



4.7 ★★★★★

111 Ratings

Susan C. Tsai, MD

Northwestern Medical Group

Primary Specialty

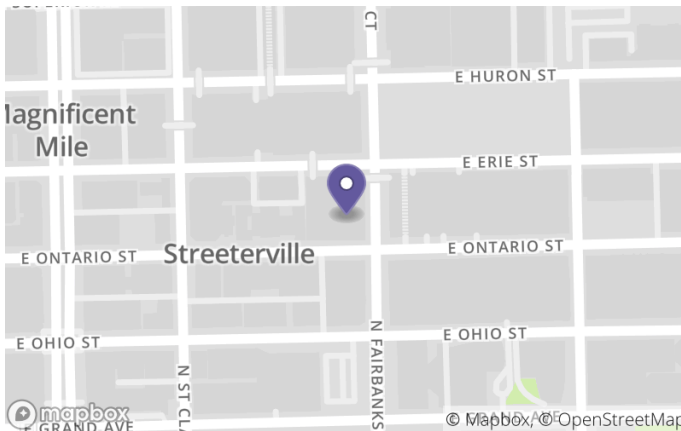
Minimally Invasive Gynecological Surgery

Secondary Specialties

minimallyinvasivegynecologicalsurgery

● Accepts New Patients

Location



Northwestern Medicine Center For Complex Gynecology

259 E Erie St Ste 2450
Lavin Family Pavilion
Chicago, IL 60611
📍 .07 mi

312.694.6447
f 312.472.6580

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Physician Category	nmpn
On Medical Staff At	Northwestern Memorial Hospital

Education

Medical Education	MD, Medical College of Wisconsin Medical School - 2001
Residency	University of Illinois College of Medicine at Chicago - 2005
Fellowship	University of Illinois College of Medicine at Chicago - 2006

Board Certifications

American Board of Obstetrics and Gynecology - Obstetrics and Gynecology (Certified)

Practice Focus Areas

Abnormal Uterine Bleeding	Hysteroscopy
Gynecological Laparoscopic Surgery	Laparoscopic Surgery
Hysterectomy	Minimally Invasive Gynecologic Procedures
Robotic Gynecologic Surgery	
Uterine Fibroids	

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.7



111 Ratings

Reviews From Patients

94 Reviews

NOVEMBER 14 2020

She thoroughly goes over her medical care.

NOVEMBER 14 2020

I've been provided patient care/services by NWMH since 2010 and I have never had a bad experience.

Everyone from the check-in process to being provided treatment is phenomenal.

NOVEMBER 14 2020

Wonderful doctor

NOVEMBER 14 2020

Great facility

NOVEMBER 12 2020

Good bedside manner

NOVEMBER 12 2020

Quick fast service

NOVEMBER 12 2020

Dr answered my questions, helped me understand my health better

NOVEMBER 12 2020

The attention to my health and well being is clear. Dr took time to answer my questions

NOVEMBER 9 2020

She is excellent and knows what she is talking about. I am thankful for the minimally invasive surgery and the results of my surgery. She is also very kind!

NOVEMBER 9 2020

kind, professional staff, excellent medical care

NOVEMBER 9 2020

Very professional and helpful

NOVEMBER 9 2020

Took time to listen to all my questions and answered them.

NOVEMBER 5 2020

She explains everything very clearly and instills confidence.

NOVEMBER 5 2020

Very considerate and professional care.

OCTOBER 29 2020

She was very thorough.

OCTOBER 29 2020

Hysterectomy consulting

OCTOBER 27 2020

I was very pleased with the way she evaluated my situation and assisted me with the decisions that I

needed to make.

OCTOBER 27 2020

Every staff member from the front desk to the doctor is is courteous and professional.

OCTOBER 24 2020

She is a lovely person, and really cares about her patients.

OCTOBER 24 2020

Excellent bedside manner. Friendly, smart, thorough. Answers all questions. Didn't feel rushed

OCTOBER 24 2020

Well organized, friendly, thorough. Excellent bedside manner from the doctor to the fellow to the front desk staff.

OCTOBER 22 2020

Dr.Tsai was Straight forward, easy to understand and talk to.

OCTOBER 22 2020

Great demeanor, very knowledgeable and friendly.

OCTOBER 22 2020

Everyone in the department was very friendly and efficient, and Dr. Tsai was especially informative!

OCTOBER 22 2020

She takes the time to break everything down and go over it to ensure I understand clearly everything that is going to take place and the possible side effects.

OCTOBER 22 2020

The entire staff is amazing.

OCTOBER 20 2020

Excellent bedside manners, explains in detail procedures and follow care

OCTOBER 20 2020

Exceptionally great communication

OCTOBER 20 2020

She was amazing!

OCTOBER 20 2020

Great doctor!

OCTOBER 20 2020

Knowledgeable, empathetic, honest, great communication skills, and proactive

OCTOBER 20 2020

Verv thorough. knowledgeable. and empathy. Also verv timely and great communication.

OCTOBER 13 2020

She was very professional and helpful.

OCTOBER 13 2020

Excellent, compassionate care.

OCTOBER 13 2020

Dr. Tsai is amazing and provides quality care.

OCTOBER 5 2020

Her knowledge and personality was great

OCTOBER 5 2020

I was very comfortable

OCTOBER 1 2020

Very personable and knowledgeable!

OCTOBER 1 2020

Quickly able to get appointment.

OCTOBER 1 2020

Her mannerisms, and care!!

SEPTEMBER 29 2020

She didn't seem to care at all

SEPTEMBER 24 2020

She is very kind, thorough and she makes sure you understand everything about your condition and available treatment options clearly.

SEPTEMBER 24 2020

My appointment was prompt and on time. The doctors and nurses were very nice and made sure I was comfortable and understood everything.

SEPTEMBER 24 2020

Very professional, caring and explained everything clearly. Answered all questions.

SEPTEMBER 23 2020

Dr Thai and her team took the time with me to explain all of my options for treatment and I didn't feel rushed.

SEPTEMBER 23 2020

Everyone was so nice and helpful.

SEPTEMBER 22 2020

Dr Tsai is always, kind, pleasant and thorough with care and explanations.

SEPTEMBER 18 2020

Dr Tsai is my favorite Dr. even during difficult times she has a unique way to calm your fears and walks with you through what's needed for your health issues. She always gives you the time you need and gets to know her patients personally.

SEPTEMBER 18 2020

Very professional, timely and proficient.

SEPTEMBER 17 2020

Doctor Tsai is direct and knowledgeable about hysterectomies. I feel confident in her expertise concerning gynecological surgery.

SEPTEMBER 17 2020

The testing and fast-paced environment at Northwestern make it one of the best hospitals for women's health.

SEPTEMBER 17 2020

Doctor was extremely knowledgeable and really took her time listening and answering all my questions.

SEPTEMBER 15 2020

Dr Tsai is the best gynecologist I have ever had. I literally feel as though she saved my life. I was in bad shape before seeing her. I feel like a new woman after my procedure. Rating her as a ten is not good enough. She is a true heroine!

SEPTEMBER 15 2020

Dr Tsai is absolutely wonderful! Northwestern is the best hospital I have ever been a patient at. Very professional, clean & friendly.

SEPTEMBER 15 2020

Dr Tsai is phenomenal! She was easy to talk to & treated me with the utmost concern, care & respect. She is someone who touched my life that I will never forget. Thank you so much Dr Tsai. Her medical staff is amazing as well.

SEPTEMBER 15 2020

During my hospital stay I felt safe. The entire medical staff was friendly & concerned. I was treated with professional care.

SEPTEMBER 15 2020

Dr. Tsai is knowledgeable with good bedside manner and she explains things in a way that is easy to understand.

SEPTEMBER 15 2020

Excellent service

SEPTEMBER 10 2020

Dr Tsai is by far the most amazing and caring Doctor I've had. I'm lucky to have her as my Doctor. She is caring, informative and understands my needs. We need more Doctors like Dr Tsai in this world.

SEPTEMBER 8 2020

She has a wonderful bedside manner and she takes the time for explanations.

SEPTEMBER 8 2020

Promptness, thoroughness and safety.

SEPTEMBER 8 2020

She's great at her job

SEPTEMBER 8 2020

It was very good and informative and everyone is professional

AUGUST 13 2020

Dr. Tsai was pleasant, patient, good listener and great bedside manners.

AUGUST 13 2020

Dr. Tsai was very informative and understanding. I appreciate all the info I received from her in my consult.

AUGUST 12 2020

Dr. Susan Tsai provided exceptional care! My consult was via video conference and this did not pose a challenge for Dr. Tsai, to demonstrate her knowledge and and more importantly her kindness during a very difficult time for me. She provided me all the time My husband and I needed to answer all my questions and concerns. ..Thank you Dr. Tsai, you are one of a kind! Expert in your field and in empathy!

AUGUST 11 2020

She listens and gives advice according to pt. concern(s).

AUGUST 10 2020

She was amazing, took care of my concerns and answered all of my questions.

JULY 28 2020

Excellent patient kind and very knowledgeable

JULY 28 2020

Kind funny informative.

JULY 28 2020

Incredibly responsive and really well at educating me on my options

JULY 28 2020

Warm and informative

JULY 27 2020

Friendly, informative, caring and listens to questions!

JULY 25 2020

Dr Tsai is wonderful, very informative, listens to concerns.

JULY 23 2020

The doctor is knowledgeable. From our call. I learned she actually read the reports, explained everything in away in which i could understand.

JULY 21 2020

It was a very good meeting. But it was my first contact with your physician

JULY 21 2020

Dr. Tsai is respectful, insightful, and caring!

JULY 21 2020

She is amazing! She has a great personality, explains things on a level you can understand and really takes the time to address anyway questions or concerns you may have.

JULY 17 2020

I felt very comfortable discussing my situation the information she gave me was easy to understand and precise.

JULY 16 2020

She was very open and honest about the questions I asked. I feel I would be under great care if I chose to be under Dr. Tsai's care.

JULY 14 2020

Competent, thorough and very nice and assuring disposition.

JULY 14 2020

She's very good and her explanation are very understandable very nice respectful.

JULY 14 2020

I haven't had surgery yet. I want to see how that goes. The Dr seems very professional, knowledgeable, and friendly.

JULY 9 2020

Dr Tsai was thorough And reassuring in her explanation of my condition. Nurse who ran the ultrasound and exam was competent, explained what she was doing and respectful

JULY 8 2020

She took her time and was very thorough.

JULY 2 2020

Very nice

JUNE 26 2020

Explains everything and does not force her opinion on you. Let's you make your own decisions based on information you have received

JUNE 22 2020

She is very knowledgeable and helpful

JUNE 22 2020

Dr. Tsai is very personable and she makes you feel at ease. She is also very knowledgeable.

JUNE 15 2020

She is very thorough and thoughtful

JUNE 12 2020

Kind, professional

JUNE 12 2020

She explained everything and took the time to answer questions.

JUNE 8 2020

I've been with Dr Tsai now for over a decade and trust her care... she's an excellent doctor and I feel I can talk to her with just about anything!

JUNE 5 2020

She is very responsible and patient, explains risks and the procedures in detail.

Website

<http://migs.nm.org>

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=16107>