



4.7 ★★★★★

72 Ratings

Melissa-Ann Mackie, PhD

Northwestern Medical Group

Primary Specialty

Neuropsychology

Location



Northwestern Medicine Department of Outpatient Psychiatry

676 N St Clair St Ste 1100
Arkes Pavilion
Chicago, IL 60611
📍 0.09 mi

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Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group Northwestern Medical Group

Alignment Category Northwestern Medicine Physician Network

Education

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.7



72 Ratings

Reviews From Patients

38 Reviews

MARCH 8 2022

Professional friendly courteous caring and making sure I am getting the right care as need

MARCH 7 2022

She's just awesome. She's a real real person and very friendly.

FEBRUARY 12 2022

Cannot properly score since we did not have our session, however, she should not be at fault for the scheduling debacle.

FEBRUARY 8 2022

She is supportive caring and listens when you talk very professional

FEBRUARY 1 2022

Dr. Mackie was attentive, professional, and I felt that I had chosen a good physician.

JANUARY 24 2022

Very knowledgeable clear concise thoughtful listens

JANUARY 11 2022

As above, very clear in communications and made herself available for follow up discussions if needed.

DECEMBER 21 2021

She could have been a little more personable.

DECEMBER 19 2021

She is very professional, thorough, explains things well, and is also personable

She is very professional, thorough, explains things well, and is also personable.

DECEMBER 2 2021

Obviously highly competent. Also personable.

DECEMBER 1 2021

Friendly, professional, personable.

NOVEMBER 22 2021

She went the extra mile with me and my English challenged. Explain and got sure I understood everything.

NOVEMBER 22 2021

Dr. Mackie was kind & professional. She clearly explained the processes for testing and getting results.

NOVEMBER 5 2021

Dr. Mackie was very kind, considerate and understanding when I explained my condition.

OCTOBER 20 2021

Was friendly and took the time to learn my history.

OCTOBER 1 2021

She was kind and had a good bedside manor in walking through my questionnaire.

SEPTEMBER 1 2021

Capable and caring.

AUGUST 8 2021

She was engaged, warm and caring. She took her time at the first appointment and was very thorough. For the follow-up call, it would have been good to recap each exercise, explain what it was measuring and discuss my results. I need more guidance and direction on next steps. Had to push that for myself. Would have welcomed recommendation for sleep support or potential recommendation for another psychiatrist to explore the medical part of my care. Melissa-Ann and her colleague were just fantastic through the initial evaluation and neurological tests.

JUNE 23 2021

Very professional and thorough

MAY 24 2021

Knowledgeable, professional, empathetic

MAY 17 2021

Thorough and informative

MAY 12 2021

Thorough

MAY 7 2021

Very helpful and clearly explained everything

APRIL 14 2021

Preparedness, structure, approach, and delivery.

MARCH 31 2021

It has been an overall good experience

MARCH 24 2021

She went over the results of my test in detail and gave me honest feedback if where I should investigate care I get from other providers.

MARCH 23 2021

In addition to the testing, Dr Mackie Took the time to listen and ask great questions which will result in a full evaluation of needs.

MARCH 19 2021

Dr. Mackie was awesome. Her wonderful personally really helped me feel comfortable. Which I wouldn't normally be with that type of visit!

MARCH 4 2021

She was so thorough with her examination and questions. She touched base and questioned every aspect of my life and my struggles. NMH should be proud to have someone like her on their staff. I like going to medical professionals where I feel like I am getting the best possible treatment I can receive in your local area and State of Illinois and she made me feel that way.

FEBRUARY 22 2021

great service

FEBRUARY 17 2021

Extremely competent and empathetic.

FEBRUARY 15 2021

I felt she was very knowledgeable and addressed my needs well

FEBRUARY 13 2021

Listens well. Respectful and warm.

FEBRUARY 5 2021

Very kind and engaging.

JANUARY 22 2021

She's very inquisitive, competent, kind and patient.

JANUARY 18 2021

All went well.

DECEMBER 27 2020

She was professional and thorough.

DECEMBER 8 2020

She was very professional and caring.

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=46869>