



4.8 ★★★★★

380 Ratings

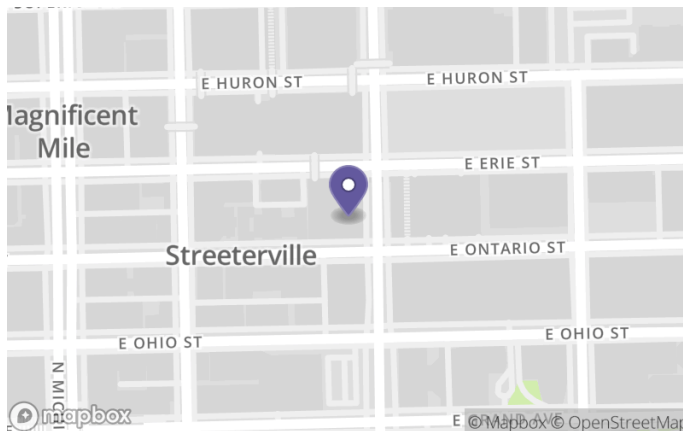
Susan C. Tsai, MD

Northwestern Medical Group

Primary Specialty

Minimally Invasive Gynecological Surgery

Location



Northwestern Medicine Center For Complex Gynecology

259 E Erie St Ste 2450
Lavin Family Pavilion
Chicago, IL 60611
📍 0.07 mi

312.694.6447
f 312.472.6580

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group	Northwestern Medical Group
Alignment Category	Northwestern Medicine Physician Network
On Medical Staff At	Northwestern Memorial Hospital

Education

Medical Education	MD, Medical College of Wisconsin Medical School - 2001
Residency	University of Illinois College of Medicine at Chicago - 2005
Fellowship	University of Illinois College of Medicine at Chicago - 2006

Board Certifications

American Board of Obstetrics and Gynecology - Obstetrics and Gynecology (Certified)

Practice Focus Areas

Abnormal Uterine Bleeding	Hysteroscopy
Gynecological Laparoscopic Surgery	Laparoscopic Surgery
Hysterectomy	Minimally Invasive Gynecologic Procedures
Robotic Gynecologic Surgery	
Uterine Fibroids	

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.8



380 Ratings

Reviews From Patients

230 Reviews

MARCH 24 2022

Very helpful, and patient enough to walk you through a process...a better care plan.

MARCH 22 2022

I already have recommended her to a friend in need of gynecological care.

MARCH 22 2022

Dr Tsai attentively listens to my concern about the surgery and made me feel safe n in good hands for my procedure

my procedure

MARCH 17 2022

She's very professional, patient and it's evident that she wants to help her patients

MARCH 16 2022

She has been so Compassionate and caring every step of The way.

MARCH 9 2022

Dr. Tsai was very patient and explained everything about my condition to me. I had a laparoscopic for my ovarian cyst with the size of 10cm*10cm*8cm. The surgery went very smoothly, the incisions were so small and the recovery has been very well. The medical took very good care of me.

MARCH 1 2022

I believe she is highly skilled.

FEBRUARY 23 2022

Very professional and explains medical concerns in a humble and simple terms. Excellent bed side manner.

FEBRUARY 12 2022

Same Knowledgeable caring informative.

JANUARY 31 2022

She listens and explain everything in the way where you can understand your health problem.

JANUARY 31 2022

She is personable, patient and knowledgeable. I appreciate her bedside manner and am looking forward to continuing to build our doctor/patient clinical relationship.

JANUARY 31 2022

She is AMAZING.

JANUARY 24 2022

It's clear Dr. Tsai has genuine concern for her patients. This was my first major surgery so I was no doubt nervous, and she made me feel comfortable and was a great doctor in general. On top of everything, my stitches are barely even visible. She's amazing. I can only imagine what it's like to be in a Doctor or Surgeons shoes and you guys are truly super heroes. Thank you for taking such great care of me and I'm sure so many others!!!

JANUARY 24 2022

Takes the time to talk and even draw pictures so the patient can understand the issues and risks. And didn't push surgery, which is refreshing for a surgeon.

JANUARY 24 2022

I have confidence in Dr. Tsai.

JANUARY 23 2022

JANUARY 22 2022

She is very professional and knowledgeable.

JANUARY 18 2022

She is a wonderful human being in addition to being an excellent doctor.

JANUARY 17 2022

She explained everything to me and asked if I had any questions broke every detail down to me as far as my surgery she wasn't in a rush very concern about my well being

JANUARY 11 2022

Dr. Tsai is one of the most amazing healthcare providers I have ever had. She is thorough and takes time to explain things to me. I have a history of trauma, and felt comfortable and safe with her.

DECEMBER 25 2021

She spoke to me plainly and intelligently and asked for and responded to my questions without hesitation. If she didn't know the answer she was straight forward about it and explained what my alternatives were.

DECEMBER 24 2021

She was thorough, took time to explain all of the results, was efficient and nice at the same time.

DECEMBER 18 2021

She is a very kind, compassionate and informative provider.

DECEMBER 15 2021

Very personable and informative!

DECEMBER 11 2021

Dr. Tsai was great, helpful, honest, caring

DECEMBER 11 2021

Dr Tsai was consistent with the above description and I felt confident in her knowledge.

DECEMBER 5 2021

The doctor seemed a perfectly rational and technical, went well over the questions, was precise with the answers, kept any human connection or personalized advice away, and kept typing as I was speaking. Some of the record is not even fully accurate. It just felt awkward. Maybe because it was a tele-visit I am not sure, but showing little more compassion in addition to technical medical expertise would had been really nice.

DECEMBER 4 2021

She care, answers all questions to the best of her ability, and she speaks a language that's easily interpreted not just long medical terminology.

DECEMBER 2 2021

She was a good listener and explained things thoroughly

NOVEMBER 27 2021

She's interested in my concerns and very thorough with my care. She has a pleasant attitude as well.

NOVEMBER 15 2021

Friendly, knowledgeable and quick response time.

NOVEMBER 13 2021

She was very kind and patient and explained things well and had great bedside manner

NOVEMBER 11 2021

I just love her. I've never been enjoyed my time with Dr so much.

NOVEMBER 9 2021

Straightforward and sound approach to resolving a health issue. Taking all the necessary steps to vet any concerns prior.

NOVEMBER 9 2021

Experienced and explains well

NOVEMBER 8 2021

She is very knowledgeable and kind.

NOVEMBER 3 2021

It has been 3 full business days since I saw Dr Tsai. I m still waiting for an outstanding item followup from Dr Tsai. Overall she is an excellent Dr. She is very patient to answer the questions we had.

NOVEMBER 1 2021

She is a lovely person and very friendly. She presented my options to me and allowed me to make the best decision for me.

OCTOBER 30 2021

Dr Tsai is detail oriented, explained my surgery and any possible complications in detail, she answered all my questions before and after the surgery. With each test result she writes a short note explaining the significance, which is unique to her. So glad I went to her for my hysterectomy.

OCTOBER 30 2021

She was very thorough, upbeat and professional

OCTOBER 28 2021

she took time to walk through the steps, explaining the results and presenting my options.

OCTOBER 23 2021

Caring and compassionate. Love her!

OCTOBER 18 2021

Competent, patient and kind.

OCTOBER 12 2021

She is friendly, listens, addresses issues you bring up and explains options well.

OCTOBER 4 2021

I think our time together could have been more personalized. Having a bit more compassionate would be nice.

OCTOBER 4 2021

Professional

OCTOBER 2 2021

Her patient care skills and knowledge.

SEPTEMBER 28 2021

Very caring and professional Very helpful

SEPTEMBER 28 2021

She's straight forward and provides informative context to help me make the best possible decisions regarding my health.

SEPTEMBER 21 2021

She explains everything very clear, only downside is she's very busy and hard to get appointment with her

SEPTEMBER 9 2021

Great demeanor and felt cared for

SEPTEMBER 7 2021

Dr. Tsai gets right to the point and works quickly.

SEPTEMBER 2 2021

Dr Tsai is clearly very smart, energetic, and loves her job. I want that in a surgeon.

AUGUST 21 2021

Very thoughtful and informative.

AUGUST 17 2021

She is very competent and has a great bedside manner.

AUGUST 11 2021

Very detailed and look at diagnosis from different perspectives. Very open to questions and explanations are clear. Looks at surgery as a last option.

AUGUST 3 2021

I've already sent her business. And I will continue to.

AUGUST 1 2021

Dr Tsai took the time to both thoroughly review my situation and explain in detail answers to my questions and my choices for care.

JULY 30 2021

She explains things thoroughly and seems extremely competent

JULY 29 2021

Dr. Tsai thoroughly explained my upcoming surgery in detail. We went through the pros and cons of certain decisions that I had to make as well. However, she didn't pressure me into making any specific decisions. It felt like my feedback was taken into consideration.

JULY 12 2021

Dr. Tsai is an excellent surgeon, but I didn't find her to have the best bedside manner. She's somewhat cold and impersonal. During a couple of my appointments she seemed impatient, i.e. she checked her watch in an exaggerated way, which made me feel rushed. However, her technical skills are more important, and I trusted that those were top-notch. Overall I'd recommend her and consider her a very good doctor.

JULY 7 2021

Took time with me and explained in detail what was going to happen. Very smart and friendly

JUNE 22 2021

Dr. Tsai listens to her patients and treats them with respect and care.

JUNE 17 2021

I liked how she explained things and the extra care she took in making me feel comfortable.

JUNE 15 2021

Direct. Thorough. Communicates well. Busy calendar tho

JUNE 15 2021

She is excellent. Never keeps me waiting. Explains everything in depth. Never seems in a hurry

JUNE 11 2021

She is very knowledgeable in her field.

JUNE 2 2021

Dr. Tsai is great! She explains everything and very patience with me.

JUNE 2 2021

Because she is a doctor

JUNE 1 2021

Dr. Tsai is extremely knowledgeable and thorough. She's patient and professional. Her bedside manner is impeccable.

JUNE 1 2021

Dr. Tsai was extremely knowledgeable about my diagnosis. She was also very calm and caring. She answered all of my questions and my husband's questions. She also did not hurry me.

JUNE 1 2021

Excellent doctor and patient care . Always concerned about her patient

MAY 25 2021

She explained everything to me in terms I could I understand. Very thorough.

MAY 25 2021

Very caring, explains things well!

MAY 24 2021

Really smart, great reputation, highly knowledgeable and skilled at her job, great bedside manner, very kind, listens and communicates well, easy to talk to, great follow through, thorough, conscientious, caring, and works for a top facility. What's not to like?!!!

MAY 13 2021

She is very knowledgeable and has a good bedside manner.

MAY 13 2021

Dr Tsai was very friendly and thorough. I appreciate how she took the time to explain everything to me.

MAY 11 2021

Excellent doctor

MAY 4 2021

Thorough, compassionate and prompt. Answered all my questions and my husband's questions.

MAY 4 2021

She is good at what she is doing. Treated me very well.

MAY 4 2021

She was thorough, but efficient, provided explanations.

MAY 1 2021

Dr. Tsai was wonderful. She clearly explained my condition and options, and I felt confident that she relayed the information I needed to make a sound decision. I couldn't ask for more than that.

APRIL 22 2021

I had an appointment with Dr. Tsai and she is amazing, she took her time and was able to narrow down my issues pretty much right away. My nurse is amazing as well , follow up and communication is excellent from the moment you walk in to the moment you leave.

APRIL 20 2021

Very smart and has great communication and makes you feel comfortable.

APRIL 20 2021

Explains things, procedures and results. Efficient.

APRIL 19 2021

conflicting messages

APRIL 17 2021

I like her style and demeanor. Pleasant yet professional, with just enough of the personal touch to feel like she's listening to me.

APRIL 17 2021

Excellent doctor!

APRIL 15 2021

Gave me information I needed knowledgeable. just if you were going through this as a patient you would want your doctor to seem like they care. Maybe she was just having a long day .

APRIL 13 2021

Dr. Tsai is caring, practical, and makes you feel at ease.

APRIL 10 2021

Excellent doctor explain everything to you very well and answers any questions

APRIL 8 2021

Took time to answer all questions in detail and provide innovative options.

APRIL 8 2021

Very nice Doctor

APRIL 6 2021

Dr. Tsai has a good bedside manner and took my concerns seriously. She developed a plan of action, and I feel that I am in good hands for treatment.

APRIL 6 2021

She is extremely personable and friendly. She made me feel valid and secure and gave me a direction to pursue in my care. She listened and explained what she was doing and why. She gave me options and recommendations rather than just a diagnosis.

APRIL 6 2021

Because of the information given.

MARCH 26 2021

She is extremely competent and very responsive with questions

MARCH 26 2021

She is very personable and informative.

MARCH 16 2021

MARCH 18 2021

Great Dr

MARCH 18 2021

Kind. Thorough explanations.

MARCH 18 2021

Dr Tsai is very caring and thorough. She is very well informed im her profession.

Website

<http://migs.nm.org>

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=16107>