



4.9 ★★★★★
994 Ratings

William Payne, MD

Northwestern Medicine Regional Medical Group

Primary Specialty

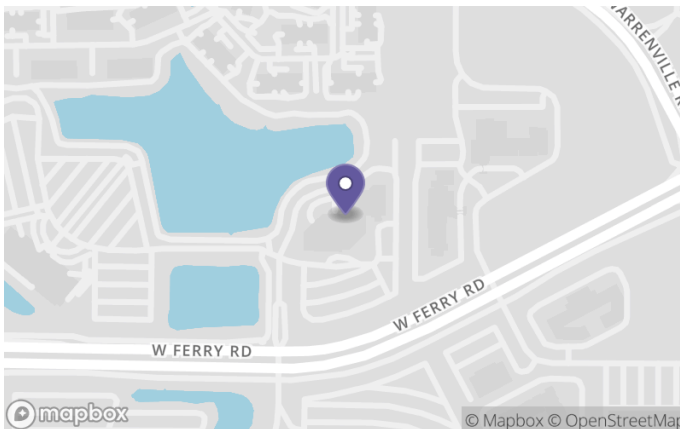
Hand Surgery

Secondary Specialties

Orthopaedic Surgery

● Accepts New Patients

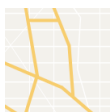
Locations



Northwestern Medicine Regional Medical Group

27650 Ferry Rd Ste 100
Warrenville, IL 60555-3845
📍 28.44 mi

630.225.2663
f 630.225.2399



Northwestern Medicine Regional Medical Group

351 Delnor Dr Ste 410
Geneva, IL 60134-4220
630.225.2663

📍 37.21 mi

Insurance Accepted

Insurance plans are subject to change. View insurance plans accepted at each hospital and by each NMHC physician group.

Practice Groups and Affiliations

Medical Group	Northwestern Medicine Regional Medical Group
Physician Category	Northwestern Medicine Physician Network Northwestern Medicine Regional Medical Group
On Medical Staff At	Central DuPage Hospital Delnor Hospital Northwestern Medicine Surgery Center

Education

Medical Education	MD, Southern Illinois University School of Medicine - 2004
Residency	Southern Illinois University - 2009
Fellowship	Indiana Hand to Shoulder Center - 2010

Board Certifications

American Board of Orthopaedic Surgery - Orthopaedic Surgery (Certified)
American Board of Orthopaedic Surgery - Surgery of the Hand (Certified)

Practice Focus Areas

Carpal tunnel syndrome	Hand and Wrist Microsurgery
Elbow Surgery	Hand Reconstructive Surgery
Reconstructive Upper Extremity Surgery	

Ratings & Reviews

At Northwestern Medicine, our patient's feedback is important to us. While different care providers have their own unique strengths, we strive to be as transparent as possible with our quality of care. [Read more](#)

Care Provider Ratings

Overall rating

4.9



994 Ratings

Reviews From Patients

357 Reviews

AUGUST 30 2021

Excellent doctor.

AUGUST 30 2021

Dr Payne explained results of c-ray/mri and options in a clear & concise manner.

AUGUST 23 2021

He was extremely thorough and explained everything.

AUGUST 23 2021

Dr. Payne unfailingly responds to every question with detailed explanations relevant to my medical concerns. He is particularly skilled at elucidating pros and cons of suggested treatments and outcomes, not over-promising (with respect for the complexity of the situation and possible complications), but rather offering positive encouragement for the agreed upon treatment decision. His attitude and actions inspire confidence.

AUGUST 19 2021

He's patient and very caring.

AUGUST 19 2021

Dr. Payne was amazing and such a joy to have as a doctor!

AUGUST 19 2021

He helped my problem! The second day and my fingers are so much better. Almost pain free and flexible again! So thankful!

AUGUST 16 2021

Very personal and professional

AUGUST 15 2021

Dr. Payne was very kind. Explained all my options to me. He was great with my daughter.

AUGUST 12 2021

Dr. Payne is the center of the team as the surgeon, of course, and as such he sets the standard of medical expertise and also of communication with the patient. As far as my understanding allows me to make this judgment, and up to this point, I could not ask for better care for this particular serious injury than I have received from Dr. Payne.

AUGUST 12 2021

Trusted, experienced, knowledgeable, helpful, friendly, and explains medical issues in an understandable

way.

AUGUST 10 2021

His exam was thorough, he asked good questions and listened carefully.

AUGUST 4 2021

Overall patient and informative

AUGUST 2 2021

He listened to my complaints, took some x-rays, examined my wrist, tested my movements and showed me on the x-rays where my problem originated and why it was causing me pain. He was friendly and professional, but I felt confident in his knowledge and he really cared.

AUGUST 2 2021

Thorough information and test before the surgery to make sure that it was exactly and correctly diagnosed.

JULY 29 2021

He broke everything down when it came to my sons elbow and made sure he answered every question I asked and made sure I understood what was going on with my son.

JULY 29 2021

He has great follow up pre and post

JULY 27 2021

Dr. Payne provides a very clear description of the medical condition and possible treatment plans, helping the patient decide the best course of medical care. Treatment proceeds according to his prescription.

JULY 26 2021

Steroid shots didn't hurt!!! He's the best

JULY 26 2021

Doctor Payne explained everything and I felt he was really present during our conversations.

JULY 23 2021

Atencion al paciente.

JULY 22 2021

He was gracious and explained my hand issue in detail. He took the time to answer all my questions

JULY 22 2021

Caring, considerate, offers patients choices

JULY 21 2021

Very informative.

JULY 21 2021

JULY 21 2021

He is very compassionate and caring. He offers options and clearly defines each one to help me make the choice I feel is better for me.

JULY 20 2021

Really, it's too early to tell, but he seemed competent, and I was satisfied with his approach.

JULY 20 2021

First of all I needed help with my pain and I went to Dr. Payne. I can almost make a movie out of this line. He knows what he's doing, he has a well trained staff - life is good.

JULY 19 2021

He was great with my daughter and knowledgeable

JULY 15 2021

Dr. Payne shares his thoughts about recommended treatments clearly and persuasively, and takes time to listen to the patient's reports of symptoms and goals for outcome. It is a good combination for building trust in the doctor's judgment, and hope in the future outcome.

JULY 15 2021

Dr. Payne from day one was very professional and attentive. He explained everything in detail and addressed all of our concerns. All of my son's followed up appointments he went through the xray images taken and showed and explained the images thoroughly and progresses made.

JULY 13 2021

Explained everything and he was easy to talk to

JULY 13 2021

Very friendly and very Thorough. Very good with kids

JULY 12 2021

Personable and thorough

JULY 12 2021

Knows his stuff, has a good bedside manner, always in a great mood.

JULY 11 2021

Explores the options available before suggesting surgery.

JULY 8 2021

Explains things well

JULY 6 2021

Dr. Payne is very professional and knowledgeable. He provides information in an easy to understand manner while providing comprehensive details allowing the patient to participate in decisions related to the care of the medical condition. My husband was under Dr. Payne's medical care and was very pleased with the outcome.

JULY 5 2021

professional, good communication

JULY 5 2021

Dr. Payne is very compassionate and detailed/thorough in his assessment and recommendations.

JULY 1 2021

He was very thorough and understanding. He listened very well and talked through multiple possible diagnoses. He gave us a lot of time and answered all our questions.

JULY 1 2021

Like the way he took care of my surgery.

JUNE 30 2021

I was comfortable with him

JUNE 29 2021

It's because of good/sound medical and professional services offered.

JUNE 28 2021

Seemed nice, went into detail on my care overall good service

JUNE 28 2021

Friendly, listens to me and answers so I understand.

JUNE 24 2021

He spent the time required with me, and returned to the room when I had questions

JUNE 23 2021

Very good doctor and good looking .

JUNE 23 2021

Very knowable

JUNE 22 2021

Dr. Payne was very nice and explained my problem and all possible solutions. He recommended what he thought the best course of treatment was. I felt very satisfied with his care.

JUNE 22 2021

Very professional. Explained everything.

JUNE 22 2021

Amazing Dr!

JUNE 10 2021

He explains the healing process and treatment very thoroughly and takes his time with you as a patient. It is very reassuring!

JUNE 9 2021

Very informative

JUNE 9 2021

He is a caring and very knowledgeable provider in his field of expertise.

JUNE 8 2021

Very caring and nice. Made me feel comfortable and very knowledgeable.

JUNE 8 2021

Very knowledgeable and willing to process all information to insure the best treatment is performed.

JUNE 3 2021

He did a great job. I appreciate all his efforts with my injury.

JUNE 3 2021

He is amazing and always makes time with us

JUNE 3 2021

Profesional en la atención medica Puntual en la información en mi situación Eficiencia y profesionalismo Excelente presentación Comprensión en la atención

JUNE 1 2021

Explained everything clearly.

MAY 27 2021

Very professional and knowledgeable

MAY 27 2021

He really cares about his patients and the care he gives to his clients.

MAY 27 2021

Good help

MAY 25 2021

Very kind and explained everything

MAY 24 2021

Dr. Payne takes the time to understand your concerns and/or questions.

MAY 21 2021

Very informative

MAY 20 2021

He listens very well & takes notice of what you say!

MAY 20 2021

MAY 20 2021

Dr. Payne was outstanding.

MAY 20 2021

He was very patient, very informative, listened to the concern and broke down a few trial options to narrow down the problem. He was very calm & I felt very comfortable speaking to him.

MAY 20 2021

Un excelente doctor, cirujano

MAY 18 2021

Professional and informative

MAY 18 2021

Dr Payne was professional, knowledgeable, He explained to me a health plan for my issue, was kind and polite.

MAY 18 2021

He was a good doctor yeah and all his follow up appointments were good with the physical therapy.

MAY 18 2021

He was very personable as well as professional. I was very impressed with him and would highly recommend him.

MAY 17 2021

Personable and likable doctor that's easy to accept treatment from

MAY 17 2021

Very nice man

MAY 17 2021

Knowledgeable, patient and understanding, effective, consoling.

MAY 17 2021

I felt comfortable and confident in the care I was given.

MAY 14 2021

He listens and explains well He is not interested in surgery but ways to help

MAY 6 2021

Like I said, timely and professional. Starts at the front desk. Girls are so pleasant. Never have to wait long. Doc never makes me feel rushed.

MAY 6 2021

Dr William Payne, listen to what I had to say, he's kind and very thorough.

MAY 6 2021

Kind. Friendly. Listens very well

MAY 6 2021

attentive communicative skilled

MAY 5 2021

Very good service

MAY 4 2021

Friendly, competent, professional

APRIL 30 2021

Great doctor! Listens to his patients.

APRIL 27 2021

Dr. Payne is competent and includes me in decisions about my care.

APRIL 27 2021

He really cares about his patients and tries different things to come up with solutions for us. Also he's super personable and listens.

APRIL 27 2021

He's knowledgeable and seemed to care about the patient.

APRIL 26 2021

Listens to your concerns and questions.

APRIL 24 2021

Did a wonderful job with my surgery

APRIL 22 2021

He seems nice..Will let you know after my surgery

APRIL 22 2021

Dr Payne is awesome!!

APRIL 22 2021

He told me what he thought the problem was but listened to me when I said that maybe we should get an MRI & had me get one! One problem was the continuing pain & having to wait for a week to get the MRI & another week to see the Dr.

APRIL 22 2021

Thorough, efficient, friendly, compassionate

APRIL 21 2021

He's personable, down to earth, good listener, and conservative when recommending surgery.

APRIL 21 2021

Dr. Payne was very concerned and helpful to me. Many thanks to him for his amazing diagnosis and

Dr. Payne was very concerned and helpful to me. Many thanks to him for his amazing diagnosis and treatment.

APRIL 20 2021

Great care!

APRIL 20 2021

Was good on us waiting the nature of the injury and thorough about it.

NOVEMBER 16 2020

Dr. Payne has a wonderful bedside manner, he's to the point, soft spoken but through, he's helped me tremendously.

Website

<https://content.nm.org/rmg.nm.org>