



5.0 ★★★★★  
283 Ratings

## William Payne, MD

Northwestern Medicine Regional Medical Group

Primary Specialty

**Hand Surgery**

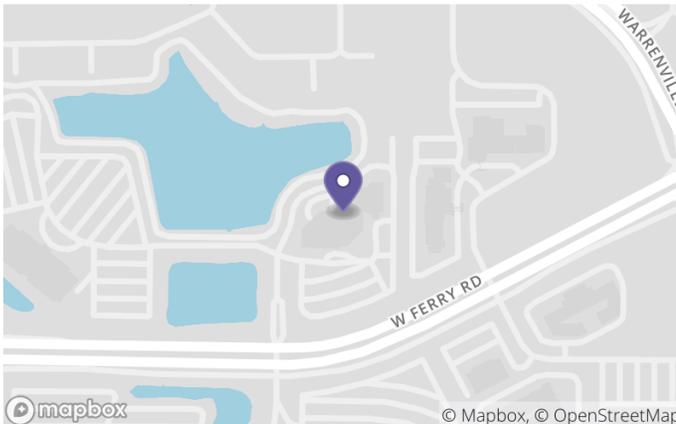
Secondary Specialties

**handsurgery**

**orthopaedicsurgery**

● Accepts New Patients

### Locations



#### Northwestern Medicine Regional Medical Group

27650 Ferry Rd Ste 100  
Warrenville, IL 60555-3845  
📍 28.44 mi

630.225.2663  
f 630.225.2399



#### Northwestern Medicine Regional Medical Group

351 Delnor Dr Ste 410  
Geneva, IL 60134-4220  
630.225.2663

📍 37.21 mi

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## Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

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## Practice Groups and Affiliations

**Medical Group** Northwestern Medicine Regional Medical Group

**Physician Category** nmpn  
rmg

**On Medical Staff At** Central DuPage Hospital  
Delnor Hospital  
Northwestern Medicine Surgery Center

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## Education

**Medical Education** MD, Southern Illinois University School of Medicine - 2004

**Residency** Southern Illinois University - 2009

**Fellowship** Indiana Hand to Shoulder Center - 2010

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## Board Certifications

American Board of Orthopaedic Surgery - Orthopaedic Surgery (Certified)

American Board of Orthopaedic Surgery - Surgery of the Hand (Certified)

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## Practice Focus Areas

Carpal tunnel syndrome Hand and Wrist Microsurgery

Elbow Surgery Hand Reconstructive Surgery

Reconstructive Upper Extremity Surgery

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## Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

## Care Provider Ratings

### Overall rating



# 5.0



283 Ratings

## Reviews From Patients

258 Reviews

NOVEMBER 16 2020

**Thorough explanations for what is going on with my hands, and the prognosis.**

NOVEMBER 16 2020

**First class organization. Friendly and helpful staff.**

NOVEMBER 16 2020

**Dr. Payne has a wonderful bedside manner, he's to the point, soft spoken but through, he's helped me tremendously.**

NOVEMBER 14 2020

**Punctual,efficient**

NOVEMBER 13 2020

**Listen to my concerns and assuring**

NOVEMBER 13 2020

**Respect and understanding**

NOVEMBER 13 2020

**He understand**

NOVEMBER 13 2020

**Very nice people**

NOVEMBER 12 2020

**Dr. Payne has been fantastic. Fabulous care and great bedside manner too. Calming for me and for my 3-year-old. Highly recommend!**

NOVEMBER 12 2020

**Front desk and support staff are lovely. Easy to work with and very helpful! Very kind to me and my three-year-old. No wait. Quick and easy!**

NOVEMBER 11 2020

**When you leave him after a visit your mind is at ease.**

NOVEMBER 11 2020

**Dr. Payne and his team do remarkable work.**

NOVEMBER 10 2020

**Asked good questions, gave options for care but also a recommendation.**

NOVEMBER 10 2020

**Listened, diagnosed, simple, in and out**

NOVEMBER 9 2020

**Did a good job**

NOVEMBER 9 2020

**Fast, friendly, knowledgeable, and caring treatment.**

NOVEMBER 9 2020

**Dr. Payne explains thoroughly the reason I have pain and also what options I can have to prolong the need for surgery. He is very caring and doesn't rush you. He always asks if I have any other questions or concerns.**

NOVEMBER 9 2020

**I always receive excellent care and given the information I need to determine what treatment is best.**

NOVEMBER 9 2020

**He has done two surgeries for me and each were perfect. He is honest and talks to you about what will be the process. He is a blessing**

NOVEMBER 9 2020

**Dr payne is a great surgeon and doctor**

NOVEMBER 9 2020

**Already have. His reputation & care are excellent.**

NOVEMBER 9 2020

**Excellent reputation and everyone treats you with respect.**

NOVEMBER 8 2020

**Caring professional manner.**

NOVEMBER 8 2020

**Professional care and friendly atmosphere**

NOVEMBER 8 2020

**He sincerely wants to help with my problem**

NOVEMBER 8 2020

**The staff cares and wants to make my visit comfortable**

NOVEMBER 7 2020

**He is very thorough, personable, and willing to listen to insure accurate diagnostics and treatment.**

NOVEMBER 7 2020

**I have had very good care from many NM (and OAD) doctors over the years beginning with Dr. Sterba.**

NOVEMBER 6 2020

**Super nice guy and really listens to what your concerns are**

NOVEMBER 6 2020

**Everyone there is so nice and professional and they really take good care of you**

NOVEMBER 6 2020

**Outstanding Dr. Really knows his stuff**

NOVEMBER 6 2020

**Organized, and always on time**

NOVEMBER 6 2020

**Very thorough in examining symptoms. Always very informative when answering questions.**

NOVEMBER 6 2020

**Always receive great care and attention from the staff and the doctors.**

NOVEMBER 5 2020

**He was wonderful.**

NOVEMBER 5 2020

**The whole staff was fantastic.**

NOVEMBER 5 2020

**Dr. Payne was personable, confident, and helpful. Answered all of my questions completely.**

NOVEMBER 5 2020

**Very friendly, helpful, took time to explain things...from start to finish.**

NOVEMBER 5 2020

**My Doctor was so attentive and articulate**

NOVEMBER 4 2020

**Dr Payne and his staff are incredible to work with. They make you feel as though you are well cared for. They are extremely knowledgeable.**

NOVEMBER 4 2020

**From Dr Froese, Dr Bare, Dr Payne, Dr Cisko, Dr Heim all the way through PT therapy with Jacob Steffes, and the OT staff of Dr Payne, everyone has helped me tremendously.**

NOVEMBER 4 2020

**Dr Payne is willing to work with me and come up with a plan of care for my ongoing post op issues instead of just giving me medication. He has created a plan to try to solve my issue. I love this!!This is what I'm looking for in my physician!!! A solution not just to be medicated. He's took time to listen to**

**what I'm looking for in my physicians!!! A solution not just to be medicated. He's took time to listen to my concerns in my visit and did not rush me at all. I felt like he was very willing to care for me and truly wants to help with my issue. Now I know why so many others recommend him and I will be recommending his care to others. Also the staff is very kind and accommodating.**

NOVEMBER 3 2020

**Dr. Payne and his team and the physical therapist or top-notch they're incredible**

NOVEMBER 3 2020

**Very thorough doctor and team.**

NOVEMBER 3 2020

**Very professional and well informed.**

NOVEMBER 3 2020

**It was an excellent well organized and safe visit.**

OCTOBER 28 2020

**Hes personable and knowledgable and seems to be interested in what his patient has to say.**

OCTOBER 28 2020

**I like the therapists, theyre all really nice, gentle and caring.**

OCTOBER 28 2020

**professional, explained things clearly answered my questions**

OCTOBER 28 2020

**Professional, got appointment quickly, staff explained everything clearly**

OCTOBER 27 2020

**He's good**

OCTOBER 27 2020

**Dr. payne is very well informed, he gives good treatment!**

OCTOBER 27 2020

**Never feel rushed with him. Answers all questions. Caring and helpful. Listens carefully.**

OCTOBER 27 2020

**Always on time, no long waits, excellent doctors, friendly staff.**

OCTOBER 27 2020

**Extremely professional and knowledgeable.**

OCTOBER 27 2020

**Extremely knowledgeable, attentive and friendly.**

OCTOBER 27 2020

**Personable, practical, efficient**

OCTOBER 27 2020

**Professional, timely, efficient, pleasant**

OCTOBER 26 2020

**Dr. Payne was professional, kind and courteous. His excellent bedside manner was calming during a scary and stressful time (our 3-year-old son had a traumatic injury to his right hand). We would highly recommend Dr. Payne and the staff at CDH ER!**

OCTOBER 26 2020

**Knowledgeable and pleasant disposition.**

OCTOBER 26 2020

**Quality care.**

OCTOBER 26 2020

**The doctor was excellent with all my questions. He thoroughly included me with my care.**

OCTOBER 26 2020

**Very detailed information. Excellent care and easy to talk to the doctor.**

OCTOBER 26 2020

**Great before and aftercare.**

OCTOBER 25 2020

**Same as prev answer**

OCTOBER 25 2020

**Staff was very friendly, attentive & thorough.**

OCTOBER 23 2020

**confident in diagnosis and plan for therapy.**

OCTOBER 20 2020

**I was so impressed with the telephone operator trying to help me because i was in so much pain, she forwarded a msg to Daniela in Dr Payne's office and she contact me and worked on facilitating a visit with Dr Payne, she telephoned again and was able to fit me in between surgery and then telephoned again to see if i wanted to see him later but kept the 8:am visit. All went well.**

OCTOBER 20 2020

**Excellent care! I came from NC and my MDs were from Duke. Dr. Payne is very thorough and I would recommend him highly to anyone who would need his services.**

OCTOBER 19 2020

**He was very thorough, knowledgeable, and explained everything well**

OCTOBER 19 2020

**They have been great with the care/treatment of my broken arm. They are very knowledgeable, thorough and caring**

OCTOBER 19 2020

**He was the best. Took time to explain my injury and was great as a surgeon.**

OCTOBER 19 2020

**Everyone was very nice and informed you in laymen terms what is happening.**

OCTOBER 19 2020

**I felt he listened to me. He explained everything to me so I could understand. He answered my questions. He looked into several options prior to recommending surgery.**

OCTOBER 19 2020

**Clean, efficient, staff was friendly and attentive. Doctors are great.**

OCTOBER 19 2020

**Good bedside manner and very informative. Took time to make sure all my questions were answered**

OCTOBER 19 2020

**Very easy process and awesome team!**

OCTOBER 17 2020

**Knowledgeable, personable, thoroughly explained medical condition**

OCTOBER 16 2020

**good service and he is a nice person**

OCTOBER 16 2020

**good service**

OCTOBER 13 2020

**Good surgeon....good rapport with patients...explains health issues....**

OCTOBER 13 2020

**Good physicians....assisting Med personnel nice and helpful...**

OCTOBER 13 2020

**Very friendly, explained the procedure well And explained Surgical options. Researched my past surgery as I was there and took time to read the last drs notes.**

OCTOBER 13 2020

**Clean office. Great precautions to keep me safe. Friendly staff. Knowledgeable doctor who did not seem to rush me and explained everything well and gave me options.**

OCTOBER 13 2020

**Kind explained gave me possible after care recovery times Answered all my questions**

**kind , explained , gave me possible after care recovery times. Answered all my questions**

OCTOBER 12 2020

**Daniela was very nice. Dr. Payne, thankfully, did not live up to his name! :)**

OCTOBER 12 2020

**Excellent reputation and his attention to individuals and their concerns.**

OCTOBER 12 2020

**Excellent reputation as I work in the workers' compensation industry especially for orthopedic concerns.**

OCTOBER 6 2020

**Personable, patient with questions, I think he's a very good surgeon.**

OCTOBER 6 2020

**Quick and efficient.**

OCTOBER 5 2020

**Dr Payne is very thorough and explains everything that will occur post surgery and I feel my results were as good as could be expected. I have complete use of my fingers with no numbness and very little pain after cubical release surgeries. First surgery result is now totally pain free, the second arm is not far behind!**

OCTOBER 5 2020

**Dr Payne just completed the second of my two elbow surgeries. Both were very successful and he and his staff are always great. He accommodated my wish to have the surgeries three weeks apart instead of six, partly because I recovered so well but he also understood I wanted to be done as quickly as possible.**

OCTOBER 5 2020

**As mentioned above he is thorough in detailed in his approach. He figured out very early on exactly what I needed in order to remedy my situation.**

OCTOBER 5 2020

**Dr Payne is exceptionally detailed, answers every question thoroughly and is helping me on my road to recovery.**

OCTOBER 3 2020

**He is very thorough, professional, and sits down when He explains what he's doing, what I have going on health wise and seems not in a hurry Which is very important for patients. A+**

OCTOBER 3 2020

**Dr Payne and staff are incredibly professional, friendly, thorough, with great bedside manor.**

OCTOBER 1 2020

**Dr. Payne and his assistants are very thorough. Never make you feel rushed . Work with you to put a plan together**

OCTOBER 1 2020

**Freindly front desk service. Prompt service into docs office**

OCTOBER 1 2020

**Attentive answered questions**

OCTOBER 1 2020

**Dr Payne really listens and explains everything**

OCTOBER 1 2020

**Everyone was extremely nice. Dr Payne explained everything and spent time listening to me**

SEPTEMBER 29 2020

**He explained my ct scan well and was very professional**

SEPTEMBER 29 2020

**I'm always kept well informed about my progress, and been given good advice about how to proceed with my treatment.**

SEPTEMBER 29 2020

**Our first visit with Dr. Payne went very well. He seemed knowledgeable, empathetic, patient. He was great! He hasn't performed the surgery yet so I think that will be the more important visit.**

SEPTEMBER 29 2020

**Dr Payne was wonderful. I understand the hospital's guidelines regarding Covid, but I think that when there's a small child involved, both parents should be allowed in the room. Both for the child's sake and for the parents sake. Our son is seven and was going in for a broken arm and it was frustrating that both parents couldn't sit there. My husband works for the hospital and he doesn't mind wearing a mask and neither do I, I don't really see the harm. Limiting visitors at a normal doctors appointment is reasonable, but for something that is more serious such as surgery on a kid, I think there should be exceptions.**

SEPTEMBER 29 2020

**Because of my personal satisfaction**

SEPTEMBER 29 2020

**He is understanding and considerate of my needs and made alternate suggestions**

SEPTEMBER 29 2020

**Great bedside manner, articulate and efficient!**

SEPTEMBER 29 2020

**Clean, nice and efficient. Doctor explained everything!**

SEPTEMBER 29 2020

**Easy to talk to, and answers all of my questions.**

SEPTEMBER 29 2020

SEPTEMBER 29 2020

**Very efficient, knowledgeable and professional providers.**

SEPTEMBER 28 2020

**Dr. Payne did an incredible job of figuring out what was wrong with my elbow and preformed surgery to make the repair within 4 days of seeing him for the first time.**

SEPTEMBER 27 2020

**Dr Payne was extremely polite and explained my injury so that I could understand the damage to my wrist and the process of the surgery.**

SEPTEMBER 26 2020

**Dr. Payne and his staff have been excellent in supplying me with care I have been given. Dr. Payne explained everything completely and he was open to all my questions. His surgical staff was great too, his preop nurse Rachel kept me at ease before surgery.**

SEPTEMBER 26 2020

**Northwest medicine Orthopedic surgery has been a great department for the care of my surgical and recovery needs**

SEPTEMBER 26 2020

**He knew right away what was wrong and explained what was needed to fix it**

SEPTEMBER 26 2020

**Great careful service**

SEPTEMBER 25 2020

**I liked him very much**

SEPTEMBER 25 2020

**He seemed very caring in how he was treating you**

SEPTEMBER 24 2020

**Everyone was friendly,knowledgable,professional and kept you informed on what was going on**

SEPTEMBER 24 2020

**He is a wonderful surgeon and very empathic**

SEPTEMBER 24 2020

**Dr Payne is great**

SEPTEMBER 23 2020

**Dr.Payne is very knowledgeable and listens to my concerns. He is able to suggest and offer Appropriate treatment and prescribe therapy. His staff is excellent as well.**

SEPTEMBER 23 2020

**Dr.Payne is very knowledgeable and listens to my concerns. He is able to suggest and offer Appropriate treatment and prescribe therapy. His staff is excellent as well**

**treatment and prescribe therapy. His staff is excellent as well.**

SEPTEMBER 22 2020

**Knowledgeable and helpful**

SEPTEMBER 22 2020

**Dr. Payne and the entire staff were courteous and knowledgeable**

SEPTEMBER 22 2020

**He took time and explained everything and all the options. He listened to everything I had to say.**

SEPTEMBER 22 2020

**All were very professional and informative about everything that was happening.**

SEPTEMBER 22 2020

**The best doctor visit in my 47 years. From the start to finish.**

SEPTEMBER 22 2020

**Amazing Doctor, nurses that were treating me, not bad at all. The hole experience 10 +++.**

SEPTEMBER 21 2020

**He has given me the best care and always explains what is causing the pain and loss of mobility. He explains what treatments are available and does what he can to avoid surgery.**

SEPTEMBER 21 2020

**I receive the best care there. My doctors are all very caring and answer all my questions.**

SEPTEMBER 21 2020

**He has great bedside manner. Always takes the time to explain things and answers all of my questions. I've had nothing but positive experiences with Dr Payne and his staff. I have already recommended Dr. Payne several times.**

SEPTEMBER 21 2020

**I was well informed and comfortable from start to finish. The staff was knowledgeable and friendly.**

SEPTEMBER 18 2020

**See the above. A good listener. A caring doctor. An excellent surgeon**

SEPTEMBER 18 2020

**Dr Payne gave me excellent care from the first consultation through my decision to have hand surgery. I'm now 2 weeks post surgery and feeling like a new person. If you need hand surgery, see Dr Payne.**

SEPTEMBER 17 2020

**Outline procedures and associated risks really well**

SEPTEMBER 17 2020

**Nice professional staff who seems to really know their specialty**

SEPTEMBER 14 2020

**Exelente Doctor, explica muy bien el trabajo que hace, exelente trabajo, 100% recomiendo al Dr William Payne**

SEPTEMBER 14 2020

**Atencion al Paciente, por el exelente trabajo que hace el personal y el Dr**

SEPTEMBER 12 2020

**Honest**

SEPTEMBER 12 2020

**He is informative**

SEPTEMBER 12 2020

**I feel Dr. Payne is well informed, answers all my questions and doesn't rush through the appointment.**

SEPTEMBER 11 2020

**good service**

SEPTEMBER 11 2020

**good service**

SEPTEMBER 11 2020

**Explain things very easily understand very knowledgeable easy going**

SEPTEMBER 11 2020

**Great service very helpful very knowledgeable and very comforting**

SEPTEMBER 11 2020

**Willing to listen to your problems and very personable**

SEPTEMBER 11 2020

**Great place good people and very nice friendly help, doctor too**

SEPTEMBER 10 2020

**Knowledgeable, personable, efficient**

SEPTEMBER 10 2020

**Excellent staff, excellent care**

SEPTEMBER 8 2020

**Dr. Payne was so sweet, kind and gentle. He knew I was someone afraid and was super gentle. I truly appreciated his thoughtfulness.**

SEPTEMBER 8 2020

**I was so pleasantly surprised as to how everyone at clinic was so kind. I truly appreciated it!**

SEPTEMBER 7 2020

SEPTEMBER / 2020

**Dr. Payne displayed both his expertise and friendliness, and made sure I understand my options for treatment.**

SEPTEMBER 7 2020

**Examination and treatment of my issue was handled carefully and in a way that answered all my questions.**

SEPTEMBER 5 2020

**RESULTS !!**

SEPTEMBER 5 2020

**He took the time to help with my injury.**

SEPTEMBER 5 2020

**The staff was very friendly and the surgery center was very clean!**

SEPTEMBER 4 2020

**He was very helpful**

SEPTEMBER 3 2020

**The entire staff that I came in contact with were extremely helpful. The woman at the front desk, the nurse that brought me back and Dr. Payne - all outstanding!**

SEPTEMBER 3 2020

**he is professional yet compassionate. I trust him completely. Never a bad experience.**

SEPTEMBER 3 2020

**I love Dr Payne and his staff. I'm comfortable there and trust him**

SEPTEMBER 2 2020

**friendly, knowledgeable, professional, informative**

SEPTEMBER 2 2020

**Good visit**

SEPTEMBER 1 2020

**The orthopedic staff were wonderful with my 11 year old son's wrist fracture injury!**

SEPTEMBER 1 2020

**Dr Payne was thorough and very clear on the problem and solution. His "bedside manner" was first class.**

SEPTEMBER 1 2020

**Dr. Payne and my therapist Lori, as well as the entire staff were nothing short of amazing. I was welcomed with open arms, my questions were answered thoroughly and the care I received was second to none.**

AUGUST 31 2020

**very good service**

AUGUST 29 2020

**Easy to talk with, realistic expectations set for outcomes & listens to understand patient concerns**

AUGUST 29 2020

**great physician**

AUGUST 28 2020

**I wish I can give Dr. Payne a score of 20! He really knows his stuff! Great bedside manner and I felt immediate relief in the recovery room!**

AUGUST 28 2020

**Listens well, takes time with you.**

AUGUST 27 2020

**Great communication**

AUGUST 27 2020

**Customer care is excellent. Dr. Payne is thorough, kind, and very knowledgeable.**

AUGUST 25 2020

**I felt that from beginning of my treatment I was treated respectfully and was being heard by the physician, Dr. Payne about how I was feeling physically and the steps we needed to take to get on the road to recovery after surgery.**

AUGUST 24 2020

**He's excellent**

AUGUST 22 2020

**Listened to what I said. He suggested different options for treatment. Tried to diagnose problem without orderly lots of tests. He's personable and seemed to care about his patient's concerns.**

AUGUST 21 2020

**Dr Payne was amazing. I took my son to him to address an on going elbow injury. The first doctor wouldn't listen to us, and I kept insisting that there was more going on. Dr Payne listened to us, he spent time with us and after 4 weeks of dealing with pain, my son has a cast and is pain free. I can not express how grateful we are for his help.**

AUGUST 20 2020

**He's knowledgeable, competent and easy to talk to.**

AUGUST 20 2020

**Staff is excellent and efficient. Dr. W Payne listens, answered all questions and was most informative**

AUGUST 19 2020

**Professional, friendly**

AUGUST 19 2020

**he explained everything to me and answered my questions. And he seems competent.**

AUGUST 17 2020

**Very thorough and listens and makes you feel comfortable**

AUGUST 15 2020

**thoughtful, caring, professional and funny**

AUGUST 14 2020

**very nice, personable. took time to explain options and procedures.**

AUGUST 14 2020

**From my very first appt, I was impressed & very comfortable with Dr. Payne. He was attentive, compassionate, empathetic & patient. . As a stubborn athlete, personal trainer & competitor, losing almost all ability to use my left arm due to my injury (lateral epicondylitis) proved to be taxing, not only on me physically but also mentally and emotionally. .Each appt, Dr Payne allowed me the time & space to voice and share concerns, fears & hopes as we worked together to design the right treatment plan for my specific needs...100% would refer Dr Payne ..8 weeks post Surgery, I feel great!! .Thank you Dr Payne & team !!**

AUGUST 13 2020

**Dr. Payne was very nice, informative and easy to talk to.**

AUGUST 13 2020

**He listens and is kind.**

AUGUST 13 2020

**Dr Payne has been my ortho for several years now. He is an excellent diagnostician besides being an excellent surgeon. He is ver kind and empathic to his patients and he listens**

AUGUST 11 2020

**Dr Payne is the best!**

AUGUST 10 2020

**Listened to me explain my symptoms. Quickly came up with a diagnosis. Explained what was happening with my hand. Presented several options to me. We decided to treat with a cortisone shot which was done in the office during the same visit. Symptoms greatly reduced. Very happy with the interactions with and care given by everyone involved.**

AUGUST 10 2020

**He is thorough and efficient, honest and empathetic.**

AUGUST 8 2020

**Professional, knowledgeable, and interested in solving the problem**

**PROFESSIONAL, KNOWLEDGEABLE, AND INTERESTED IN SOLVING THE PROBLEM.**

AUGUST 7 2020

**Good patient interface, answers all questions, not rushed**

AUGUST 7 2020

**Very excellent doctor found out my problems with one visit,after which he's taken care of no cartilage in my thumbs on both hands,then carpal tunnel surgery on both hands,along with trigger fingers on both hands as well,talked about recovery time which was right on point.i wouldn't allow anyone else to preform these surgery's.Thank you Dr William Payne, my new nick name for the doctor is Dr no Payne ?Ã¼Ã²Ã#?Ã¼ÃšÃ£**

AUGUST 6 2020

**Dr Payne and the office staff are thorough, friendly and efficient, especially during these strange pandemic times. It also doesn't hurt that my surgery went great. This is my eleventh surgery between hands, knees and elbows with this practice so I'm a bit of an expert opinion! Thanks again Dr Payne. One more surgery to go.**

AUGUST 4 2020

**Dr. Payne performed a very complicated surgery on my shattered left elbow and wrist on 1/24/20. I had my final followup appt with him today and we are both pleased. Dr. Payne listens, explains, cares and is open & honest.**

AUGUST 4 2020

**Great care.**

JULY 20 2020

**Doc was prompt and careful re details. He explained my problem and answered all my questions. In addition he was willing to talk to my wife via Whatsapp and answered all her questions. That made for a happy household. Ha.**

JULY 20 2020

**Explains everything clearly, so knowledgeable and took great consideration knowing that the patient was 91! Genuinely cares about all aspects including emotional well being. Quintessential physician: extraordinary care, so bright, patient, great explanation, superb bedside manner**

JULY 20 2020

**Great service, timely, friendly, took time to explain everything**

JULY 18 2020

**He's good and on time.**

JULY 16 2020

**Professional and caring**

JULY 16 2020

**He's the best!**

JULY 16 2020

**He's knowledgeable and friendly. He always explains clearly and asks if you have any questions.**

JULY 14 2020

**Very personable, excellent service, good listener. Excellent explanation of plan of care**

JULY 14 2020

**Dr Payne, was awesome. He explained everything thoroughly and what my options were before doing any procedures. Definitely made me feel at ease.**

JULY 14 2020

**Professional team from the office to the MA's and the PA's.**

JULY 14 2020

**He explained options and alternatives preceding surgery.**

JULY 13 2020

**The doctor and his staff were extremely professional and treated me kindly. They explained every detail as we went along!**

JULY 13 2020

**Dr. Payne is knowledgeable, patient, down to earth and honest.**

JULY 11 2020

**He knows he's stuff and gave me options for treatment and pain management honestly and concisely,**

JULY 10 2020

**experience was very thorough, efficient. The office staff was extremely nice and accommodating. Dr Payne was very thorough in explaining my issue and what could be done. the injection given was exactly what I needed. and after suffering for almost two years, my finger/hand pain and swelling is going down this week.**

JULY 10 2020

**Got an appt. right away. Took an X-ray and diagnosed tennis elbow. Told me my options. Gave me a cortisone shot. So basically took care Of my problem in a timely manner**

JULY 7 2020

**Very friendly and caring staff**

JULY 6 2020

**Knowledgeable, professional, efficient, friendly.**

JULY 6 2020

**Very friendly, professional and competent.**

JULY 6 2020

**He is excellent and his bedside manner is great.**

JUNE 30 2020

**Dr Payne is a phenomenal doctor**

JUNE 30 2020

**I feel very confident and comfortable in talking with Dr. Payne. He answered all and any questions I had regarding my diagnosis. The staff was extremely friendly. Thank u for a positive experience.**

JUNE 30 2020

**Exceptional Doctor and very kind, Informative**

JUNE 30 2020

**Dr Payne is a great dr. He really listens and is willing to explain and describe the best solution.**

JUNE 29 2020

**The Front Desk Check-In staff is always friendly and knowledgeable..Dr. Payne is patient and thorough on his explanation of issues, listens to the problems and offers good advise on solutions.**

JUNE 29 2020

**Great rapport, competent, unrushed. Highly recommend.**

JUNE 29 2020

**Able to see MD in a timely fashion. Positive results from visit**

JUNE 29 2020

**Good service and excellent rapport,**

JUNE 27 2020

**Gets the job done!**

JUNE 26 2020

**My family has consistently received excellent care at this practice. Dr. Payne explained my injury clearly, answered my questions, and gave me confidence that the treatment I received was appropriate.**

JUNE 23 2020

**From the time I walked in the door until I left it was nothing but professionalism**

JUNE 22 2020

**Dr Payne and his staff have always given me excellent treatment for my hand pains. Very willing to listen carefully and to explain my options for treatment.**

JUNE 22 2020

**Very patient and thorough.**

JUNE 20 2020

**Felt comfortable and confident in Dr. payne**

JUNE 20 2020

**I thought the entire staff from start to finish were excellent.**

JUNE 18 2020

**Very professional and caring**

JUNE 18 2020

**Very friendly and caring. So far my hand is getting better, so have faith in my doctor to get me to 100%.**

JUNE 16 2020

**Dr. Payne is excellent. He was so thorough with my child. He took the time to ask so many questions. We saw another Dr. last year with less than satisfactory results. Dr. Payne has given us hope.**

JUNE 16 2020

**Very informative. Answered all questions. And worked efficiently to help my problem.**

JUNE 16 2020

**I was getting the right care in a very professional manner.**

JUNE 13 2020

**Dr. Payne listens, explains, and he cares. He's an incredible elbow & wrist surgeon and he wants to know if his work was done to the best of his ability and modern technology. I highly recommend him!**

JUNE 12 2020

**Dr. Payne was professional and extremely caring.**

JUNE 12 2020

**Dr Payne exudes confidence which makes me feel good.**

JUNE 11 2020

**Knowledgeable, patient and a good listener.**

JUNE 11 2020

**My appointment with Dr Payne was informative and I felt completely confident in his knowledge. Very friendly and efficient.**

JUNE 11 2020

**Dr. Payne and staff were very friendly, efficient and explained everything well.**

JUNE 11 2020

**Dr Payne is caring, kind, knowledgeable and gives you your options for treatment but let's you decide. Great doctor**

JUNE 10 2020

**Excellent caring incredible doctor**

JUNE 10 2020

**Physician is excellent. He is very professional and personable.**

JUNE 9 2020

**Great doctor. Listens, explains and offers conservative treatment plans.**

JUNE 9 2020

**Dr. Payne is friendly and was very gentle with my finger.**

JUNE 9 2020

**Dr Payne is excellent!!!**

JUNE 9 2020

**He was professional, caring and efficient.**

JUNE 8 2020

**I like Dr. Payne's demur. He seems to be a great doctor.**

JUNE 8 2020

**Conservative, gives easy instructions, caring**

JUNE 8 2020

**Great job!**

JUNE 8 2020

**He's a good listener, asks good questions and offered clear explanations as to my options.**

JUNE 6 2020

**Very considerate and I feel comfortable with him.**

JUNE 4 2020

**Excellent care. Very personal. No waiting. Very professional**

JUNE 2 2020

**Polite, professional. Took time to answer all my questions.**

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## **Website**

<https://content.nm.org/rmg.nm.org>