



4.7 ★★★★★

123 Ratings

Robert C. Kern, MD

Northwestern Medical Group

Primary Specialty

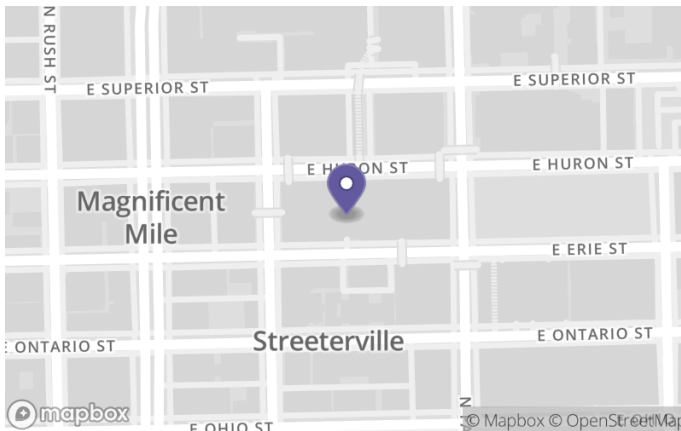
Otolaryngology

Secondary Specialties

Head and Neck Surgery

● Accepts New Patients

Location



Northwestern Medicine Department of Otolaryngology

675 N St Clair St Ste 15-200
Galter Pavilion
Chicago, IL 60611
📍 0.03 mi

312.695.8182
f 312.695.4330

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Physician Category Northwestern Medicine Physician Network

On Medical Staff At Northwestern Memorial Hospital

Education

Medical Education MD, Thomas Jefferson University Sidney Kimmel Medical College - 1985

Residency Wayne State University School of Medicine - 1990

Board Certifications

American Board of Otolaryngology-Head and Neck Surgery - Otolaryngology (Certified)

Practice Focus Areas

Complex Sinonasal and Endoscopic Skull Base Surgery	Skull Base Surgery
Sinus Surgery	Sleep Apnea Surgery
Sinusitis	Tonsil and Adenoid Disorders
	Tonsillitis

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.7



123 Ratings

Reviews From Patients

98 Reviews

AUGUST 30 2021

Friendly and personal

AUGUST 30 2021

He was condescending and rushed me out of the office. Did not really take time to explain his diagnosis or what he was seeing

AUGUST 29 2021

Really good experience this time around. Dr. Kern took plenty of time to discuss all my options with me and did not pressure me into making any particular choice. Felt like a very objective conversation.

AUGUST 25 2021

He was kind and seemed extremely knowledgeable without being unreachable. He was professional but warm. I felt he had my best interest in mind.

AUGUST 12 2021

All business until he's not.. all around great doc- knows what he's doing

AUGUST 11 2021

Great guy & does a great job.

AUGUST 10 2021

I didn't feel the doctor took enough time to answer my questions and concerns.

AUGUST 9 2021

His experience, he knows why situations happen and has solutions.

AUGUST 8 2021

Doctor kern has compassion and is confident which really eased my stress before the surgery.

AUGUST 4 2021

My whole life, I've been saying that there must be some reason I can't breathe through my nose. Today, Dr. Kern completely validated me AND put me on a treatment plan. He was kind, knowledgeable and forthcoming.

AUGUST 4 2021

Plainspeak, efficient, informative

JULY 16 2021

Straight forward .

JULY 16 2021

Very good

JULY 16 2021

Dr. Kern was very personable. He ordered a CT Scan for me that was conducted asap without any issues. Afterwards, Dr Kern explained the results of the scan with me on his monitor. Finding no issues, he suggested a referral to me and thanked me for coming.

JULY 13 2021

Recognizes after surgery healing complications quickly

JULY 13 2021

I intuitively liked the doctor and he was recommended by my GP who I completely trust and respect.

JULY 12 2021

Explained issue didn't hurry

JULY 12 2021

Knowledgeable, great care

JULY 10 2021

He showed me my scans and explained exactly what was going on with me. He gave me options and made it easy for me to decide what the next step was.

JULY 9 2021

Dr. Kern did a great job listening to my concerns and coming up with a solution.

JULY 7 2021

He was very polite and to the point I needed to here that. I'm putting my trust in he to do my Procedure.

JUNE 23 2021

Excellent surgeon who found exactly what he thought he would find in surgery. And I have minimal pain after surgery.

JUNE 16 2021

Good doctor

JUNE 16 2021

Very caring!!

JUNE 16 2021

He listened to where I was having pain and told me what I needed to do to help it

JUNE 12 2021

I felt very comfortable and at ease with Dr. Kern. Very nice and professional. His staff were as well.

MAY 29 2021

Dr. Kern was 45 min late for the appointment. Dr. Kern spent very little time explaining the treatment plan and I'm actually left with many questions about the next steps in my care.

MAY 21 2021

knowledgeable, pro active and communicates very well

MAY 21 2021

Very friendly, knowledgeable, & answered all the questions in a non hurried manner

MAY 19 2021

Dr Kern was very professional and answered all my questions.

MAY 19 2021

Very concerned, took his time and explained everything well.

MAY 19 2021

Dr Kern was thorough, professional and kind.

MAY 14 2021

He is definitely a doctor who is very experienced and confident in what he does. He has great bedside manners and listens and addresses the patient's concerns.

MAY 14 2021

Highly qualified

MAY 14 2021

Terrific doctor

MAY 12 2021

Knowledgeable, friendly and an excellent communicator.

MAY 12 2021

Dr. Kern is kind and professional. He knows what he's doing.

MAY 11 2021

Good outcomes

MAY 4 2021

Highly qualified

APRIL 25 2021

Thorough, knowledgeable and great in explaining treatment and has a very good PA.

APRIL 23 2021

Mannerism to patient is excellent. Looks at chart prior to entering exam room so he familiarized himself with my problem.

APRIL 16 2021

handled the matter quickly and reassuringly.

APRIL 9 2021

Professional, to the point and good results

APRIL 5 2021

1st class dr.

MARCH 30 2021

Good communication, professional.

MARCH 30 2021

He took the time to explain the pros and cons of having surgery. He gave an honest answer of what I

he took the time to explain the pros and cons of having surgery. He gave an honest answer of what I should expect from treatment.

MARCH 26 2021

Great listener. Wonderful dr

MARCH 24 2021

I had great results four years ago and have been recommending him since.

MARCH 20 2021

I felt Dr. Kern did a great job and took the time to answer all of my questions!

MARCH 20 2021

Very knowledgeable. Identified my problem and gave me specific options for treatment.

MARCH 19 2021

I felt he forgot that I have never experienced this before and so he treated the whole thing as a routine

MARCH 3 2021

Super guy, very friendly. Dr attitude about him.

FEBRUARY 24 2021

The doctor and nurse were very knowledgeable and I believe they provided a resolution to my issue.

FEBRUARY 22 2021

He was extremely thorough and took his time to explain everything

FEBRUARY 17 2021

Dr Kern is a true pro. He's there for you and will simply leave you feeling better than when you walked in.

FEBRUARY 16 2021

Dr Kern's manner is very reassuring. He showed me the CT scan of my sinuses and he took the time to explain everything I was looking at. I have a background in Speech Therapy from Northwestern, so I appreciated his commitment to detail. I was also reassured that I could contact the office if I had any further questions, or if I wanted to obtain a referral for a allergy specialist.

FEBRUARY 14 2021

Satisfied with the treatment. Liked his demeanor.

FEBRUARY 14 2021

Very professional.

FEBRUARY 12 2021

He's the best

FEBRUARY 10 2021

Knowledgeable, identification of my issue was acknowledged even if the cause is not yet 100% identified.

FEBRUARY 10 2021

I have been seeing Dr. Kern for 25 or 26 years. I believe he is the best shows concern, and is caring and knowledgeable.

FEBRUARY 2 2021

Very good history. In the front of new procedures.

FEBRUARY 2 2021

He was thorough and addressed my concerns and showed me the details of my x rays so I could understand my nasal structure.

FEBRUARY 1 2021

Nice and cares

JANUARY 25 2021

Renowned surgeon and easy to talk to.

JANUARY 25 2021

Very confident in Dr Kern.

JANUARY 19 2021

Doctor was thorough. I felt at ease with him.

JANUARY 19 2021

He was knowledgeable, & forthcoming with information

JANUARY 15 2021

Very thorough takes time to explain things. Works to get solutions.

JANUARY 8 2021

Dr. Kern is extremely knowledgable.

JANUARY 4 2021

Great physician explains everything.

JANUARY 4 2021

Dr. Kern is professional, patient with questions and kind as well. His extensive experience and reputation in his field provide me with great confidence as well. Hard to find all of that in one person.

DECEMBER 29 2020

I have been his patient for 14 years. Very diligent with his procedures.

DECEMBER 28 2020

My surgery went very well and i do not have any complaint's

DECEMBER 23 2020

Great doctor!

DECEMBER 20 2020

Good bedside manner. He did surgery 11 months ago and continues to follow up on my condition.

DECEMBER 16 2020

Doctor Kern will take his time in explaining medical conditions to you.

DECEMBER 14 2020

Experienced doctor but doesn't like to share details with patient. Always looks to be in a hurry

NOVEMBER 25 2020

Cares about your health

NOVEMBER 24 2020

Extremely thorough and professional.

NOVEMBER 21 2020

She had great bedside manner and provided educational information and had a good plan of care.

NOVEMBER 20 2020

Provided answers to questions and attended to the nose bleed promptly

NOVEMBER 19 2020

Dr. Kern and Lauren were extremely helpful and personable. I've seen a few different ENTs and this is the first time I felt like my concerns were taken seriously! Thank you Dr. Kern.

NOVEMBER 17 2020

Great doctor great guy

NOVEMBER 17 2020

Dr. Kern was very knowledgeable. He didn't look at me when he spoke, making me feel inferior.

NOVEMBER 15 2020

Great doctor. He is down to earth.

NOVEMBER 15 2020

Dr. Kern and his staff are the best!

NOVEMBER 12 2020

Very satisfied with Dr Kern

NOVEMBER 11 2020

Dr Kern and his staff are direct, clear professional and they care. I always feel well-heard and I leave with a clear or clearer understanding of what's happening in my body. I trust Dr Kern

NOVEMBER 6 2020

Professional. No nonsense. Speaks to you in plain English.

NOVEMBER 6 2020

Excellent care by Dr. Kern

NOVEMBER 4 2020

Very helpful

NOVEMBER 4 2020

Excellent care regarding my problem

NOVEMBER 4 2020

He answers all my questions and makes me feel confident about his diagnosis.

NOVEMBER 4 2020

Never have to wait beyond my scheduled appointment time.

NOVEMBER 3 2020

He was very informative and he did not rush me.

NOVEMBER 3 2020

The facility and staff were very helpful.

NOVEMBER 3 2020

Reviewed all my concerns and care was taken that examine was not intrusive.

NOVEMBER 3 2020

Readily able to get an appointment. Attendants very concerned that all issues were addressed.

OCTOBER 26 2020

I used doctor Kern for a surgery in 1996. Almost 25 years later he remembers me like it was yesterday. The surgery worked before but he is not rushing anyone to do it again. He listens to the patient and makes sure the condition can't be solved in a less invasive manner. All doctors should be like this.

Website

<http://www.northwestern-sinus.com/>

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=15025>