.

DECEMBER 11 2020

he was very nice and answered all my questions

DECEMBER 7 2020

Easy to talk too and gave ample time

DECEMBER 7 2020

Very professional, detailed, and caring.

DECEMBER 1 2020

Dr. Potts is very competent and involved.

NOVEMBER 30 2020

He was very nice and engaging. He spent time listening to my symptoms and gave me reassurance that the presentation was normal.

NOVEMBER 13 2020

Pleasant ,caring., and readily explains answers to any questions. His APN, Crista, is very helpful and follows thru on phone calls.

NOVEMBER 13 2020

Testing procedure is organized and usually have been convenient for somebody like myself from the far southwest suburbs to have needed testing and Dr. visit on the same day.

NOVEMBER 13 2020

Knowledgeable and kind

NOVEMBER 13 2020

Great, caring people

NOVEMBER 9 2020

The efficient manner in which Dr. Pots handled my appointment.

NOVEMBER 9 2020

Excellent service. Great medical advice and workable plan to address the issue

OCTOBER 26 2020

He is the best and very good at his job. Covers all basics with you.

OCTOBER 26 2020

Dr Potts and Crista are very through and happy to answer any questions. They both are so very supporting and gladly make you feel more at ease when you are afraid

OCTOBER 13 2020

OCTOBER 12 2020

Dr. Potts and his supporting neurosurgeons correctly diagnosed a subdural hematoma and then performed a Burr Hole procedure on me. Without his abilities, I don't believe I would be here completing this survey!

OCTOBER 12 2020

Excellent staff of doctors and nurses that are true professionals!

OCTOBER 6 2020

first visit but so far so good

SEPTEMBER 28 2020

Thorough review of results. Knowledgeable. Caring.

SEPTEMBER 28 2020

Great tests, thorough review and analysis.

SEPTEMBER 28 2020

Talked on your level explains everything

SEPTEMBER 28 2020

Knowledgeable kind

SEPTEMBER 21 2020

Very very satisfied because he's it

SEPTEMBER 21 2020

Very friendly and very professional and very quick

SEPTEMBER 21 2020

As I said above, Dr. Potts is fabulous. I would highly recommend him to anybody who needs a good neurosurgeon. I credit him with getting me through a very difficult time

SEPTEMBER 21 2020

Everyone was helpful. Especially liked the PA. She took the time to go over my case and ask pertinent questions. And of course Dr. Potts is fabulous. He is the reason I came out of surgery with no disabling effects. Really appreciate him

SEPTEMBER 21 2020

Very professional and pleasant .

SEPTEMBER 15 2020

He is a very good doctor. Answers all your concerns. I highly recommend him.

SEPTEMBER 15 2020

I really love this hospital because it saved my life. It is very clean and the staff are very friendly and helpful. But the best part is when they give you a time for your appointment that's the time you are seen. The best hospital

SEEN THE BEST HOSPITAL.

SEPTEMBER 8 2020

The doctor showed bedside manner which is extremely important when speaking to elders. He also was very knowledgeable and explained the concepts in layman's terms; the communication was digestible. Thanks for providing us with excellent service.

SEPTEMBER 8 2020

You made my daddy feel very comfortable regarding the procedure.

Website

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=33716>

Faculty Profile

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