



4.7 ★★★★★

476 Ratings

## Robert C. Kern, MD

Northwestern Medical Group

Primary Specialty

**Otolaryngology**

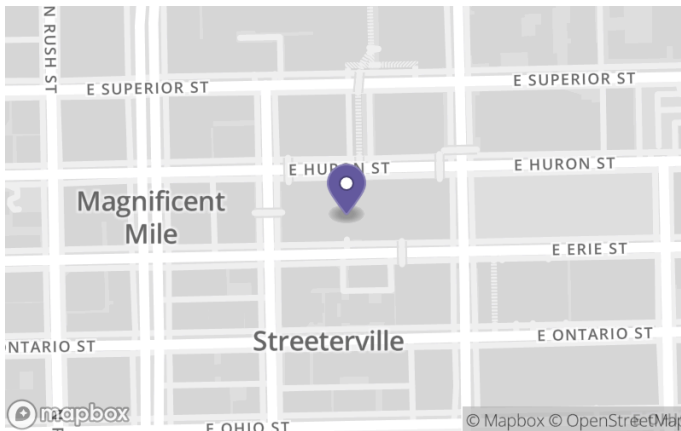
Secondary Specialties

**Head and Neck Surgery**

● Accepts New Patients

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### Location



#### Northwestern Medicine Department of Otolaryngology

675 N St Clair St Ste 15-200  
Galter Pavilion  
Chicago, IL 60611  
📍 0.03 mi

312.695.8182  
f 312.695.4330

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### Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

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### Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

**Alignment Category** Northwestern Medicine Physician Network

**On Medical Staff At** Northwestern Memorial Hospital

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## Education

**Medical Education** MD, Thomas Jefferson University Sidney Kimmel Medical College - 1985

**Residency** Wayne State University School of Medicine - 1990

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## Board Certifications

American Board of Otolaryngology-Head and Neck Surgery - Otolaryngology - Head and Neck Surgery (Certified)

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## Practice Focus Areas

complex sinonasal and endoscopic skull base surgery	skull base surgery
sinus surgery	sleep apnea surgery
Sinusitis	tonsil and adenoid disorders
	Tonsillitis

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## Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

### Care Provider Ratings

#### Overall rating

4.7



476 Ratings

### Reviews From Patients

253 Reviews

MARCH 30 2022

**Very knowledgeable and made me feel comfortable.**

MARCH 23 2022

**Knowledgeable about subject. Friendly. Took some time to discuss and explain. Didn't wait long to see him. Gets a 100%.**

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MARCH 20 2022

**He was so kind and kept it very real!**

MARCH 18 2022

**Takes time with me as a patient and is thorough**

MARCH 16 2022

**Knows my problem, explained what corrective action to be taken.**

MARCH 16 2022

**Very knowledgeable and efficient**

MARCH 15 2022

**Great patient experience**

MARCH 14 2022

**He is super smart and gave me the info I needed, but he was going way too fast and didn't ask if I had any questions or provide detailed information on how to proceed next.**

MARCH 11 2022

**Listen to my concerns and provided me with a good feedback**

MARCH 8 2022

**The overall visit is pleasant and professional.**

MARCH 4 2022

**he was very transparent about what services I need at this time**

MARCH 4 2022

**He was punctual, professional, and extremely committed to making sure I received the best care possible.**

MARCH 2 2022

**He is horough, listens, has a plan, adjusts the plan accordingly, listens, answers questions and cares**

FEBRUARY 28 2022

**He diagnosed my problem and explained how to control it. He was extremely helpful.**

FEBRUARY 25 2022

**He was very personable.**

FEBRUARY 25 2022

**suggested a plan of care not considered by other docs. Good explanations and gave sample med before prescribing. Wants to follow up. Good sense of humor always helps. I noticed he reviewed My Chart notes from prev docs and was prepared re my concerns and previous treatments.**

FEBRUARY 23 2022

**My surgery went well, Dr is highly skilled and experienced.**

FEBRUARY 21 2022

**Extremely professional, kind, understanding, attentive and all around great medical treatment.**

FEBRUARY 21 2022

**I have been a patient of Dr Kern's for over 20 years. He's short and to the point, yet very caring.**

FEBRUARY 18 2022

**Dr. Kern was wonderful. Kind, caring and used simple to understand terminology. Im so glad I saw him, highly recommend!**

FEBRUARY 18 2022

**He is an expert**

FEBRUARY 17 2022

**Really professional**

FEBRUARY 15 2022

**Thorough**

FEBRUARY 11 2022

**Consummate pro!, Efficient, effective and easy to work with from diagnosis through discussion of options and what ultimately was a successful surgery. So good I will likely never come back.**

FEBRUARY 8 2022

**Very special**

FEBRUARY 6 2022

**Dr Kern is confident and assures the patients, he instills confidence and encourages patients not to worry about surgery.**

FEBRUARY 4 2022

**Problem solver**

FEBRUARY 2 2022

**I think he listens and seems very knowledgeable and empathetic and wants to find a solution**

FEBRUARY 2 2022

**Dr Kern is very knowledgeable and professional. He answers all questions and makes one feel well taken care of.**

FEBRUARY 1 2022

**He over saw the doctor well and was gentle about the fact that I don't like the scope going into my nose.**

JANUARY 30 2022

**Dr. Kern listened to my issues and explained available treatment clearly.**

JANUARY 28 2022

**Spent the time needed/knowledgeable**

JANUARY 28 2022

**Professional, top in his field, kind**

JANUARY 28 2022

**excellent dr**

JANUARY 18 2022

**He put me at ease with his explanations and answers to all my questions**

JANUARY 18 2022

**Very knowledgeable..very pleasant..**

JANUARY 7 2022

**He is very good.**

JANUARY 3 2022

**Dr. Kern is extremely knowledgeable understanding and concerned with my health and Well-being.  
Complete professional**

DECEMBER 17 2021

**He is top notch. I have had complicated sinus conditions, bordering on legendary. Doctor Kern's advice is straightforward, creative and effective.**

DECEMBER 15 2021

**He's very good, but maybe a little gruff.**

DECEMBER 14 2021

**Very kind.**

DECEMBER 13 2021

**Expertise**

DECEMBER 10 2021

**Past experience, which is substantial (two surgeries).**

DECEMBER 10 2021

**Caring**

NOVEMBER 22 2021

**Dr. Kern demonstrated a genuine concern for my issue and provided a thorough analysis and recommendations to improve my health.**

NOVEMBER 15 2021

**The services that I receive from Dr. Kern is excellent. Dr. Kern ensures that I'm properly informed about my health and care**

## **my health and care.**

NOVEMBER 15 2021

**Professional Listened to the patient Has knowledge of the problem Recommendations for treatment**

NOVEMBER 12 2021

**He seems knowledgeable and experienced. Good communicator. Good "bedside" manner.**

NOVEMBER 10 2021

**No nonsense professional**

NOVEMBER 10 2021

**Doctor explained the symptoms I should look out for**

NOVEMBER 9 2021

**He seemed confident in solving my issue and explained clearly**

NOVEMBER 7 2021

**Expert and passionate about patients**

OCTOBER 29 2021

**He is working with me slowly to resolve the issues rather than rushing to do surgery that may not solve the problem. He answers my questions and makes good recommendations on treating my symptoms.**

OCTOBER 22 2021

**Dr. Kern answered all of my questions and helped me feel comfortable with the course of action we were going to take with my condition.**

OCTOBER 18 2021

**He has done well for me and I am symptomless.**

OCTOBER 8 2021

**Excellent physician**

OCTOBER 6 2021

**He is very professional in his manner and communicates very well the diagnosis and treatment. He is one of the highest educated/trained ENT Specialists in the USA. He deserves much recognition for his research efforts.**

SEPTEMBER 29 2021

**He came across as competent.**

SEPTEMBER 22 2021

**Dr. Kern was professional and knowledgeable. He seemed to diagnose my issue. Looking forward to the next visit.**

SEPTEMBER 17 2021

**Dr. Kern is very professional and knowledgeable. My procedure went extremely well and he did his best**

**to dispel my worries. After my post-op appointment I wish I could have spent more time on my questions.**

SEPTEMBER 17 2021

**He came and in didn't greet me or ask questions. I was seen by him for a total of two minutes.**

SEPTEMBER 14 2021

**Known him for years and so knowledgeable.**

SEPTEMBER 13 2021

**His experience in the field speaks volumes**

SEPTEMBER 12 2021

**Wonderful bedside manner and explains condition well**

SEPTEMBER 7 2021

**A great guy, gets right to the problem & takes care of business.**

SEPTEMBER 7 2021

**Dr. Kern was very friendly, thorough, and informative.**

SEPTEMBER 5 2021

**I felt very confident in Dr.Kern- was clear in what he saw and in telling me what needed to be done. I am now recovering as planned!**

SEPTEMBER 3 2021

**Super nice**

SEPTEMBER 2 2021

**Thorough and thoughtful.**

SEPTEMBER 2 2021

**Very gentlemanly and proficient.**

AUGUST 30 2021

**He was condescending and rushed me out of the office. Did not really take time to explain his diagnosis or what he was seeing**

AUGUST 30 2021

**Friendly and personal**

AUGUST 29 2021

**Really good experience this time around. Dr. Kern took plenty of time to discuss all my options with me and did not pressure me into making any particular choice. Felt like a very objective conversation.**

AUGUST 25 2021

**He was kind and seemed extremely knowledgeable without being unreachable. He was professional but**

**warm. I felt he had my best interest in mind.**

AUGUST 12 2021

**All business until he's not.. all around great doc- knows what he's doing**

AUGUST 11 2021

**Great guy & does a great job.**

AUGUST 10 2021

**I didn't feel the doctor took enough time to answer my questions and concerns.**

AUGUST 9 2021

**His experience, he knows why situations happen and has solutions.**

AUGUST 8 2021

**Doctor kern has compassion and is confident which really eased my stress before the surgery.**

AUGUST 4 2021

**Plainspeak, efficient, informative**

AUGUST 4 2021

**My whole life, I've been saying that there must be some reason I can't breathe through my nose. Today, Dr. Kern completely validated me AND put me on a treatment plan. He was kind, knowledgeable and forthcoming.**

JULY 16 2021

**Dr. Kern was very personable. He ordered a CT Scan for me that was conducted asap without any issues. Afterwards, Dr Kern explained the results of the scan with me on his monitor. Finding no issues, he suggested a referral to me and thanked me for coming.**

JULY 16 2021

**Very good**

JULY 16 2021

**Straight forward .**

JULY 13 2021

**I intuitively liked the doctor and he was recommended by my GP who I completely trust and respect.**

JULY 13 2021

**Recognizes after surgery healing complications quickly**

JULY 12 2021

**Knowledgeable, great care**

JULY 12 2021

**Explained issue didn't hurry**



JULY 10 2021

**He showed me my scans and explained exactly what was going on with me. He gave me options and made it easy for me to decide what the next step was.**

JULY 9 2021

**Dr. Kern did a great job listening to my concerns and coming up with a solution.**

JULY 7 2021

**He was very polite and to the point I needed to here that. I'm putting my trust in he to do my Procedure.**

JUNE 23 2021

**Excellent surgeon who found exactly what he thought he would find in surgery. And I have minimal pain after surgery.**

JUNE 16 2021

**He listened to where I was having pain and told me what I needed to do to help it**

JUNE 16 2021

**Very caring!!**

JUNE 16 2021

**Good doctor**

JUNE 12 2021

**I felt very comfortable and at ease with Dr. Kern. Very nice and professional. His staff were as well.**

MAY 29 2021

**Dr. Kern was 45 min late for the appointment. Dr. Kern spent very little time explaining the treatment plan and I'm actually left with many questions about the next steps in my care.**

MAY 21 2021

**Very friendly, knowledgeable, & answered all the questions in a non hurried manner**

MAY 21 2021

**knowledgeable, pro active and communicates very well**

MAY 19 2021

**Dr Kern was thorough, professional and kind.**

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## **Faculty Profile**

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=15025>