



5.0 ★★★★★

103 Ratings

Susan S. Kim, MD

Northwestern Medical Group

Primary Specialty

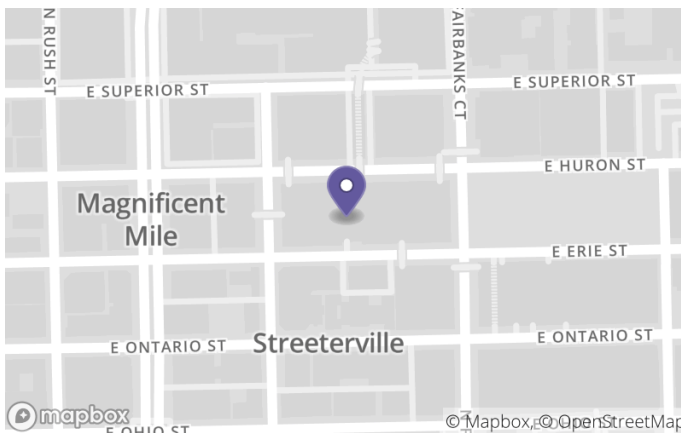
Cardiac Electrophysiology

Secondary Specialties

cardiac electrophysiology

● Accepts New Patients

Location



Bluhm Cardiovascular Institute of Northwestern

675 N St Clair St Ste 19-100
Galter Pavilion
Chicago, IL 60611-5969
📍 .03 mi

312.NM.HEART (664.3278)
f 312.695.5774

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group

Northwestern Medical Group

Physician Category	nmpn
On Medical Staff At	Northwestern Memorial Hospital

Education

Medical Education	MD, University of Chicago Pritzker School of Medicine - 1999
Residency	Brigham and Women's Hospital - 2002
Fellowship	University of Chicago - 2005 University of Chicago - 2006

Board Certifications

- American Board of Internal Medicine - Cardiovascular Disease (Certified)
 - American Board of Internal Medicine - Clinical Cardiac Electrophysiology (Certified)
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Practice Focus Areas

Atrial Fibrillation/Flutter	Cardiac Rhythm Disorders
Cardiac Resynchronization	Catheter Ablation
Defibrillators/Pacemakers	
Left Atrial Appendage Devices	

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

5.0



103 Ratings

Reviews From Patients

112 Reviews

NOVEMBER 14 2020

Dr. Susan Kim was very helpful in seeing me on short notice to evaluate Aflutter. She is brilliant and cares about her patients.

NOVEMBER 14 2020

Timely and knowledgeable care provided.

NOVEMBER 12 2020

She was so patient with my questions and took time to answer all of my concerns

NOVEMBER 12 2020

Dr Kim

NOVEMBER 10 2020

She is clear, patient, and gives precise explanation on what my options are going forward.

NOVEMBER 10 2020

Skillful medical staff on all levels. Well organized, efficient, explanatory.

NOVEMBER 3 2020

My husband's appointment and care were met with good care and timely order!

NOVEMBER 3 2020

She is extremely knowledgeable... personable and is always on top of your case.

NOVEMBER 3 2020

At the top of their game; and treat you like you are important.

OCTOBER 31 2020

She is the best.

OCTOBER 31 2020

Very thorough and professional in all areas of treatment.

OCTOBER 28 2020

She is very professional and caring. She explains procedures and answers your questions.

OCTOBER 28 2020

Very professional.

OCTOBER 27 2020

**Attentive, personable, excellent communication. She explained my condition with a compelling analogy
Making it entirely understandable and manageable.**

OCTOBER 27 2020

Excellent care

OCTOBER 25 2020

She is knowledgeable and thorough

OCTOBER 25 2020

Very professional and knowledgeable. Finally got a diagnosis that most likely saved my life.

OCTOBER 20 2020

Pragmatic, good communication.

OCTOBER 20 2020

Very personable and thorough. And respectful of patient.

OCTOBER 16 2020

Answered all my questions

OCTOBER 16 2020

Great discussion with Dr. Kim. Explained my test results thoroughly and answered all my questions

OCTOBER 16 2020

She was very empathetic, asked clear and relevant questions, and provided helpful information. She was also very nice. I could also tell how smart she is. I appreciated receiving her insight and expertise.

OCTOBER 16 2020

Excellent doctors. Very clear and caring.

OCTOBER 14 2020

Dr . Kim clearly had reviewed the medical record in advance, which we appreciated. She had a specific plan of care, communicated it clearly and was able to work effectively within her department to execute the plan.

OCTOBER 14 2020

Care today was exceptional, especially Dr. Kim and Carrie Baumann-Marta.

OCTOBER 13 2020

Helpful, caring and very knowledgeable.

OCTOBER 13 2020

Almost always knowledgeable and quick to respond to questions.

OCTOBER 13 2020

She is very knowledgeable and seems to care.

OCTOBER 13 2020

Timely and everyone is friendly and knowledgeable.

OCTOBER 11 2020

She was great. It was a short telemedicine visit, but she listened and answered all my questions. I felt confident after the appointment was over.

OCTOBER 11 2020

My experience has been inconsistent. Sometimes I have great experiences with Dr and sometimes not so

much. Overall, the dr are smart and talented. However, It's so big I feel the Drs and even the nurses are inaccessible. I am always leaving messages with a receptionist who tells me it may take 2 days to call me back.Sometimes mask wearing was taken seriously and other times I felt uncomfortable there because staff didn't wear a mask when talking to me. Overall, if someone was getting a major surgery or only had to see cardiology 1x/yr I'd probably recommend Bluhm, but if someone needed ongoing continuous care I'd probably suggest they look for a smaller practice that is more personable.

OCTOBER 11 2020

Very detailed and professional

OCTOBER 11 2020

Very professional

OCTOBER 6 2020

She listened, responded, listened again . Offered options . I didn't feel like a spreadsheet

OCTOBER 6 2020

Knowledge

SEPTEMBER 29 2020

My doctor is very thorough and takes a lot of time to understand my needs.

SEPTEMBER 28 2020

Knowledgeable and consistent care; I never feel rushed when she comes in the room.

SEPTEMBER 28 2020

Consistent reliable care; knowledgeable and caring providers.

SEPTEMBER 24 2020

She is knowledgeable and explains clearly.

SEPTEMBER 24 2020

Doctor understood my medical situation. Raised great questions to clarify information important for a diagnosis. She demonstrated great interest in finding more facts by ordering new tests to identify or to exclude causes. She is knowledgeable and compassion. She is great. Luis

SEPTEMBER 22 2020

Dr. Was receptive, helpful, gave lots of info and answered all my questions with patience.

SEPTEMBER 22 2020

She is in tune and obviously read my chart to be reacquainted with me before the appointment. She was clear on expectations.

SEPTEMBER 22 2020

Prompt,clear,friendly, professional.

SEPTEMBER 20 2020

She listens, explains options, involves me in decision-making, and has excellent credentials.

SEPTEMBER 20 2020

Very helpful, attentive, and responsive to our questions.

SEPTEMBER 20 2020

They've kept my husband Malik alive.

SEPTEMBER 19 2020

Dr Kim explained everything perfectly so I understood my condition. She took time to explain it in non medical language.

SEPTEMBER 18 2020

Very knowledgeable and personable.

SEPTEMBER 18 2020

All the staff I have met associated with Dr Kim's office are very nice and professional. They respond to all my questions quickly!

SEPTEMBER 16 2020

Dr. Kim keeps me informed about my condition.

SEPTEMBER 16 2020

Dr. Kim, Brittney Roth, Dr. Freed and their whole team are very helpful and comforting.

SEPTEMBER 2 2020

Very likely, Dr.Kim is on cue with her professional and with her patient and care provider!

SEPTEMBER 2 2020

We feel good with the care we are receiving!

SEPTEMBER 2 2020

She was very friendly, knowledgeable, and thorough. She took as much time as needed to ask questions about my situation and answer my questions.

SEPTEMBER 1 2020

Dr Kim is Kind, knowledgeable, intuitive, thorough, attentive and professional.

SEPTEMBER 1 2020

Dr Kim is knowledgeable, intuitive, thorough, and attentive. Her assistants and staff are kind and professional.

SEPTEMBER 1 2020

She's terrific - personable, knowledgeable, patient-centered.

SEPTEMBER 1 2020

Efficient, high quality care

SEPTEMBER 1 2020

Dr. Susan Kim is an excellent doctor.

AUGUST 28 2020

My Doctor was very informative about the information she give me and that let me know she care. Thank you Dr kim

AUGUST 28 2020

Smart and compassionate

AUGUST 28 2020

She is simply the best.

AUGUST 28 2020

Great care. Great records of my previous history. Wonderful conversations with Dr. Kim and staff. I have received care from the clinic for many years.

AUGUST 25 2020

Detail oriented, excellent communicator, not rushed, cares, smart, respectful.

AUGUST 25 2020

Dr. Kim is outstanding. I came to her for a second opinion and decided to make her my primary Cardio physician.

AUGUST 25 2020

She asked questions about how my medical history and how I felt now and where I would like to be in the future.

AUGUST 25 2020

As I talked with the doctor about my heart concerns and medical treatments I have had in the past, she was very interested in helping me.

AUGUST 6 2020

Dr Kim is a wonderful doctor. She is extremely knowledgeable in her profession and additionally she treats the patient with kindness and understanding. She really listens to the patient which is so important when dealing with scary life situations that bring people to see her in the first place. I'm so grateful to have Dr. Kim as my doctor.

AUGUST 6 2020

Shes good at what she does

JULY 31 2020

Dr. Kim was informative , easy to understand and very knowledgeable.

JULY 28 2020

Easy to communicate with.

JULY 28 2020

Intake interview seemed thorough.

JULY 28 2020

Perfect "appointment"

JULY 28 2020

Easy to communicate with my doctor this way

JULY 21 2020

Took her time, explained results, and made me feel comfortable. Did an extensive plan of care.

JULY 21 2020

Dr. Kim was knowledgeable, friendly, and took the time to review my results and talk with me.

JULY 21 2020

She was professional and knowledgeable

JULY 21 2020

Great, one on one experience with the dr

JULY 21 2020

I would recommend NM Cardiology because of Dr. Susan Kim. Dr. Kim is extremely patient and knowledgeable. She has a wonderful caring demeanor.

JULY 19 2020

EXPLAINS EVERYTHING I'M VERY HAPPY THE WAY THE PROCEDURE WAS DONE.

JULY 19 2020

very professional, friendly, and very compassion.

JULY 18 2020

Communicates directly and well. Instills confidence.

JULY 17 2020

Dr listened and made appropriate recommendations

JULY 17 2020

Dr listened to me. Seemed to be very caring and knowledgeable. She then made appropriate recommendations

JULY 14 2020

First visit, but thought she was good. Friendly, explained things well, asked good questions, felt she knew her stuff.

JULY 14 2020

She gives timely information, recommendations, listens to my concerns, answers my questions.

JULY 14 2020

Dr Kim genuinely listened to my concerns and offered options moving forward

JULY 8 2020

I have high confidence in her.

JULY 7 2020

She really listens; answers all questions

JULY 4 2020

She fixed my heart

JUNE 24 2020

She's down to earth, approachable. I felt like she Heard and fully understood my concerns

JUNE 24 2020

Liked the provider (dr. Susan Kim)

JUNE 23 2020

Dr Kim was Professional warm and caring!

JUNE 20 2020

Dr Kim handled my concerns with her genuine purpose in helping me.

JUNE 20 2020

She listens to what I think about options and what I feel about what I can and cannot tolerate about my condition

JUNE 19 2020

Nice person

JUNE 19 2020

Nice Dr. Kim

JUNE 19 2020

Dr.Kim is extremely kind an informed.

JUNE 19 2020

Dr.kim was so wonderful, really listened an very helpful.

JUNE 19 2020

Listens. Supports her opinions with information.

JUNE 19 2020

Highly qualifidd. Good customer service.

JUNE 8 2020

JUNE 7 2020

Through active listening, Dr. Kim developed a plan that has allowed me to gain a more active life by changing out a pacemaker that was not right and helping wean off medication that left me exhausted.

JUNE 5 2020

I like her. She is patient and understanding, she asks a lot of questions so she can take in the whole health problem.

JUNE 3 2020

Dr Kim spent considerable time with me; she is a good listener and was able to explain complex issues clearly.

JUNE 3 2020

Dr. Kim was very thorough, patient, kind, and compassionate.

JUNE 3 2020

Dr. Kim is thorough and approachable as well as being a bright EP. she listens and answers every question thoroughly.

JUNE 2 2020

I felt seen and heard. She was thorough in asking questions and analyzing my data. She also allowed me to ask questions and provided helpful advice and reassurance about my care.

JUNE 2 2020

That was a great experience – just as good as in person appointment and more convenient from a travel perspective.

JUNE 2 2020

She was very thorough with my visit.

JUNE 2 2020

Very professional

JUNE 2 2020

Dr. Kim is simply the best EP I could ask for!

JUNE 2 2020

She is knowledgeable and caring and I trust her opinions. She does a good job of listening and explaining.

Website

<http://heart.nm.org>

Faculty Profile

<http://www.feinberg.northwestern.edu/faculty-profiles/az/profile.html?xid=18545>