



4.9 ★★★★★

234 Ratings

Shibani C. Munshi, MD

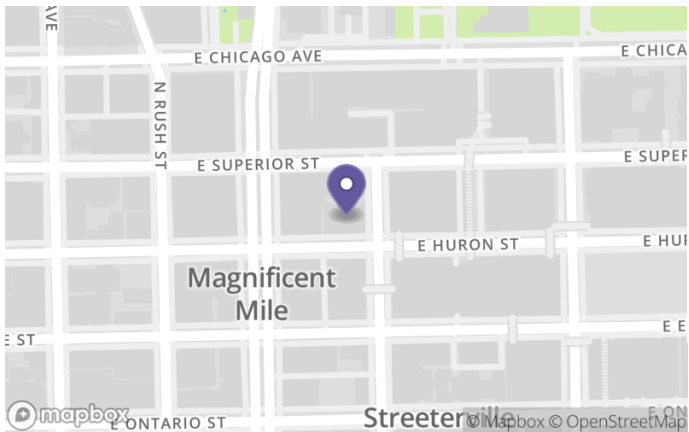
Northwestern Medical Group

Primary Specialty

Family Medicine

● Does Not Schedule or Accept New Patients

Location



Northwestern Medicine Osher Center for Integrative Medicine

150 E Huron St Ste 1100
Chicago, IL 60611
📍 0.11 mi

☎ 312.926.DOCS (3627)
📠 312.926.5444

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group	Northwestern Medical Group
Physician Category	Northwestern Medicine Physician Network
On Medical Staff At	Northwestern Memorial Hospital

Education

Medical Education

MD, University of Wisconsin Madison School of Medicine - 2004

Residency

Icahn School of Medicine at Mount Sinai (Downtown) Urban - 2007

Fellowship

University of Arizona College of Medicine-Tucson - 2008

Board Certifications

American Board of Family Medicine - Family Medicine (Certified)

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.9



234 Ratings

Reviews From Patients

225 Reviews

NOVEMBER 16 2020

Dr. Munshi was extremely supportive and helpful.

NOVEMBER 15 2020

Spends time with patients - care focused - listens

NOVEMBER 15 2020

Quality of service and patient focus

NOVEMBER 13 2020

Always friendly, making you feel comfortable & knowledgeable. Also loved that the blood draw come to your room VS going to them. I hope that continues post pandemic.

NOVEMBER 12 2020

Very professional and caring

NOVEMBER 12 2020

She is smart, she is interested in her patients, considerate and very thorough.

NOVEMBER 12 2020

Nothing but good to say. Easy to schedule, good personnel.

NOVEMBER 11 2020

Doctor was friendly, listened to my concerns, and spent adequate time with me (our visit did not feel rushed and I was given time to ask questions)

NOVEMBER 11 2020

No wait time. Covid protocols strictly followed.

NOVEMBER 8 2020

I explained in the prior section

NOVEMBER 8 2020

The procedures for visiting my doctor were well thought out and I felt safe. I always feel Dr. Munshi listens and gather information about my current health and gives time to connect to me as a person. I appreciate feeling welcome in the integrated medicine space.

NOVEMBER 6 2020

Dr Munshi is amazing. She is caring, compassionate, professional, patient, thoughtful and kind. Her tone reflects pure positive energy. She knows exactly the right questions to ask to further seek my health situation and she explains detail information to my questions where I can understand. I trust her and I am happy with her.

NOVEMBER 6 2020

I recently transferred from Advocate to NM and the compassion, genuine concern and professionalism from the numerous doctors at NM has allowed me to trust in their care.

NOVEMBER 6 2020

She is a good listener, pay attention to my needs remind my of the things i have to take care, medication or other appt with other dr like specialist

NOVEMBER 6 2020

I like it very well organice

NOVEMBER 4 2020

Easy to talk with and discuss concerns.

NOVEMBER 4 2020

Dr is so very informed about my care

NOVEMBER 4 2020

Dr. Munchi was thorough, on time, took her time with me, with nice bedside manner. Got my

appointment with her the next day.

NOVEMBER 2 2020

Dr. Munshi is great. Empathetic and helpful.

NOVEMBER 2 2020

I love the space, and everyone is efficient.

NOVEMBER 2 2020

She listened and suggests alternatives

NOVEMBER 2 2020

Dr Munshi was very focused on my health and took her time

OCTOBER 29 2020

She's great! Very personable and I trust her.

OCTOBER 29 2020

All the staff is so friendly and helpful and Dr Munshi is great

OCTOBER 29 2020

Compassionate careful listener

OCTOBER 29 2020

Excellent doctor

OCTOBER 29 2020

Highly qualified staff & doctors

OCTOBER 29 2020

Efficient response.

OCTOBER 28 2020

Dr Munshi is very caring and straightforward. I appreciate having her as my PCP. We had a hard time connecting as my phone would go straight to voicemail when she called and I never heard it ring. She didn't give up, communicated with me via MyChart and we were finally able to connect. She could have easily given up and rescheduled but she did everything she could to connect with me. She's awesome.

OCTOBER 28 2020

I sent Dr. Munshi a message on my chart with a question and her MA(Yessenia) messaged me the very next day asking if I was available to speak with Dr Munshi that same day. I appreciate the quick reply and immediate attention.

OCTOBER 28 2020

She took the time to actually talk with me

OCTOBER 27 2020

She was very thorough in our appointment and listened to everything I wanted to discuss.

OCTOBER 27 2020

I have been able to schedule telemedicine appointments and have positive appointments with my doctors.

OCTOBER 26 2020

Dr. Munshi is a great provider. It was a very uncomfortable visit with the Covid precautions.

OCTOBER 26 2020

Dr. Munshi is extremely personable, professional and very thorough. She spent a lot of time with me, half of which was a phone interview to limit personal contact because of Covid restrictions.

OCTOBER 26 2020

Very positive experience~ front desk staff very friendly, Nurse Jessica very personable and professional, and Doctor Munshi is great! HOWEVER, i think you have a missed opportunity here. I came to the Osher Integrative Department of NM, transferring from a competitive office and physician because I am very interested in Integrative Medicine. As a new patient to this office, I was rather expecting an introduction or explanation of services/differences/etc that this department provides. Until I asked some questions of Dr Munshi, (which were limited and not fully explained) nothing was addressed.

OCTOBER 26 2020

Dr. Munshi is a wonderful doctor. Very thorough, very empathetic. I trust her with my healthcare.

OCTOBER 26 2020

My telehealth call was a good substitute for an in-person office visit. I can't give a perfect score as it is often difficult to schedule an office visit within a few days.

OCTOBER 26 2020

She's the best. Honest, caring and easy to talk to

OCTOBER 25 2020

Front staff, nurses & doctors were friendly, smart and welcoming

OCTOBER 22 2020

She was super thorough and personable. Made me feel at ease and that she cared.

OCTOBER 22 2020

Everyone is super personable, helpful and kind. The overall environment is welcoming and very clean.

OCTOBER 22 2020

Dr Munshi is great!

OCTOBER 22 2020

Very professional and friendly staff!

OCTOBER 21 2020

Dr. Munshi is easy to talk to, asks a lot of questions and is very sincere. She offers helpful suggestions and I never feel rushed or that she's not interested in what I have to say.

OCTOBER 21 2020

The doctors are great...very helpful and really appear to care about the patient's health! Dr Munshi was great and we were able to go over items that were a real concern for me.

OCTOBER 18 2020

She is very dedicated to her profession. Dr Munshi gives a thorough medical exam. Spends time listening and caring for her patient. She is very knowledgeable and provides the best care.

OCTOBER 18 2020

Top notch medical care and outstanding customer service. They always put the patient first.

OCTOBER 18 2020

Knowledgeable and caring.

OCTOBER 18 2020

Records are available system wide. Professional and polite contact people.

OCTOBER 16 2020

Dr. Munshi has the personal element that I have found missing in other doctors in the past. I realize doctors are very busy and don't necessarily have endless time for each patient, but I have never felt rushed by her and I feel a true empathy when she speaks with me.

OCTOBER 16 2020

It's hard for me to answer about NM Internal Medicine in its entirety because I've only ever seen Dr. Shibani Munshi. However, Dr. Munshi has the personal element that I have found missing in other doctors in the past. I realize doctors are very busy and don't necessarily have endless time for each patient, but I have never felt rushed by her and I feel a true empathy when she speaks with me.

OCTOBER 16 2020

Dr. Munshi takes the time to address all patient concerns and thoroughly discusses all treatment options.

OCTOBER 16 2020

Friendly, helpful staff. Professional, top-quality care.

OCTOBER 16 2020

Some doctor's will rush to interrupt their patients concerns. Whereas Dr. Munshi does not. After listening to our concerns, she will make sure our questions are answered, and that we have a clear understanding of why she gave her analysis to our physical condition and/or worries.

OCTOBER 16 2020

Because of Dr. Shibani C. Munshi!

OCTOBER 13 2020

I always receive great care from Dr. Munshi.

OCTOBER 13 2020

I received great service from the staff.

OCTOBER 12 2020

Takes time to understand her patients' needs and concerns

OCTOBER 12 2020

Doctors are knowledgeable, courteous and professional

OCTOBER 12 2020

Professional Encouraging Reassuring

OCTOBER 12 2020

Professional and organized staff Clean

OCTOBER 12 2020

the doctor was kind listened and suggested certain tests I had not done before

OCTOBER 12 2020

the visit was excellent

OCTOBER 7 2020

Dr Munshi takes the time to listen and get to know me as a person as well as a patient. She listens more than she talks and is willing to work with me on my issues.

OCTOBER 7 2020

I have had very good experience with Northwestern Medicine. The doctors, staff, and facilities are all top notch.

OCTOBER 7 2020

I felt she was not interested in what I was telling her.

OCTOBER 5 2020

Great bedside manner. Asked great follow up question. Spent time w me

OCTOBER 5 2020

Can get into a Dr quickly. Staff is always helpful

OCTOBER 4 2020

She is a good doctor and does the proper checkup procedures for me.

OCTOBER 4 2020

I always enjoy the feedback and help from NM medicine. One thing I had at my pediatrician that I didn't have at this internist is the ability to help clean out the ears. Not everyone wants to go to an audiologist and I was wondering if there is any possibility that could be added as an additional expense?

OCTOBER 2 2020

She is very straight on about the concerns of her patients.

OCTOBER 2 2020

Once again Dr. Munshi and the staff provides great service! Always nice, sincere and they make me feel as though my health and well-being is their #1 Priority.

OCTOBER 1 2020

Dr. Munshi is great; points off for the difficulty in scheduling appointments and general NM bureaucracy.

OCTOBER 1 2020

The Doctor was nice and was very informed. I feel that my health was in good hands.

OCTOBER 1 2020

Everyone was nice, polite and professional. It was a good experience.

SEPTEMBER 30 2020

Aside from the slight delay in our meeting start time, everything went really well. My doctor took the time to listen to me and my daughter and give us direction on nextSteps. She took the time to listen and give us direction.

SEPTEMBER 30 2020

Dr. Munshi is kind, professional and thorough.

SEPTEMBER 30 2020

Thorough, intentional doctor. Office typically efficient.

SEPTEMBER 28 2020

Extremely knowledgeable, great bedside manner, easy to converse with.

SEPTEMBER 28 2020

Clean facilities, friendly and knowledgeable staff, MyChart provides a user-friendly interface to stay on top of care.

SEPTEMBER 27 2020

Dr Munshi is always friendly, patient, explains everything so that I understands and she always, look out for what is best for me.

SEPTEMBER 27 2020

Staff is courteous and professional, facility is clean, doctors knowledgeable. Some alarming concerns with procedural tests like blood pressure and temperature taking.

SEPTEMBER 26 2020

Profesional and caring

SEPTEMBER 26 2020

Very professional and knowledgeable

very profesional and knowledgeable

SEPTEMBER 24 2020

She's professional, patient and thorough.

SEPTEMBER 23 2020

Dr. Munshi explained the medical terms in a manner that I can understand well. She is a very knowledgeable, professional and approachable doctor.

SEPTEMBER 23 2020

She is so patient, she listens and gives great feedback.

SEPTEMBER 23 2020

I really like everyone in THIS office. I've had nothing but great experiences with Osher.

SEPTEMBER 23 2020

My doctor was thorough and also efficient: I was taken in on time and got out in a reasonable time too.

SEPTEMBER 23 2020

The lobby was welcoming and relaxing and the staff was thoughtful (2 of 3 noticed that it was recently my birthday and wished me a good one).

SEPTEMBER 21 2020

Her knowledge, skill and personality

SEPTEMBER 21 2020

Excellent care from primary physician and staff.

SEPTEMBER 21 2020

Dr Munshi takes her time to listen and document all issues, symptoms, and any other topics. She truly cares and is very knowledgable.

SEPTEMBER 21 2020

Very friendly staff, high quality of care, clean & welcoming facility

SEPTEMBER 21 2020

Dr. Munshi is so kind and patient and thorough. She listens to me and takes my concerns seriously but also helps me feel better about things I'm worried about and sets up clear next steps.

SEPTEMBER 19 2020

She is very helpful

SEPTEMBER 19 2020

Quick response and attentive care.

SEPTEMBER 17 2020

if i could give a 20 to her i would.

SEPTEMBER 17 2020

Phenomenal caring primary doctor

SEPTEMBER 17 2020

Caring and knowledgeable.

SEPTEMBER 16 2020

Dr is very thorough, polite and concerned

SEPTEMBER 16 2020

Provider is very attentive

SEPTEMBER 16 2020

Dr. Munshi are very patient and listen.

SEPTEMBER 16 2020

Very good organization. Everyone are professionally be kind at this tough time.

SEPTEMBER 13 2020

In general, a good provider and responsive.

SEPTEMBER 13 2020

I have had a fairly good experience as a patient and would hope others would find good care within the group.

SEPTEMBER 10 2020

Same as above. She is caring and seems smart and well informed.

SEPTEMBER 10 2020

I like my doctors. They are responsive and listen to my concerns.

SEPTEMBER 9 2020

She's is nice and kind but agin, with her caseload how can she advocate for her patients?

SEPTEMBER 9 2020

Love the virtual office visits. Hate the slow speed at which the offices work. Onus is on the patient to keep info together. I need someone centralized advocating for me.

SEPTEMBER 9 2020

First visit, but very nice and seemed thorough

SEPTEMBER 9 2020

First visit, but easy check in and friendly staff

SEPTEMBER 9 2020

Dr. Munshi is extremely thorough and always friendly. She takes time to listen to what's going on with me.

SEPTEMBER 9 2020

Always very thorough and takes time to explain everything very well.

SEPTEMBER 9 2020

Great conversation, very helpful.

SEPTEMBER 4 2020

Great doctor

SEPTEMBER 3 2020

Informative, concerned, professional, vested in her patient

SEPTEMBER 3 2020

Well managed & professional group

SEPTEMBER 3 2020

Takes her time to listen and explains well.

SEPTEMBER 3 2020

Friendly staff.

SEPTEMBER 3 2020

She's very caring, thoughtful, and very thorough.

SEPTEMBER 3 2020

Great doctors and excellent service.

SEPTEMBER 2 2020

Dr. Munshi is very personable and does a great job explaining her thought process and approach.

SEPTEMBER 2 2020

I've had a great experience with NM internal med team. They are always responsive and straightforward.

SEPTEMBER 1 2020

I've been really happy with Dr Munshi. She seems really caring and knowledgeable.

AUGUST 31 2020

She is a great doctor, explores all possibilities and she follows up with the issues I am experiencing. She is just great!

AUGUST 28 2020

I think my doctor, Dr Munshi, is professional and knowledgeable. She is friendly and attentive.

AUGUST 28 2020

I think my doctor, Dr Munshi, is professional and knowledgeable. She is friendly and attentive. ..Also the nurses and practitioners are accessible and professional.

AUGUST 26 2020

Thorough professional and adaptable

AUGUST 26 2020

Great providers and convenient

AUGUST 15 2020

As stated above

AUGUST 15 2020

From day one Dr Munshi has demonstrated genuine care and commitment for me and my complex medical issues.

AUGUST 14 2020

Dr. Munshi looks at the bigger picture instead of treating specific symptoms.

AUGUST 14 2020

Northwestern has provided the customer service and care that I've experienced from a health care network.

AUGUST 13 2020

Dr Shibani is competent, organized, including family history in her review of medical planning. She is clear and informative, detailing a plan for practicing better health habits. .Warm, friendly, exercising care and safety During current Covid conditions.

AUGUST 11 2020

Dr. Munshi is wonderful. She takes her time and has a holistic approach. I have recommended her several times.

AUGUST 10 2020

She is excellent but not always super available

AUGUST 9 2020

Dr. Munshi truly cares about her patients and treats me like a person, not a stat. She asks good questions and is very thorough. She recognizes that everyone is different and her recommendations always are specific to me.

AUGUST 9 2020

the patient experience is w a y above average. In fact, it sets the standard!

AUGUST 8 2020

She's very thorough, very skilled and knowledgeable, kind and has empathy, great doctor. ..I wish she replied to MyChart messages more quickly. Otherwise she's great.

AUGUST 8 2020

Excellent doctors, huge network of doctors and locations. But mostly because of the excellent doctors.

AUGUST 5 2020

She's a great doctor! And very good at telehealth which is great. I think there are a lot of opportunities to use telehealth in place of in person visits and it is good for both the doctor and the patient.

AUGUST 5 2020

Communication with me prior to & during my visit clear; always knew what to expect. .Dr. M, nurses & front desk all professional courteous & helpful. Dr. M listened well & answered my questions thoroughly. Office, waiting area & bathroom clean. I was reassured that social distancing & other precautions were taken to reduce chance of exposure to CV19.

AUGUST 4 2020

Best sound advice and listens to patient

AUGUST 4 2020

Great doctor and staff

AUGUST 3 2020

Great physician and staff. Clinic is always clean and getting an appointment is easy

AUGUST 3 2020

The staff is very pleasant and professional.

AUGUST 3 2020

I never feel rushed, my Dr always takes the time to understand my health and answer any questions that I have.

AUGUST 3 2020

Awesome doctor. Great staff. Clean facility. Convenient location.

AUGUST 3 2020

Listens and is super efficient

AUGUST 3 2020

Respectful, thorough, follows through

AUGUST 2 2020

personal interaction

JULY 30 2020

She was very professional and treated me with respect.

JULY 29 2020

I appreciate the way Dr. Munshi cares about her patients and makes them feel comfortable.

JULY 28 2020

She is very quick with responses to my questions (and following up on test results), and coming up with a variety of strategies to address my health concerns. (I also appreciated her positive reinforcement for

what has worked well in lowering my weight and managing my high blood pressure.)

JULY 28 2020

Ease of making appointments and contacting my doctor. Use of the app to see my test results, pay my copay, and request refills of my prescriptions. My doctor is very concerned about my needs and offering supports.

JULY 27 2020

Everything was handled the proper way I give it a 10 Star plus.

JULY 25 2020

She seems like a good doctor who takes the time to get the job done.

JULY 24 2020

Dr. Munshi was able to take me last minute, and was able to answer all of my questions. Great communication!

JULY 24 2020

All of the doctors that I've worked with are very friendly, patient, and caring

JULY 23 2020

Good listener, thoughtful

JULY 23 2020

Very thorough..

JULY 22 2020

She's very nice and takes time to listen.

JULY 22 2020

I like Dr Munshi, and I think the supporting and administrative staff is excellent.

JULY 21 2020

Dr. Munshi is professional, knowledgeable and cares about her patients. Dr. Munshi does follow-up calls to patients. Dr. Munshi has a Doctor/Friendly relationship with patients. Dr. Munshi provides recommendations for healthy living (exercising, eating, tests, and specific vaccines). Dr. Munshi takes time when answering questions about tests etc! Dr. Munshi always indicates concern and updates on on my health. Dr. Munshi is the BEST DOCTOR that I have ever encountered! When she advises me about my health and makes recommendations; I follow-up,

JULY 21 2020

The doctors are professional, knowledgeable and compassionate.

JULY 18 2020

Responsive, caring, concerned

JULY 18 2020

Always responsive and caring

JULY 15 2020

Dr. Munshi is so kind, respectful and caring.

JULY 15 2020

Dr. Munshi is wonderful. She listens to my concerns, offers support and thoughtful suggestions. All other staff that I have interacted with are great, as well. I reached out on Sunday and was fit into the schedule with a quick turnaround for a phone appointment.

JULY 13 2020

Very knowledgeable and caring

JULY 13 2020

I am alive thanks to the care I have received from nm

JULY 8 2020

Great care

JULY 8 2020

Great care

JULY 8 2020

Dr. Munshi takes the time to listen to one's concerns and address them. Her explanations are thorough and clear. She is both personable and professional.

JULY 8 2020

She listened to my concerns and took time to answer questions.

JULY 8 2020

Always been very pleased with response and visits

JULY 8 2020

Good doctor but not responsive or proactive. Rushes

JULY 6 2020

She is an excellent doctor

JULY 6 2020

Efficient response

JULY 4 2020

Every time I have seen Dr. Munshi I was well taken care of.

JULY 3 2020

She has been very detailed so far with her treatment, she is a good listener, and she keeps good records of what I've told her about my past history which is appreciated.

JULY 3 2020

I love the idea of integrative medical options and the doctor listens to you!

JULY 1 2020

Great service and very friendly.

JUNE 30 2020

Very understanding and efficient.

JUNE 30 2020

Great service.

JUNE 30 2020

Wonderful doctor who is confident and knows the best plan of action.

JUNE 30 2020

Grab thorough appointment and proper scheduling!

JUNE 30 2020

She listens well, considers carefully and thoughtfully and is responsive.

JUNE 30 2020

Good listening, thorough feedback.

JUNE 29 2020

Friendly and thorough

JUNE 29 2020

The staff and doctor handled my appointment and my time very efficiently and professionally. I felt cared for and respected. Also, the facility is attractive and clean.

JUNE 27 2020

She cares...

JUNE 26 2020

Her score says it all!

JUNE 25 2020

Amazing physician! Keep her patient update and advise health info.

JUNE 25 2020

Convenient

JUNE 25 2020

I appreciate the fact that she scheduled a phone call to discuss results I had questions about.

JUNE 24 2020

Friendly and easy to work with. Can discuss anything with her. Great doctor-patient relationship.

JUNE 23 2020

I Love the services, and cleanliness of the office, the staff is courteous and Dr. Munshi always makes me feel like she is really concern about my well-being.

JUNE 23 2020

Great service.

JUNE 23 2020

I really like my Doctor.

JUNE 22 2020

She always is very pleasant and encouraging.

JUNE 21 2020

She takes time to address all my medical needs and listens to me.

JUNE 20 2020

Dr Munshi is a great doctor she cares and asks the questions that need to be asked

JUNE 20 2020

Dr. Munshi is a great doctor very caring and observant. She makes me feel comfortable

JUNE 17 2020

I think she is very smart Doctor who listens to her patients and comes up with plans to deal with issues. She spends time with the patient and does not make you feel rushed.

JUNE 17 2020

I have liked all the MD I have dealt with, staffy is friendly and helpful and accommodating. I have no complaints.

JUNE 16 2020

She so details and friendly

JUNE 16 2020

Convenient

JUNE 15 2020

I really like Dr. Munshi and the clinic staff. They are extremely knowledgeable, professional, and courteous. I am also impressed with the protocols that you all have put in place to keep staff and patients safe.

JUNE 15 2020

She is thorough, listens and set up for follow ups.

JUNE 11 2020

Dr. Munsch lists & assesses & provides next steps in my care, in very clear terms.

JUNE 11 2020

My doctor listens & assesses & provides next steps in my care, in very clear terms.

JUNE 11 2020

Dr Munshi is kind, an open listener and generous in response. I look forward to working together again in the future.

JUNE 11 2020

First PCP visit

JUNE 9 2020

Dr. Munshi is very professional.

JUNE 9 2020

I feel that receive great care.

JUNE 8 2020

Dr. Munshi was very professional and responded to my email quickly. She also takes care of prescription refill requests in a timely manner...

JUNE 8 2020

Dr Munshi always gives me enough time to talk about my concerns and any issues that i might have. I never feel rushed during my appointment and always feel that my concerns are addressed. Everything is always done to make me comfortable during my appointment and as a result, I always feel that I can be open an honest even about sensitive issues. .I would highly recommend Dr Munshi, she is an excellent physician.

JUNE 8 2020

I have been very happy with the folks at the Integrative Medicine center at Northwestern. Everyone is very professional and helpful. On top of that, people has a sense of humor at the appropriate times and it makes for very enjoyable interactions.

JUNE 5 2020

Dr. Munshi was prompt and thorough in getting to the bottom of my issue.

JUNE 5 2020

Dr. Munshi was prompt and thorough in getting to the bottom of my issue.

JUNE 3 2020

Great visit, very thorough and pleasant physician

JUNE 3 2020

Satisfied with care and NW facilities.

Languages Spoken

French

Spanish

Website

<http://ocim.nm.org/>

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=26231>